



**Agenda**      **Regular Meeting of the Children  
and Youth Commission**  
**May 22, 2025 at 3:00 PM**  
**Meeting Virtually**

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**Procedures for Children and Youth Commission Meeting**

**Join on Zoom:** <https://santafenm.gov.zoom.us/j/98560942039?pwd=WDZXZC8zTmNkN3Q0eG5xNG9rcTBldz09>

**Meeting ID:** 985 6094 2039

**Passcode:** ZaN97s

1. Call to Order
2. Roll Call
3. Approval of Agenda
  - a. Approval of 5/22 meeting agenda
4. Approval of Minutes
  - a. Approval of 3/20 meeting minutes
5. Presentations
  - a. Santa Fe County Youth Behavioral Health case management updates (Chanelle Delgado)
6. Action Items
7. Discussion Items
  - a. Brainstorm current CYC vacancies
8. Matters from Staff
  - a. Contract invoicing updates
9. Matters from the Commission
10. Matters from the Chair
11. Next Meeting: July 24, 2025
12. Adjourn

Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6521, five (5) working days prior to meeting date.

**Regular Meeting of the Children and Youth Commission**  
**March 20, 2025 at 3:00 PM**  
**123 E Marcy St. (Suite 205) or via [CYC Zoom Link](#)**  
**Meeting ID: 812 0482 3407 Passcode: 931257**  
**MINUTES**

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1. Call to Order

The meeting was called to order at 3:01pm.

2. Roll Call

3. Approval of Agenda

- a. Approval of 3/20 meeting agenda

**MOTION** A motion was made by Co-chair Ybarra, seconded by Commissioner Conklin, to approve the agenda as presented.

**VOTE** The motion Passed on a voice vote.

4. Approval of Minutes

- a. Approval of 1/23/25 meeting minutes

**MOTION** A motion was made by Co-Chair Ybarra, seconded by Commissioner Nora Jean Salazar, to approve the minutes.

**VOTE** The motion Passed on a voice vote.

5. Presentations

- a. CYC Grantee mid-year updates (Aspen Solutions)

Aspen Solutions provided an update on the grantee mid-year reports.

- b. New Mexico Coalition to End Homelessness presentation ( Brittany Rodriguez, New Mexico Coalition to End Homelessness, Built for Zero System Improvement Lead and Vianney Campos, New Mexico Coalition to End Homelessness, Built for Zero Community Data Manager)

An update was provided by the Coalition to End Homelessness.

- c. Youth Community Violence Interruption Pilot (Elizabeth Silva, Consultant)

An update was provided on the community violence interruption pilot that has occurred.

6. Matters from Staff

- a. Youth and Family Service Division updates (Julie Sanchez, YFSD Division Director)

Youth and Family Services staffing updates were provided to the commission.

- b. CYC expenditure report (Christa Hernandez, YFSD Program Manager)

An expenditure report update was provided to the commission.

- c. CYFD updates (Sierra Vigil-Trujillo, YFSD Project Administrator)

A CYFD update was provided to the commission.

7. Matters from the Commission

- a. CYC article for Tumbleweeds Magazine update (Commissioner Lisa Salazar)

An update on the status of the Tumbleweeds article was provided to the commission.

8. Matters from the Chair

9. Next Meeting: May 22, 2025

10. Adjourn

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Liaison

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Chair

# Santa Fe County Youth Behavioral Health Case Management Program Update

Last Edited 5/13/25





# How it Started

The Youth Behavioral Health Case Management Program was created in response to repeated concerns from stakeholders, families, and youth during community focus groups held in 2022–2024.

## **A common thread emerged:**

**Parents and youth didn't know where to turn when behavioral health concerns arose.**

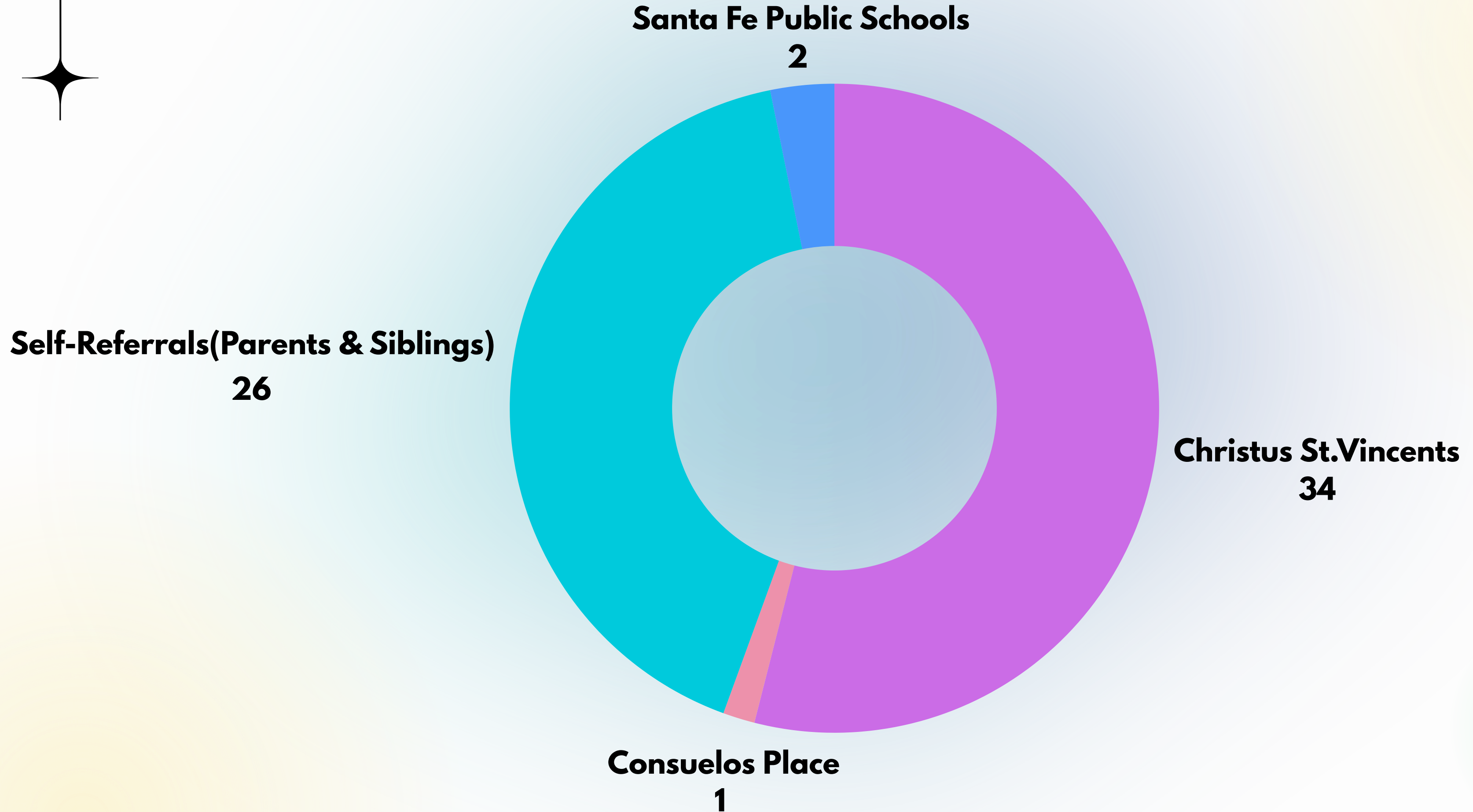
This lack of direction often led families to seek emergency services, resulting in poor follow-through, increased system strain, and a missed opportunity for early, least restrictive interventions. Families were left to navigate the system alone, often during crisis.

In response, the County launched the Youth BH Case Management Program to provide dedicated, compassionate guidance—connecting families to the right care at the right time and preventing crises before they escalate.

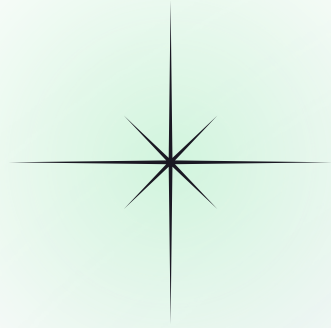
# Case Management Support & Intensity of Services Provided

- Each client and family receives an **average of 3 hours per week** of tailored support provided by their assigned case manager.
- Support includes **direct check-ins**, advocacy, and connecting to critical resources such as housing, employment, healthcare, education, and mental health services.
- The intensity of support varies by client and family need, ranging from **low-touch guidance to high-intensity** case management involving multiple weekly engagements and coordination with external providers.
- Our approach is grounded in relationship-building, cultural responsiveness, and trauma-informed care, aiming to empower families toward **stability and long-term success.**

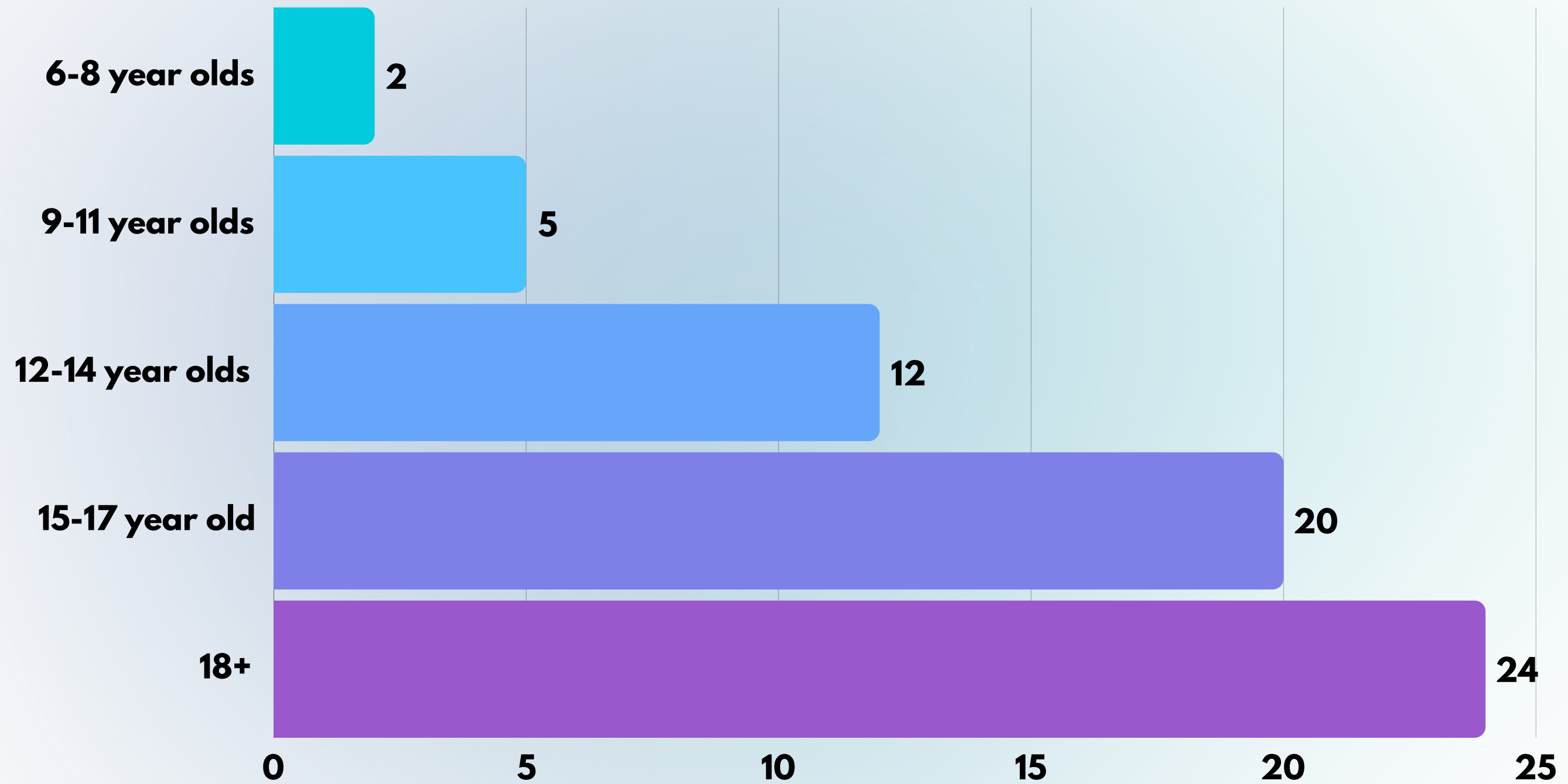
# Referral's From Community Partners



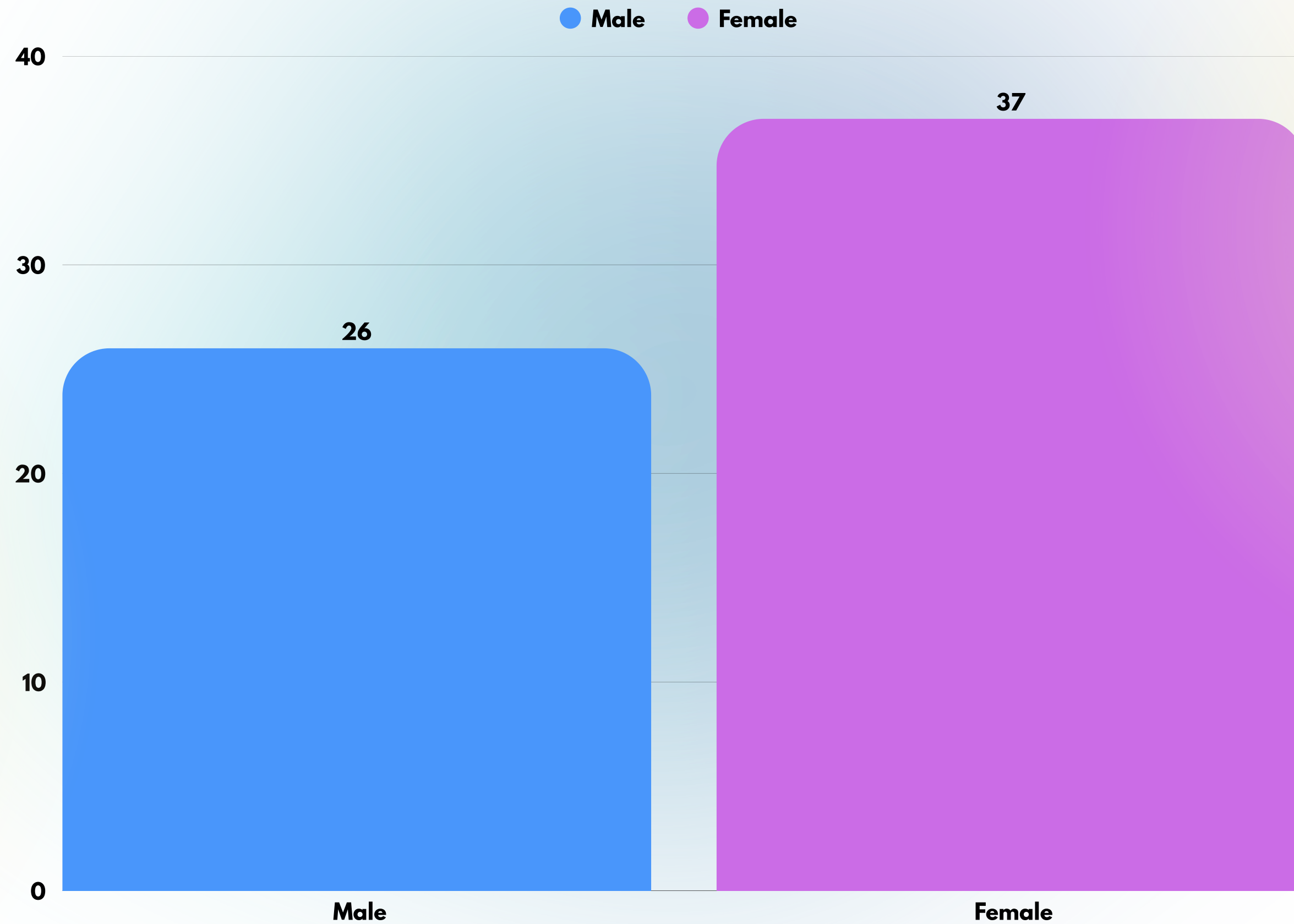
# Ages



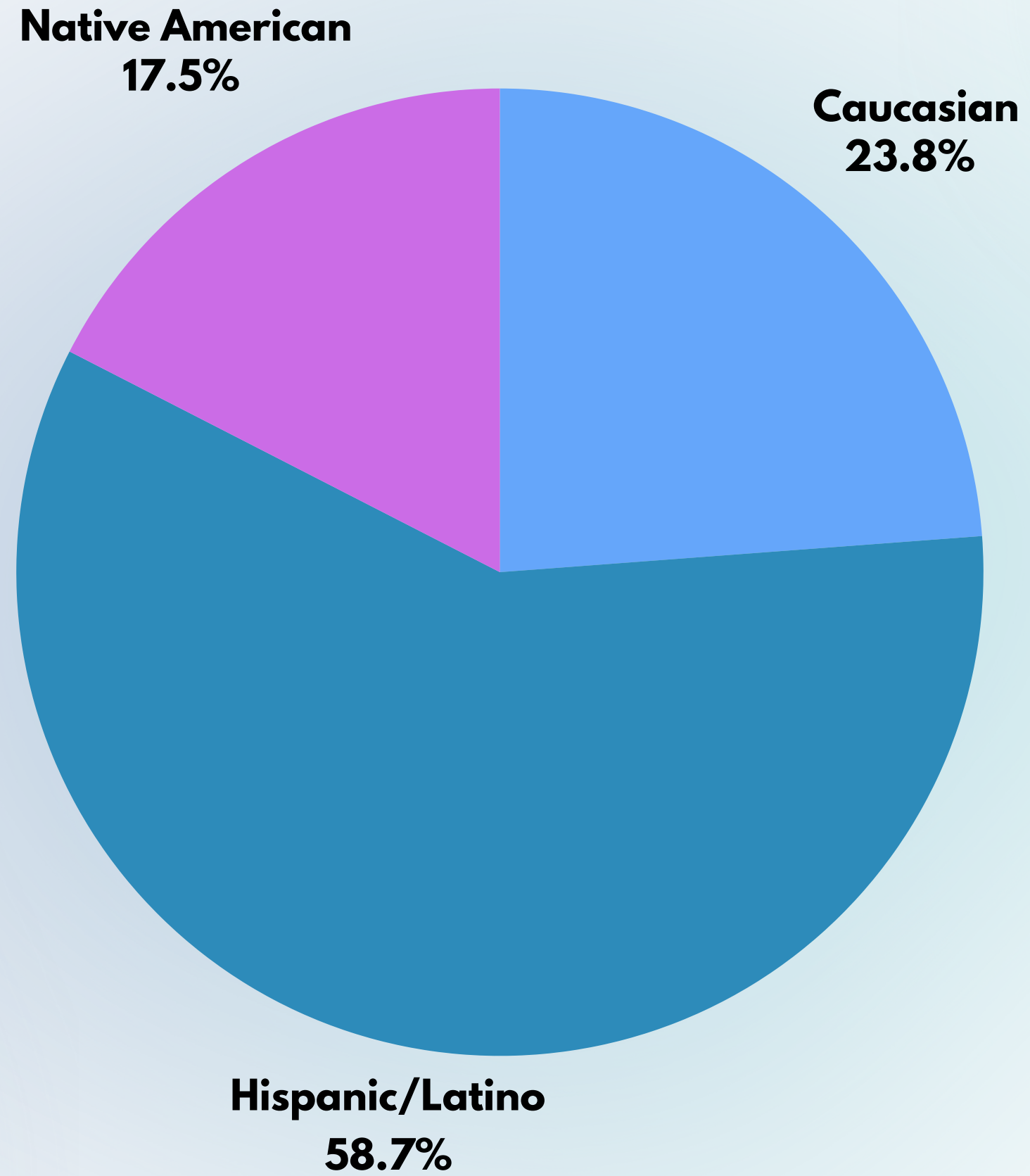
- 6-8 year olds
- 9-11 year olds
- 12-14 year olds
- 15-17 year old
- 18+



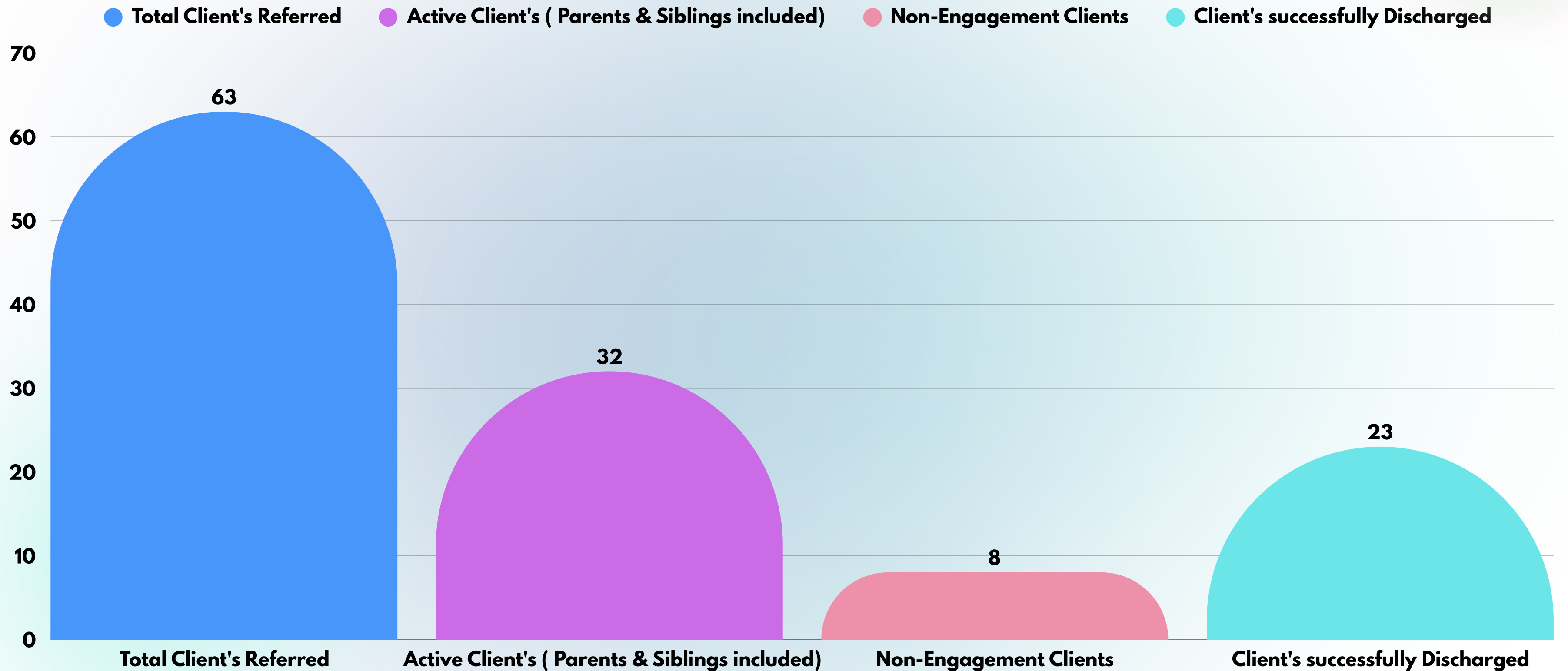
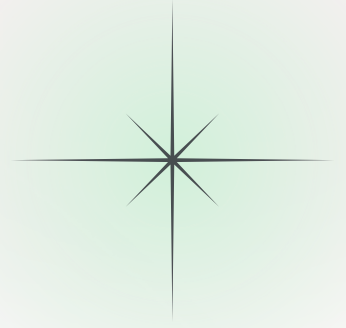
# Gender



# Ethnicity



# Youth Case Management by the Numbers



# What Youth and Families Are Saying

"I am so grateful for Christina and her support in helping my daughter receive much needed services including group therapy."  
-Parent

"I am very appreciative of everything Christina has done to support and help my family! Christina does miracles."  
-Parent

"When meeting with other service providers their recommendations were all things you have already got me plugged into- they were very impressed with the level of support you have provided us! You (Christina) are amazing and I feel very blessed to have you involved in this capacity for me and my son!"  
-Parent

"I truly appreciate everything you've done for me, Christina. Thank you so much for your support!"  
-Youth

"Christina is helping, and I am so grateful for her... I do not want to stop working with her!"  
-Parent

"It truly feels like my prayers are being answered, and I appreciate your support during this time."  
-Youth

"I appreciate you (Christina) so much. Thank you for your help; it means a lot to me!"  
-Youth

"I am so grateful to be connected with Christina. I was really beginning to feel as though there would be no solution in a long-term sense of solution. Once we were lucky enough to connect with Christina, I now have hope!"  
-Parent

# Vision for the Future

- Our vision is to expand our Youth Behavioral Health Case Management capacity to better meet the complex needs of high-risk youth in our community.
- We are seeking to grow our team by adding one additional case manager in FY26, allowing us to respond more effectively to referrals from Christus and other high-stakes agencies.
- Our current case manager is nearing full capacity, and demand continues to rise—particularly among youth with intensive behavioral health and safety needs.
- Adding a second case manager transforms this into a collaborative team model, ensuring appropriate coverage, support, and program sustainability.
- This growth ensures we can continue to provide consistent, high-quality, and trauma-informed support while maintaining manageable caseloads and strong outcomes.



# Questions?

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