



MINUTES

REGULAR MEETING OF
THE MAYOR'S COMMITTEE ON
DISABILITY
JUNE 07, 2023
3:00 PM
VIRTUAL MEETING

1. CALL TO ORDER

Meeting called to order by Chair Gish at 3:11 pm.

2. ROLL CALL

Members Present:

Member Aurore Bleck
Member Kendra Garcia (joined at 3:21 pm)
Chair Kathlyne Gish
Member Pam Parfitt
Member Meriam Jawhar
Member Jose "Eli" Fresquez

Members Excused:

Member Angelique Montoya-Chavez
Member Christopher Pommier

Others Attending:

Regina Wheeler, Public Works Director
Brian Williams, Emergency Manager Director
Jacob Osborn, MS CCC-SLP, Guest
Jeminie Shell, NM Governor's Committee on Disability
Jill, Captioner, Partners Interpreting
Halona Crowe, Clerk

3. APPROVAL OF AGENDA

MOTION: Member Bleck moved, seconded by Member Fresquez, to Approve the agenda as presented.

VOTE: The motion was approved on the following Roll Call vote:



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For: Member Bleck, Member Gish, Member Parfitt, Member Jawhar, Member Fresquez

Against: None

Abstain: None

4. APPROVAL OF MINUTES

a. May 03, 2023 Meeting Minutes and CART Transcript.

MOTION: Member Bleck moved, seconded by Member Fresquez, to Approve the May 3, 2023 Minutes as amended.

Member Bleck requested the following amendments to the May 3, 2023 minutes:

- Page 31 "And" accessible should be "Inaccessible"
- Page 43 "purchase paid" should be "participated"
- Page 15 "30 3" should be "33"
- Page 12 "Hugo" should be "Genoveva"

VOTE: The motion was approved on the following Roll Call vote:

For: Member Bleck, Member Gish, Member Parfitt, Member Jawhar, Member Fresquez

Against: None

Abstain: None

5. PUBLIC COMMENTS (15 MINUTES TOTAL)

a. Public Comments from Website or Zoom.



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No Public Comments from website.
No Public Comments from Zoom attendees.

6. PRESENTATIONS

- a. Updates on City of Santa Fe Acquisition and Proposed Training to Use and Utilize ADA Kits During Emergencies and Community Events (Brian Williams, Emergency Management Director; Eli Fresquez)

7. ACTION ITEMS

- a. Voting for MCD Chair and Vice-Chair for 2023-2025 Term (Regina Wheeler, Halona Crowe, Kathlyne Gish)

MOTION: Member Bleck moved, seconded by Member Jawhar, to Approve the nomination of Chair Gish (Primary), Member Fresquez (Secondary), and Member Garcia (Third) as the leadership team for the Mayor's Committee on Disability.

VOTE: The motion was approved on the following Roll Call vote:

For: Member Bleck, Member Garcia, Member Gish, Member Parfitt, Member Jawhar, Member Fresquez

Against: None

Abstain: None

- b. Voting to Create MCD Assistance Subcommittees: Examples and Ideas: Minutes and Transcripts Subcommittee, Inclusive City Access Subcommittee, Social Media and Website Subcommittee, Inclusive Meetings Subcommittee, ADA Coordinator Selection Subcommittee, ADA Grievance Process Oversight Subcommittee, etc. (Kathlyne Gish)
- c. Updates for posting MCD position (Kathlyne Gish)



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- d. Summer Commemoration Event, to Celebrate and Give Awards to Selected City Staff and Others Who Have Supported the Disability Community (Eli Fresquez, Kendra Garcia, Angelique Montoya-Chavez)
 - e. Continued Discussion on updated ADA Coordinator Job Position, Description and Process to Hire, and Interviews (Kathlyne Gish, Kendra Garcia, Eli Fresquez, Regina Wheeler, Director of Public Works)
 - f. Discussion and Plan to Implement Inclusive City Meetings, Accommodations Process, Zoom/Hybrid Meetings, ASL, CART, Languages, LOOP System in City Buildings, Ongoing Need to Correct and Update Community Access (Pam Parfitt, Kathlyne Gish)
 - g. Public Library Access process for obtaining physical materials for homebound/physically limited patrons (Kathlyne Gish)
- 8. DISCUSSION ITEMS-NO ACTION**
- a. Ice and Weed Removal in the City of Santa Fe as ADA Compliance Issue (Eli Fresquez)
 - b. ADA Compliance Process upon Receipt of a Verbal, Written, Mailed, E-Mailed, etc. Complaint/Request for an Accommodation (Kathlyne Gish)
 - c. Continued Discussion of Appropriate City Placement for ADA Coordinator and Mayor's Committee on Disability (Aurore Bleck and Kathlyne Gish, Regina Wheeler, Director of Public Works)
 - d. Continued Discussion of Updates on New City Website. (Kathlyne Gish, Eli Fresquez, Regina Wheeler, Public Works Director)
 - e. MCD Sub-Committee Reports.



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9. MATTERS FROM STAFF

A link to the video recording of this meeting will be added to the Meeting Minutes for this meeting.

10. MATTERS FROM THE COMMITTEE

11. NEXT MEETING: July 05 2023

12. ADJOURN

Meeting adjourned at 4:56 pm by Chair Gish.

This venue is equipped with closed captions. Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6521, five (5) working days prior to meeting date.

Halona Crowe

Liaison

Chair



Captioning Provided by:
Partners Interpreting
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508-699-1477 (V)
508-809-4894 (VP)
* * * * *

ROUGHLY EDITED FILE
City of Santa Fe
Mayor's Committee on Disability Meeting
June 7, 2023
3:00 PM – 5:00 PM (MT)
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(Captions provided by a live Captioner)

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3:00 PM MT

AMENDED/EDITED - MCD 06/09/23

CAPTIONER: Standing by.
You can communicate with me via the chat = >>:

HALONA CROWE: Hi, everybody.

REGINA WHEELER: Thanks for pulling it together Halona. What happened with Partner's Interpreting that they unscheduled a whole bunch of things?

Captions off

(Side chat. Meeting did not start)

****Captions on****

REGINA WHEELER: We have our emergency manager with us, Brian Williams. Thanks for being here.

BRIAN WILLIAMS: That shook my house.

REGINA WHEELER: Glad the lightning did not strike your house.

AURORE BLECK: It sounded like it was on top of your house.

REGINA WHEELER: What time did it happen?

KATHLYNE GISH: It reminded me of an earthquake, which I did not appreciate very much. It was a rumble, which was shocking. I felt really bad for whoever it was right over, but enough to shake the whole house the way that an earthquake shakes it.

REGINA WHEELER: Do you know what time it was Kathlyne?

KATHLYNE GISH: I don't.

REGINA WHEELER: Crazy. It was kind of a slow, steady rain. That was nice.

AURORE BLECK: I got half an inch.

REGINA WHEELER: It was officially registered at .3 but I am sure some spots at .5. And clear blue skies today so far. Couple of clouds.

BRIAN WILLIAMS: It is building to be like yesterday. At least we are not getting the air quality from Canada. Did you see the numbers?

REGINA WHEELER: Yeah. In the hundreds or something.

PAM PARFITT: Sorry I could not get on earlier. I had to go a different way.

REGINA WHEELER: I cannot share my screen so we will have to leave the mystery for the newspaper.

AURORE BLECK: For some reason, Pam, you look fuzzy. Maybe it is the lighting.

PAM PARFITT: I am trying to figure that out. I have a new expensive (Laughs) camera. Let me see why – I have some way of controlling that.

AURORE BLECK: It could be a filter.

PAM PARFITT: No. I don't know how to put a filter on it. I have used it and it has been fine.

BRIAN WILLIAMS: The sunshine coming through the door.

PAM PARFITT: I got this camera to light my face because there is no place for me to block out all this light and it's terrible.

AURORE BLECK: Fortunately, we don't need to read your lips.

PAM PARFITT: I got a better camera because I thought my quality is the worst and I am asking you all to be the test.

KATHLYNE GISH: I know Christopher, Angelique is not going to join and Kendra is going to be late. And Meriam is joining by phone.

HALONA CROWE: Just so you know, we have to have a last minute change that the city clerks have done, and they republished the agenda, and put the wrong Zoom link on the agenda, because I have Mr. Jake Osborne, who is a candidate for the ADA Coordinator who was trying to join the meeting and it looks like the wrong link was put on the agenda after the city clerks have worked on the agenda. He found the meeting now.

JAKE OSBORNE: There goes my anonymity. Yes, that is me. Trying to be sly.
(Laughs)

MERIAM JAWHAR: Just so everybody knows, this is Meriam Jawhar, and I tried joining on the computer and I am in the room but it looks like I am here by myself. That is why I had to call in.

HALONA CROWE: Do you have an email I can send a link?

MERIAM JAWHAR: I took the link that was in the packet by Chair Gish. My email is elisa_jawhar@bcbsnm, like in New Mexico.com. Correct. Thank you.

AURORE BLECK: Did she say B-C-B-S?

MERIAM JAWHAR: Blue Cross Blue Shield. All right. I got it. Wow! Let's see if I can get in now. That is the key. Sorry, guys. Nothing is happening. Okay. It looks like it is doing it. Yay! Okay. Sorry.

KATHLYNE GISH: Can we please start recording?

ELI FRESQUEZ: Just checking, Pam, do you see the CART captioning?

PAM PARFITT: Yes. It is delayed.

****Recording in progress****

KATHLYNE GISH: I call this meeting to order at 3:11 p.m. May we have roll call please?

HALONA CROWE: Aurore Bleck.

AURORE BLECK: Here.

HALONA CROWE: Chair Gish.

KATHLYNE GISH: Here.

HALONA CROWE: Angelique Montoya-Chavez.

KATHLYNE GISH: Is excused.

HALONA CROWE: Meriam Jawhar.

MERIAM JAWHAR: Present.

HALONA CROWE: Eli Fresquez.

ELI FRESQUEZ: Present.

HALONA CROWE: Mr. Chris **Pommier**.

KATHLYNE GISH: He is excused. Next is approval of the agenda. Are there changes or amendments needed to be on the agenda? If there are no changes or amendments to the agenda may we have a vote to approve the agenda as is.

AURORE BLECK: Move to approve the agenda.

KATHLYNE GISH: A second?

ELI FRESQUEZ: I second. This is Eli.

HALONA CROWE: Okay. Before a roll call vote, I do want to say the City Legal Department did have us change the caption on one of the items. It had to do with the discussion on the ADA, the city's website, and so on and so forth. They shortened the caption and so that is why the change was made on the website with the agenda and the link did not come through correctly. I can pull it up.

REGINA WHEELER: Think we are all good. We just approved the agenda.

HALONA CROWE: Approval of the agenda. Aurore Bleck.

AURORE BLECK: Yes.

HALONA CROWE: Chair Gish.

KATHLYNE GISH: Yes.

HALONA CROWE: Meriam Jawhar.

MERIAM JAWHAR: Yes.

HALONA CROWE: Eli Fresquez.

ELI FRESQUEZ: Yes.

HALONA CROWE: Agenda is approved.

KATHLYNE GISH: Thank you.

REGINA WHEELER: Chair, for some reason we can't hear you. Chair Gish, we can't hear you. There we go. That is better.

KATHLYNE GISH: I am getting notice my Internet is unstable. If anything happens please let me know. Are there any other edits or amendments to the minutes?

AURORE BLECK: One thing I noticed on page 31 of the package, under Pam Parfitt's segment, it says line three AND accessible. It should be inaccessible. I think you said that was a Word document, the actual transcript. Maybe do a search for AND space accessible just to make sure because that is real important. On page 43, line two, it says "purchase of paid" and it should be "participates". On page 15, line two, it says 30 three. It should be 33.

On page 12 under Aurore Bleck, line three, there is an unknown term. The unknown term is **GENOVEVA** in English. It is the name of a center. There were numerous little tiny words that are wrong but the meaning is generally clear. So that is what I had.

KATHLYNE GISH: Thank you, Aurore. I appreciate that very much. Are there any other edits or notations of things that need to be edited or changed? If there are no further amendments to the minutes of transcript beyond excusing Meriam and the four edits identified by Aurore, maybe have a motion to approve minutes and transcript as amended?

AUORE BLECK: Move to approve the minutes and transcript as amended.

ELI FRESQUEZ: I second to approve.

HALONA CROWE: Approval of the May 3, 2023, minutes and transcript as amended. with the four edits. Aurore Bleck.

AUORE BLECK: Yes.

HALONA CROWE: Chair Gish.

KATHLYNE GISH: Yes.

HALONA CROWE: Meriam Jawhar.

MERIAM JAWHAR: Yes.

HALONA CROWE: Eli Fresquez.

ELI FRESQUEZ: Yes.

HALONA CROWE: Motion is approved.

KATHLYNE GISH: Are there any public comments on the website or for anyone attending commenting on behalf of someone who cannot attend or trying to attend?

HALONA CROWE: Chair Gish, there were no public comments on the website.

KATHLYNE GISH: Thank you. Aurore. Meriam, can you mute yourself? Thank you, Meriam. So there is no public comments that you can see?

HALONA CROWE: No.

KATHLYNE GISH: If no one has any public comments on behalf of anyone or anyone attending then we move on to presentations. We have a presentation on item 6A, updates to use ADA kits during emergencies and community events. This is Brian Williams, Emergency Management Director. If you are ready, go ahead.

BRIAN WILLIAMS: Good afternoon, Chair Gish, members of the committee. Thank you for inviting me. Pleased to be here and answer any questions you might have. Eli, did you have a comment?

ELI FRESQUEZ: I was going to give a quick introduction real quick about the kits. These kits are items that have been used across the country for disasters and emergencies and primarily provide for assistive communication and help with people who may need extra assistance hearing or seeing. Magnifiers, personal amplifiers for Bluetooth, cell phone amplifiers, and other things. They do more but that is kind of the basics of what the kits do across the country. When opening the quarantining shelter programs and when we do it -- we were doing testing sites and operationalizing and getting out to the community we identified there was a concern for many in the Deaf and Hard of Hearing community they had difficulty participating in services. At that time the access and function lease coordinator for the Department of Health, and along with the Commission for the Deaf and Hard of Hearing Executive Director ([Nathan Gomme](#)) developed this project in collaboration with some national funding partnerships and got these ADA kits and so establishes a program where they would get the kits and deploy them. And we started working through COVID and they deployed the kits and started being used. During the wildfires reviewed some of the kits, some at the emergency evacuation centers. They were shown to be utilized and useful, and I want to thank the City of Santa Fe for leaning forward and thinking what we could do to utilize these kits and emergencies, disasters, and also outside of the box maybe public events we can use them for. It is a big opportunity to think how we can use these kits and think about the different modules they have. It is basically a carrying case that has these items in there, and I want to again thank the city for starting this process and this program for greater accessibility. That is my introduction and I [leave](#) it to Brian.

REGINA WHEELER: Thank you so much. What do the kits do? I am completely unfamiliar with them.

BRIAN WILLIAMS: To work off of what Eli just expressed, it is a pelican case, about the size of a carry-on baggage for an airliner and it has a variety of tools. As he mentioned, a magnifying glass for individuals who may have vision impairment. A number of devices for folks who may need hearing assistance. There is a computer, we can do translation, so it is a combination of tools in a pelican case. The city purchased two using our funding which we had a budget for vulnerable populations. Eli, I and others have taught about doing the training and after I met with constituent services, Christine and her folks, they asked if we could sort of provide training until they got the ADA

Coordinator hired so that individual would be part of the training for the kits and they could wait on where they might be best located in sort of would be the ringmaster's of the kits and whatnot. Right now I have them at our office.

Our next step is, upon the hiring of the city ADA Coordinator, to move forward with the training which would include sort of my folks (Chuckles) and folks from constituent services and whoever else that, you know, may want to participate and we can certainly extend the training opportunity to say, for example local Red Cross people. Again, as Eli mentioned, where these appear to have the greatest utility is, from my view, would be for shelters, when we are opening, aggregate shelter for say a large evacuation from a wildfire. We established a shelter in Santa Fe for the wildfires but it did not have any clients. It was established at the request of the Governor's Office, and they expanded the capacity elsewhere so we never needed to use it, but that would have been the kind of opportunity to put the kits to work.

I am not going to say they are big, but it is not something you carry in your pocket. So probably not something deployable for individual police officers but rather significant things like if we had, I don't know, maybe Movies in the Park, where somebody may need some assistance at Movies in the Park or at an event and whether visual or hearing needs. I mean, there are some opportunities for us to sort of look at where we can put these to use and I am excited to see us get the training and put them to use. That is where we are at right now. Any questions?

PAM PARFITT: Yes.

BRIAN WILLIAMS: Pam, go ahead.

PAM PARFITT: Can you tell me exactly what kind of tools you have for the Deaf and Hard of Hearing community to use?

BRIAN WILLIAMS: Eli, I don't have the specific inventory, and I apologize.

ELI FRESQUEZ: Yes, we can share. I don't have the procurement list but they have the general kit itemized and so it does have a list of the different items that could be inside of the kit that could be utilized. My experience with the kits is once you start using them you start adding things to it. When I was in New York City we had these crates that had different items and we kept an inventory. I would say one thing you want to do is – training is helpful to walk you through it, but you've got to play with it and open it up and start playing with the different devices like the iPad, portable amplifiers to give you a good feel for what it is. We had set up something during hurricane Maria for people impacted by Hurricane Maria and vulnerable communities came over to New York and we set up service centers and thus of people were using them, but the way to

use them is to get in there and start playing with it. I can send a list of what the itemized things are there in the kits.

KATHLYNE GISH: Eli, we can include that in the next month's packet to see.

PAM PARFITT: I am having a lot of trouble understanding you Eli, and the transcription was not helpful, it was so delayed when I tried to fill in the words I did not hear much of what you said. I heard sound but I could not make sense of much of it. So what I got is you are going to make a list and it will appear in next – this month's minutes for the next meeting.

ELI FRESQUEZ: Yes.

AURORE BLECK: It seems like once the training happens, and they can be used at events, that every time an event is mentioned it needs to be at the end of the event that such and such services are available, and to call us. I mean, otherwise people are not going to ask for and assume it doesn't exist. Secondly, I think they should be stored at fire departments on different sides of town because fire departments are open 24/7. If there is an emergency need too.

BRIAN WILLIAMS: We are not staffed 24/7, but I am one of the 24/7 staff. And I live within 10 minutes of me trying to make it to Mldtown, so if we need to deploy a kit both myself and Tom Morgan, we both live within 10 minutes of the office. I would be a little bit concerned about leaving them at the fire station given they might get tucked away somewhere where one shift puts them in the closet and nobody knows where they are. Now been firefighters (Chuckles)

AURORE BLECK: (Laughs) okay. I don't. I am still concerned they not be stored in one place because floods and lightning strikes happen. Things get caught up from the other side of town. It's an emergency.

BRIAN WILLIAMS: Point well taken, and one thought that comes to mind as we can have one at OEM and one station with the ADA Coordinator to help ensure that kit is directly available, and we work with Christine's folks to make sure public announcements and all the event stuff acknowledge the availability of the two. I know they may comment if you have an excess functional need we can work with them to message a little stronger so people know we have tools available.

AURORE BLECK: That would be great because people are not aware that these things are possible.

REGINA WHEELER: Thank you, Chair Gish. For Pam, the other thing that Eli said is that the kits need to be played with and you learn to – and that is how you learn to use

some...by playing with them. I was thinking maybe we could recruit the libraries to hold them and make them available to people to chuckle from behind the desk and get them acquainted with items in there. Librarians are probably the best people to interface with all types of needs, they do it every day, they help me run the emergency shelter at Midtown and were extraordinary with everybody's needs. Maybe it is a good intro spot where they can publicize it was available to come and play with. Just an idea.

BRIAN WILLIAMS: That makes good sense, reaching out.

ELI FRESQUEZ: Yeah, and maybe it is something where they would have signage that said, "If you need assistance..." An idea that they can use it if they are there. I would say we need to make sure they keep a good eye on it all because you could accidentally run out the door. So make sure the librarians know what is in it and to keep a good eye on it.

KATHLYNE GISH: I would expect they would get their contact information if it disappeared so they had a record of who was handling it throughout the day and it would be less likely to disappear.

AURORE BLECK: Maybe it could be scheduled with a person supervising.

BRIAN WILLIAMS: Yeah, sort of like an open house. I am not fully acquainted with opportunities where we could get concentrated numbers of potential users but maybe something along those lines where we can get both users and facilitators to gather to learn from each other. Again, this shelter invokes from the Red Cross, and various other organizations might want to send folks over to learn how to use them. Also having people to use it in real life.

KATHLYNE GISH: Pam, go ahead.

PAM PARFITT: I want to emphasize how much I appreciate the educational aspect of this plan because many Hard of Hearing people are not techno-savvy, and even if you put it at the library if there is not someone there to save this is how it works, try it, people don't go searching for problems. You have to do this with your hearing aid, with your phone or you have to borrow this iPad. If people are not familiar with it in their daily life, they are not likely to go into a place and ask for something that makes them feel stupid. I like the idea of an open house where someone who really knows what they are doing can supervise the play.

REGINA WHEELER: The library handles a lot of items that are kind of like this. Actually, check out laptops to people so they have a good process. We could find out if there was one person in each of the two libraries we wanted to put these in and how to learn to use them. We should talk to Maria, Brian.

BRIAN WILLIAMS: Agreed. I would not want to hand the kit to someone and say here you go. It is a set of tools but there is some technicalities – we want to make sure folks are using them correctly, they are not getting broken and blah, blah, blah so they don't get a false or misimpression. It is not – with the exception of the magnifying glass the tools are not really common, and these are not particularly common tools that folks have. And so I think having a caretaker, and I like the idea, and I will get with Maria to have some folks come over and get trained so we can try this. But I think we would want to have somebody be the chaperone of the kits.

KATHLYNE GISH: Yeah, and make sure everything is back in the kit once the person has left. Are there any other questions or comments? Or anything to add?

ELI FRESQUEZ: Just to add on to things, (Chuckles), the Department of Homeland Security Management here in the state that is responsible for statewide coordinator disasters and emergencies, I have been working with them for the last couple of years to hire a disability and access coordinator to work with them. It was a long process but just this past month we were able to hire that disability and access functioning coordinator at Emergency Management and the person will be working virtually on contract and may become a full-time employee and they are going to be look at personal preparedness for the disability community, looking at some of the planning initiatives that the state has statewide for emergencies and disasters, and some training pieces as well., They are also going to look at how to operationalize statewide integrating disability needs and disasters and emergency planning and the actual operations. Really excited about that. It's the Governor's Commission on Disability involved, the Department of Health, and myself, and the Department of Homeland Security and Emergency Management in the state. We finally got a specialist that worked with the state.

KATHLYNE GISH: Very cool. It is very needed. It has been very needed. Are there any other comments or questions? If not we need to move on. Thank you, Brian, and I appreciate all the work you have done to make this happen. I know it wasn't easy, a lot of discussions and elective planning so thank you.

BRIAN WILLIAMS: I am glad to help. Eli, that is great news. I know David has been a substantive cabinet secretary and is making some good improvements. We can certainly view our shared resource mechanisms make our kids available to support disasters elsewhere in the state and they would likely turn to the health department but if they needed more we could help support. The kits would not be sitting in a closet in Santa Fe and we could take advantage and leverage them for disasters, perfectly flooding, fire, what have you and other parts of the state. I am glad to hear that. Love it. Alrighty. Where would someone find the recording?

KATHLYNE GISH: We have all of our videos on the City of Santa Fe YouTube channel and we have our own folder.

BRIAN WILLIAMS: Thank you so much. I am going to leave you be.

KATHLYNE GISH: Thank you. The next item is Action item 7A - and crazy enough to spend two years since me and Kendra were voted as chair and vice-chair - and according to what I can find, the liaisons did not help with this. I am kind of upset we don't have assistance with the liaison to notify us in less time than it was Tom notifying us of this need. So I am not sure how all of this works but we need to vote for a chair and vice-chair for the 2023-2025 term. I do you have a request because things right now are abnormal without an ADA Coordinator, and without the stability we had when I was voted chair, so I have asked Eli, and Eli you can chime in anytime, we need to have functionally for what is happening right now, even with Regina and Halona support right now when person cannot maneuver all of these needs and maintain them. And so if it is possible to have some kind of an interim chair with an interim co-chair in a place as the leadership team where we are all supporting together there would be, of course, a main person who would be the interim chair and a, of course, are supporting the chair, and the vice-chair supporting the chair because that is how much support is needed for one person right now. I am asking to not be the main person anymore for this interim period because it is too much with my health issues and other things happening in my life, so I have asked if Eli would be willing to be the interim chair for this time until we are more stable with an ADA Coordinator and a stable liaison who can help us support all the work we are doing instead of us having to make it happen. Eli, I don't know if you have anything to add to that?

ELI FRESQUEZ: We talked about this, and I think what it is is just getting that extra support while we do that recruitment of an ADA Coordinator and the onboarding. As we transition to have that active support. I am happy to take on that role and support Mayor's Disability, and it sounds like the three of us, Kathlyne, and Kendra will be tag teaming this but I am happy to take on more responsibility and help support. I know Kathlyne you have done a lot perfectly in the last eight months and so if that works out with everyone I am happy to take on the additional responsibility.

AURORE BLECK: Thank you so much for what you guys have done and for being willing to do it more.

KATHLYNE GISH: I don't mind being chair and I really loved being it when we had an ADA Coordinator, and it wasn't so much on me, and even the links are driving me crazy with Zoom, and it is a lot to check for one person. I am more than happy to still support but I cannot be it, and I have been it, and it is affecting my health, and so I am acknowledging that respectively to myself and to the committee. But I think me, Eli, and Kendra have been a really good team and I definitely could not have done this by

myself. It was all three of us but he had to be the main go to person because I am the chair so Eli will be the main person, and me supporting Eli, and Kendra supporting me.

And so if that is fine with everyone, if that sounds good that is the best thing I could think of for our committee when everything is still in flux, and when we have no idea what is going to happen in the next year. I would like to know your thoughts on that and feedback if anyone has anything to say.

AURORE BLECK: Thank you (Chuckles) for doing it. It is very hard work. I was just going to say if nobody has anything to say I would wish to nominate Eli, Kathlyne, and Kendra for the next bit.

KATHLYNE GISH: Regina.

REGINA WHEELER: Somebody want to second that and then we can have a discussion?

MERIAM JAWHAR: Thank you so much, Kathlyne, for all you have done, and Kendra and Eli, I appreciate all the work you guys have gotten completed this whole time and it has been very difficult. And thank you again. So as we move forward hopefully you will get an ADA Coordinator quickly. When we do nominate next person – who will be the Chair?

KATHLYNE GISH: I would say we will hold a vote and determine what is going on. Right now, this leadership team is in the interim once we are stable and once we decide we are stable or whenever we determine what we need. We can change it if we want and add a coach or know what we need, but I would say it would be fine and this whole time this past year would have been fine if we had an ADA Coordinator, and it would not have been all on me. The stress that I had been under Tom was fine, I could manage that and handle that, and he was fully supporting me and explaining things when I needed things explained, and was very much a support to me as I was learning the role of it. In the interim, there has been too much shifting and too much needing to be done where the chair, she doesn't do the role like making sure links work in the agenda and everything is itemized in accordance with them it is. Tom helped and I did the rest, and I was doing it because you guys contacted me to do the agenda and I was fine editing those. I did not have to edit the minutes and I just checked it. Now it is a lot more on the chair, and so it has been frustrating and stressful to adapt to this new way of doing it while there is so much shifting happening in so much needing to be monitored and maintained and checked and everything. So it really does require a team right now. So that is what is happening. I am also going to say that the next item is to create assistance subcommittees and we will request support for those. That discussion is going to have to continue because there are members who are not here and we also

have an open position so that will be ongoing but for now we can cover what will be contributed for those who are here in addition to us. Regina, go ahead.

REGINA WHEELER: Someone should second the motion. That is the proper process.

MERIAM JAWHAR: Yes.

REGINA WHEELER: Do you want to second the motion, Meriam?

MERIAM JAWHAR: Yes.

REGINA WHEELER: Thank you so much everybody for your extra work and carry through in this interim situation. Does everybody know what their term – when their terms expire?

AURORE BLECK: Already?

REGINA WHEELER: I wasn't sure.

AURORE BLECK: Mine I think has already expired.

KATHLYNE GISH: The renewals that I had noticed happened earlier this year. Meriam has not submitted a letter yet, but I haven't been pushing her because of what is happening, but you already approved the ones expiring in January. And if I remember right, the next ones expire in January 2025. It is on our list with our addresses and phone numbers, for the membership list. I am pretty sure I got the ones that were expired, so I am pretty sure that I was on that. I am not sure how to proceed (Chuckles) to vote. If we vote only one with Eli as primary, and the secondary Kathlyne, and Kendra is third? I don't think we should have to vote for each of us individually because we are a team. Do we have a motion to approve the interim leadership team until it is determined that it's stable?

AURORE BLECK: I think I did.

KATHLYNE GISH: May we have a roll call?

HALONA CROWE: Aurore Bleck moved to nominate Eli and Kendra to the MCD leadership team.

KATHLYNE GISH: Eli, me, and Kendra. Eli's primary, I am secondary, and Kendra's third.

HALONA CROWE: Okay. Aurore Bleck.

AURORE BLECK: Yes.

HALONA CROWE: Kendra Garcia.

KENDRA GARCIA: Yes.

HALONA CROWE: Chair Gish.

KATHLYNE GISH: Yes.

HALONA CROWE: Pam Parfitt.

PAM PARFITT: Yes.

HALONA CROWE: Eli Fresquez

ELI FRESQUEZ: Yes.

HALONA CROWE: Motion is approved.

KATHLYNE GISH: Thank you very much everyone. In the next meeting Eli will probably run the meeting but, like I said, we are going to be a team so if I have agenda items that I am more likely to understand in depth than I will do though is.

Next item is 7B voting to create MCD Assistance Subcommittees. It would be great if there were more members present, although I can reach out to the ones who are not here and we can determine what they want to help with. Again, the role of duties is allowed, more than it should be without an ADA Coordinator assisting. And so I was thinking to start the process of creating subcommittees that assist the chair in this interim time but it would be the leadership team and Aurore, one idea I had is you are really good at identifying the edits and minutes in the transcript so I would love to get with you on those and identify – and anyone else who wants to be on the subcommittee would be included in checking the minutes transcript for accuracy.

We do have an issue with the CART services and will get to that in this meeting, but the minutes and transcripts not being accurate for context more than anything is what is most important and to check that and make sure the context is accurate. And so that is my main concern, and to make sure everyone attending is listed as attending in attendance.

So things like that. I don't know if we have to vote for this. We can if we need to. I don't know if we have to vote to create a subcommittee.

AURORE BLECK: I don't think we have to.

ELI FRESQUEZ: Are we creating one subcommittee or multiple?

KATHLYNE GISH: Multiple, but I am just getting to this when first.

AURORE BLECK: I thought it had my name all over it.

KATHLYNE GISH: My poor brain just melts. Me, and Aurore, and any other person can join in and help at any time. This is not saying it is just on me and Aurore. That would really help if people checked what they said because we know what we said and what we intended to say, so if everyone could check their section and state if it was accurate or inaccurate, and even if you misspoke and said something that you did not mean to say and say I meant to say.

AURORE BLECK: There is one thing in the transcript that I said I checked it and I had no idea what it was supposed to say.

KATHLYNE GISH: I do that too. The Inclusive Meetings Subcommittee would be like checking for snow, weed removal, making sure access paths are cleared access paths and keeping an eye out for the community and it does require surveying paths and things like that. That one I am a little bit more on the fence about but we can all contribute based on our errors of the neighborhoods and errors we are living in.

AURORE BLECK: If we see something maybe we can follow it through one person?

KATHLYNE GISH: Cc it to me, Eli, and Kendra and we will make sure it gets to Regina and to the city in a timely manner, hopefully. Social Media and Website Subcommittee. This includes prime gov and making sure the links were, making sure everything that was supposed to be uploaded is uploaded. That is a little more complicated because it does require knowing (Chuckles) what is supposed to be on the agenda and making sure an extra is uploaded. That can be me, Eli and Kendra...all of us.

KENDRA GARCIA: I don't mind being part of that subcommittee.

KATHLYNE GISH: I do have updates for the website that should be added. Eli, we had made an accessible format document of the city resolution for the Mayor's Committee that needs to be uploaded because the document right now is not accessible, so I was thinking to request for Regina to send that to be uploaded. So that is on my list. Things like that. It is just a matter of having it checked and making sure it is right, making sure it is uploaded and useful. A lot of times when things are uploaded it is not.

ELI FRESQUEZ: To clarify, Madame Chair, the current low resolution which is a formation of this committee is an inaccessible PDF. Really no fault of anyone but we quickly transcribe it and put it on a Word doc and that is going to be accessible to everyone.

KATHLYNE GISH: Meriam, can you mute yourself, please? Inclusive Subcommittee, Pam, I was thinking of having you on it so the meetings can be accessible, and I am happy to join in on that because it is one thing I feel is important to have community input at all governing bodies and so I am happy to join with you on that, but that we we can work on CART, Sign Language, Spanish interpreting, and making sure that it is all there as means of inclusion. Physical access and other things. Does that sound okay, Pam?

PAM PARFITT: That captioning is so delayed. I gather it has to do with governing body meetings access.

KATHLYNE GISH: Yes. CART, interpreting, Sign Language, Spanish interpreting, and other forms of access and governing body meetings.

PAM PARFITT: You were asking if I would be on that committee?

KATHLYNE GISH: Yes.

PAM PARFITT: Yes.

PAM PARFITT: I am not going to use captioning because it is too distracting. I am trying to read lips and I can't do it all at the same time.

REGINA WHEELER: What I have learned is we have gone through this process and the AI artificial intelligence captioning built into Zoom's realtime, and that my captioning has the delay because of the human interface. So there is pros and cons, but it sounds today it is worse than it ever was before.

PAM PARFITT: It is useless so I am going...

CAPTIONER: Do you want me to stop captioning?

KATHLYNE GISH: No. We need the transcript. The ADA Coordinator Selection Committee, I put this on their before Eli, Kendra, and myself were selected to the interviewing so I wanted on public record that the Eli and Kendra will interview for the ADA Coordinator in June and I will get to that because we have a whole item on that but that is who is on the subcommittee. Kendra, go ahead.

KENDRA GARCIA: It has nothing to do with this particular one but the last one. At least for Pam, would you like us if we are asking a direct question? Would you like us to put it in the chat box so you are able to read it or understand more clearly what you are saying?

PAM PARFITT: I think the method of trying to read things that I missed is not as effective as just filling it in or lipreading in the context of what is being said. I have got several problems going on. If I go left it goes right. I am moving myself and watching things that are opposite, plus, I got brand-new glasses and there is no nose pad, so I have this mental (Chuckles) I am just not with the program completely and the captions are not helping me. You guys go ahead. I am going to do only lipreading.

KENDRA GARCIA: No worries. I just wanted to see if that might help.

PAM PARFITT: Reading is too hard.

KATHLYNE GISH: If anyone on camera cannot be on camera I will try my best to restate what is being said.

PAM PARFITT: To me Eli is the most difficult.

MERIAM JAWHAR: My camera is not working. And I don't know why.

PAM PARFITT: She is 100% unintelligible to me.

KATHLYNE GISH: And the ADA Grievance Process Oversight Subcommittee, I will pull Kendra into that as well so we have to make sure the process in place is being followed in this interim period. And that is what I got on the agenda as I am thinking of other needs that we will need. I will voice it to the committee and then we will determine who can provide support as we need it. Okay?

So next is 7C. Updates for posting the MCD position. May was like nonstop and so I did not get a chance to really do anything. It was all medical issues, and cat issues, and all kind of things, so I am planning this in the next week to get the posting for the Mayor's Committee on Disability public, and like I said part of that is making sure that the posting of the city resolution is successful because it is a huge part of people understanding with his committee does and what we are about. So I will start the process to update that link first and then start on the process to request a new member. Go ahead, Regina.

REGINA WHEELER: I think we can have the City Clerk's Office do that.

KATHLYNE GISH: Part of the issue... and I can email you what was stated... was we do want it on Facebook and accessible, and we want a city webpage because the text is successful. On Facebook it is usually an image, so the text would need to be posted into the body as well with the attached image and I am trying to think of other things. I know it is often posted in the newspaper and there's other things. I can get with you on that to figure out where it would be best to be published but definitely on Facebook. I will tell you what the issue was before so we cannot have it repeat because it was a mess and it was a lot of miscommunication, and it wasn't clear on when the end date was. And the end date was way too soon.

7D is the Summer Commemoration Event to celebrate and give awards to city staff who have supported the disability community.

ELI FRESQUEZ: We are in the process of setting that ceremony up. It will be July 25, Tuesday, from 6-8 p.m. at the New Mexico History Museum. The purpose of the awards is to celebrate Disability Pride Month to commemorate the disabilities 33rd anniversary, which will technically be in the next day, and it is really to lift up and acknowledge people in the community, people in the private sector who have been champions of disability and accessibility in the community here at Santa Fe. Trying to spark that enthusiasm and support and look at ways to collaborate. So it is something I have been a part of when I was in New York City and I don't know of anything quite like that that has been done here in New Mexico, so this is the first time and really exciting. It is positive in celebrating the commemoration of the American with Disabilities Act and we do plan on giving awards, acknowledging people in the community who have done things for the disability community and accessibility. For example, small business that hires people with disabilities or provide services to people in the disability community. Someone in government who has been a champion for people with disabilities. Those are some examples and we are still working on logistics and looking at five primary awards that will be decided by the subcommittee and will send out an RSVP in the next day or two to City Council, and two other folks that we know we want to invite and then we will be working on a program guide for the event and what the actual two hour event is going to look like. It will be at the New Mexico History Museum and looking at some catering and other things, and wanted to be a place to talk about accessibility, to network and give acknowledgment to our community.

KATHLYNE GISH: Thank you. Kendra.

KENDRA GARCIA: One thing I wanted to add, Eli, if you have places or people in mind you think might fall under those categories, if you could send them to myself or Eli so we can add it as part of the possibilities who may receive the award in that category so we get everybody's input as much as possible.

KATHLYNE GISH: Thank you, Kendra. Are there any questions or comments for Eli or Kendra? Go ahead, Regina.

REGINA WHEELER: Thank you so much, Madame Chair. I am really excited about this event. I think awareness raising is so much-needed in this town and I'm excited to get to see the winners. I don't think it is on the agenda, but the possibility of raising the disability pride flag for Disability Pride Month...and this month is Gay Pride Month and we will hang an inclusive gay pride flag in a ceremony at Boone, I think on a Monday, but I wanted to offer we get a disability pride flag and that would be a good and and not too much to do.

KATHLYNE GISH: Everyone? (Laughs)

REGINA WHEELER: We will have a typical flag. I guess there's two.

KATHLYNE GISH: There is one with very sharp, jagged edges and there is one that is acceptable, so I will send that to you, Regina. Pam, go ahead.

PAM PARFITT: This is not about the flag but about nominating people. I am curious how far reaching your ask for nominations is. Who are you going to approach? I got from Kendra, Eli. I can email my choices too. Who else are you asking as part of education to see, making people think? Who else has been asked to nominate people?

ELI FRESQUEZ: For now we are really asking the committee and doing our own independent research and going out is well. I think given the time frame we don't have the capacity right now to do a survey or other kind of things because we are moving as quickly as we can. I think what we want to do in the future, hopefully for next year, is come up with acknowledgement awards that would go out to the community through possibly a Facebook page and we are basically a month away or so and trying to get the first features of the event started and set us for next year. I have been reaching out to a lot of folks and they have lots of ideas and this ongoing list so it is exciting because there is so much. So more to come.

KENDRA GARCIA: I have actually asked colleagues of mine and they have kind of given me a few suggestions and we have reached out to other disability community members who they thought. So haven't done a whole lot, but we have done a little bit at least.

PAM PARFITT: You have at least a good list for this go around?

KENDRA GARCIA: We would love to hear it so please send us an email and give us a little tidbit as to why you're planning to add them to that list that would be great. Just so we can learn more.

KATHLYNE GISH: I want to add that part of the plan is that this is going to be an annual event, ongoing every year to celebrate Disability Pride Month and to acknowledge the people who are supporting disability pride and access and inclusion. So this is not a one time thing, and also I can say in the past it has been discussed to ask for city funding but we have to do it when they are doing their budget and make sure we plan ahead. That is also still a possibility we could request city funding and also I was thinking for next year to start the process ASAP to plan for it to be in the Convention Center next year so we have a larger space and can have more people and invite as many people as we want without restriction because the space is not as large as a could be but is great for now so to think really big, and outside the box about what disability pride could look like in Santa Fe and go for it. So that is my plan in the next year... it's to plan for next July.

KENDRA GARCIA: Madame Chair, do you know when we could at least request the funding?

KATHLYNE GISH: Regina window that. I know the budget. It happens in July. The renewal.

REGINA WHEELER: Madame Chair, the budget is approved in April and put together in January approximately. These are not large funds. I think what you would be looking for in Public Works is a large department and \$5,000 is no problem to fund, and there's also midyear adjustments. If you let me know what you need funded I am sure I can get that for you.

KENDRA GARCIA: Thank you, Regina. Eli, you heard that, right?

ELI FRESQUEZ:.. Thank you, of course. Madame Chair, one I think it would be a good opportunity for the city to consider Mayoral proclamation. The other thing is, I know I mentioned this to some folks at Albuquerque, and New Mexico does not have a disability right, and that is something we did in New York City in conjunction with Disability Pride Month. Sometimes it gets confused with LGBTQ+ Pride Month in June, but we had close to 10,000 people at some of the disability pride parades, including Judy Shuman, considered really the mother of ADA and disability rights in the country. She recently passed but was there for our first pride parade. It is about building awareness but also about celebrating people, and also linking leadership with constituencies. These are people that vote and people need to hear from these folks in the community that are often not heard. We have recently been approached by a couple organizations and said that they want to host it next year, but I think the Convention Center will work on that and try to get this one done first, but I'd love it and I think there is so much opportunity and so much enthusiasm. I love the enthusiasm.

KATHLYNE GISH: I think Pam had her hand raised... If there are no other comments we, of course, will have another meeting or included on the agenda in the next meeting to discuss more and also to plan for next year. We need to start right away to really hold down what we want and what it should look like. That is very exciting. I have to say I'm very excited. Pam, do you have anything more to say? Because her hand is up.

PAM PARFITT: It is? I am sorry. My car is in the shop. That was the service people. I had to take that call. (Unintelligible).

KATHLYNE GISH: That's okay. If there is nothing more to say, the next item on the agenda is 7E. Continued discussion on ADA Coordinator position. On June 13 and 15th, Kendra and Eli is included in that? Regina, you know? I know she was included in the email.

REGINA WHEELER: Yes, I can tell you a little bit more you are ready.

KATHLYNE GISH: Me, Eli, Kendra, and Halona are included in the email.

REGINA WHEELER: The city continues to look at forming the Office of Equity and Inclusion type of thing. Now, instead of a separate department they are looking at including it into the existing Community Services Department, and is actually Community, Health, and Safety and has fire, police, youth and family services, libraries. So since the vision is beginning to evolve that this precious and Deaf that this position would move into their team, which they are very excited about her. Julie Sanchez is the director of their position and participated in the first interviews with me and **Kyra** as the second director, and will participate in interviews with you So we are fostering this evolution of an entire equity and inclusion initiative and not just an ADA Coordinator.

KATHLYNE GISH: Yeah, that is an interesting change. I have that it's both good and bad. To me, it should be in the Mayor's Office. That is how I view it. It should really be high-level because Inclusion & Equity is really important, but I also know what an amazing team Julie and **Kyra** are. And Julie is working already to establish Equity and Inclusion in her work. I am not opposed to that, I have to say, but I definitely have thoughts. It could go either way to me, but Julie is amazing.

Anyone else have any thoughts or comments on that? So think about that and think about what that would look like for us as a community to be under community services. Community services pretty much fund and support community needs. So nonprofits, community services, like homeless shelters. We worked on homeless shelters. It was nonprofits. Human services committee. It is the Immigration Committee. Youth and Family Services Department – I don't remember what they were called. There is a youth committee. They do senior services, they do the libraries. So there would be a lot of opportunity to influence change directly into the community and also to kind of

have a say in including disability and everything that actually is already doing, which is one of the Essex that was missing -- one of the things that she was doing. If the office of equity and inclusion was included under equity services so it would be more acknowledged directly.

So that is my thoughts on that. If you have any questions that you want us to ask the ADA Coordinator candidates please email me, Eli, and Kendra and we can see if we can ask the two candidates those questions. Go ahead, Regina.

REGINA WHEELER: I sent a really big set of questions that is going to take every bit of time. I am happy to send them out to everybody that I was saying we should add and subtract, and if you want to edit and I am happy to support that.

KATHLYNE GISH: If there are any really pressing questions you want us to know about the candidates that would be great. I will pick the best questions. I think we have an idea what we are looking for already. We have already voiced a lot of them. I am looking forward to those interviews. It is very exciting to me. I shadowed Julie when she was doing interviews, and I was thinking back on that experience and thinking how exciting it was to be sitting in the room. It is very important to include disabled people in that.

The next item is 7F: Discussion and plan to implement safety meetings and ASL, CART, Languages, LOOP System in city buildings, an ongoing need to correct and update community access. One of the issues has been CART. And in the meeting on May 10, the CART services were completely insufficient. They're all several sentences behind what was being said, and I have to say I have never seen CART that was that delayed. When I met with Nate Gomme, we came up with some ideas like delays in Internet, because usually CART is an in-person stenographer and they are able to accurately identify what is being said, but the thing is that the lag that was happening was even disorienting for me, and I can hear. To see that what is being said is, like, two or three sentences later, that is completely disorienting for anyone. That is what is happening. It is happening in this meeting as well. One of the questions I had...and I think you had exited before the meeting started is: who is the CART services agency? Regina. You are on mute.

REGINA WHEELER: It is Partners Interpreting. We are using the same company, and I set up the PO, and that is the way we got CART, and what they told me is you can get super realtime with Artificial Intelligence built into Zoom, and it is getting better by the minute. I don't know if we should maybe try that again?

KATHLYNE GISH: What Nathan has said to me -- let me read one of those real quick. Issues with CART. There were three identified issues: it is delayed and there was issues of question marks, and when someone was speaking and they stated the name

or something that was not coherent to the stenographer they used a question mark...like, 8-10 question marks rather than stating something was incoherent or mumbled, and so there was nothing identified and it was extremely confusing, even to me. Then there were several presenters that were speaking way too fast, and no one in the meeting reminded them to speak professionally and to slow down for the general public. So I saw that was an issue, that the faster the speakers presented, the more incoherent and delayed the text was on the screen, which is, of course, a problem. So that was for the meeting on May 10.

Then I think the meeting on May 31, or the last meeting, that I saw there was no identifiers for names of who was speaking at all. When I was watching it, it was one sentence followed by another person speaking with nothing identifying a new person was speaking, and when the mayor was speaking there was nothing identifying it was the mayor or city councilman. That is a problem. And it was literally run on sentences, and that was completely disorienting to follow. Even though I could hear who was speaking and could identify who it was on the text there was nothing differentiating it. Those are both problems.

Nathan Gomme, Director for New Mexico Commission on Deaf/Hard of Hearing, he stated the governing body meetings should be clear and the text should be clear. And he also stated there is something called StreamText allowing a person to meet in-person and follow along on a phone or device that they have and that is apparently not been used. Pam, I don't know if you want to go into detail, and if you don't, I can relay it.

PAM PARFITT: The reason it was not clear why I could do it online is that there was no accommodation to meet in-person, and the problem online is that the captioning was so delayed that after an hour I just completely gave up.

KATHLYNE GISH: The City Clerk's Office is completely unaware of accessibility - no one should be told to go home to get accommodations. That is a violation. And so whoever stated that like I said we need to educate the city overall and accessibility and inclusion. That was a completely improper statement to say to anybody. And so for Pam to not be included in that meeting and to miss out on participating in the event the way that she chose to was improper. Pam, go ahead.

PAM PARFITT: I would like to clarify I had an audiology appointment and ran into the 5 o'clock start and I was talking to someone there, and I cannot tell you who. I was driving and saying I will be late, but when I got there, and whoever that person was said don't bother to come here. You will be better off online. We cannot accommodate you. I never actually got to the City Council chambers and I was en route. I cannot tell you how I had that contact name of someone, and I understand that in August the hearing

will be installed. That will help a lot. It won't help the Deaf but that will help the Hard of Hearing a lot.

KATHLYNE GISH: Thank you, Pam. I know Regina, you had stated or the city clerk had stated that what is being used is the best available work or the best service available. But this is not (Chuckles). I am sure that you know having a two sentence delay is not proper and is not the best available. So whatever is happening does need to get fixed so that it is more accurate. It is called ARS and we did talk with Nathan. Eli, what is ARS?

ELI FRESQUEZ: ASR; automated speech recognition.

KATHLYNE GISH: Automated speech recognition. In addition to the CART services transcriber is what Nathan suggested to try and resolve this issue. I don't know if that is what is being used, so that is a question to identify, but it is not supposed to be several sentences delayed. Absolutely. I have experienced CART in numerous webinars and it was within a few seconds at the most delayed. So I have been really shocked at the lack of quality of CART services that is implemented into the city right now, and so we really need to resolve this. Obviously, if the CART services are not sufficient with this agency, I don't know, maybe you can figure out if there is an issue on their end that they are not aware of, but it needs to get resolved. Pam, do you still have something to say? No?

REGINA WHEELER: Thank you, Madame Chair, and this is the first feedback I have gotten about CART. I did set the purchase order and tried really hard to get it used at the governing body meetings, and they were immediately attached to the Zoom artificial intelligence translation. So I am happy to try and find another service or, like you said, resolve the problems with this one. It is a bad time to set up a new purchase order. We are on closure of hours fiscal year but I am certainly happy to work on that. If anybody knows where you saw really great CART services then I can switch gears and get that going. I would like to add I did send the big gigantic email to the city clerk saying we wanted ASL, Spanish, and all the rest and they are working on, they are aware. Slowly but surely and I will ping them again to get progress. I think they are being responsive to the letter of the law and they are working towards it and I will keep working with them, because I agree with you that we need all of the above all the time.

One of the challenges the city clerk said she had with Partners Interpreting and other vendors is that the council meetings go from 5 p.m. until past midnight, and many captioning services cannot provide the support and it is really difficult and we have special meetings and all the jazz. I'm not sure of the resolution, but no doubt there are things to work through, and happy to continue to work with the city clerk, and we will work first on fixing this captioning and seeing if we can get ASR.

KATHLYNE GISH: It was brought to the city clerk's attention. The city clerk was notified during the meeting. So the city clerk is already aware.

ELI FRESQUEZ: I can send over a CART captioning service that I have used in the past that is high quality. I don't know if they have the capacity to go such long distances. Those late nights. So maybe it is a strategy in the short run, at least to prioritize to have CART and captioning, and have automated captions, that is not quite there and not fully accessible but it will shift us to the left a bit. Let me see if I can find their profile and I will send it over to you, Regina.

PAM PARFITT: I am going to raise my hand. I am bracing my right but it appears as my left. Why don't we get someone in Hawaii to do this? The four hours difference from the West Coast.

ELI FRESQUEZ: I will volunteer to go to Hawaii and be the captioner.

KATHLYNE GISH: That would be great. (Chuckles).

PAM PARFITT: Maybe one exists and they are not going to be up until midnight.

KATHLYNE GISH: We can look into that. So what I wanted to tell you, Regina, is the text options where you get a link and the person can attend in person on their phone. It uses a browser, and one is StreamText and the other is Word Capture that Nathan told me about. So no one should be being told to go home and they should be provided that link to attend in person and being able to follow while they are in person. So...and that is all I have for that.

So then the next item – so the next item is 7G, and this is really quick, but it is a follow-up. Public library Access process for obtaining physical materials for homebound/physically limited patrons. So I used to have this when I was homebound – I love the library.

Audio lost

REGINA WHEELER: We can't hear you. I don't know what happened.

KATHLYNE GISH: Can you hear me? This is an issue with the public library and for patrons who are homebound or physically limited to physical resources, and I have been homebound in the past and to use the service because I love the library. A person who was a volunteer brought library books to my home and returned library books when I wanted to return them and it was wonderful. It made being stuck in the house so much nicer, and really helped me to feel (Chuckles) like more included in the community when I was not. It was partly out of need and I can get rice and Saturdays basically, but I

wanted to test it because when I looked online on the library webpage which I included in this packet it contains friends of public library and for assistance – I don't know what I did with the print out. For assistance to get library materials delivered to your home "For information about book delivery to homebound patrons and residents of nursing homes please contact the Friends of the Santa Fe library for more information." It doesn't include a phone number or email to call, and when I looked on the friends of Santa Fe public library there is no information whatsoever that they provide the service, and when I emailed them, my primary means of communication which is email, and never received any response back and it was clear I was a disabled person requesting home delivery for library books. So I can forward you my email, Regina. And so it just needs to be more transparent and also there needs to be a response when someone is reaching out for assistance. I made it as clear as I possibly could and I have never heard back. I am checking my spam. There has just been nothing. So this needs to be much more clear about what is the process to get the services and how to reach out to people and actually get them when it is requested.

Hold on. So that is all I had to say about that. I would love a follow up on that and also to know if they update the website to be a little bit more helpful than the clear. That would be wonderful. I searched all over the friends of the Santa Fe library page and there is nothing at all that they even do that. I know that they do because they did in the past for me and it was wonderful as I said.

The next item and these are going to go pretty fast. 8A is a discussion on ice and weed removal in the city of Santa Fe. I have a question for you, Regina. And noticing, of course, because of it being spring that the weeds are already starting to grow and this includes that path on (Unintelligible) that I had mentioned to the sidewalk is starting to be overgrown with weeds. I am wondering what is the plan for the City of Santa Fe? Especially in areas that have high access to malls, grocery stores, medical facilities, bus access or someone would be impeded if there was a large weeds in the way?

REGINA WHEELER: Thank you, Madame Chair. The city goes crazy and we have hired crews by ProScapes, have crews added to the medians and the sidewalks all over town as fast as they can. I will submit a work order for the sidewalk again. I am sure they have it on their schedule and, as you guys know, we are a completely chemical free city. We have seasonal workers, fire crews, and we hire contractors to help us give up in the summertime, but it is never enough but I will definitely enter a work order for the sidewalk right now.

KATHLYNE GISH: Thank you. I remember you saying the city was using steam? Try that out. Was there any updates on that?

REGINA WHEELER:! They did a demo a couple weeks ago and I think they think it is going to be good. It is actually going to be able to kill weeds. We only have one machine and it is making its way to the city. That is all I know.

KATHLYNE GISH: Thank you for the update.

KATHLYNE GISH: Thank you for the sweeping of the bicycle, pedestrian, jogging Santa Fe trail all the way down and around. I mean it was great.

REGINA WHEELER: Thank you to Pam. With one work order we got part of it and with another work order we got the rest of it.

KATHLYNE GISH: Next item is 8B if no one has anything to add to the weeds. ADA compliant process on emailed complaint. I was wondering, Regina, if you had a chance to read through the website process, just to become familiar with that?

REGINA WHEELER: I have skimmed it and I don't have pending accommodation requests except for Pam's.

KATHLYNE GISH: Okay. 8C. Continued discussion of appropriate city placement for ADA Coordinator, and that was partly addressed of what might happen. So I think that was sufficient unless you have something more to add, Regina? Okay.

8D. Continued discussion of updates on New City website. The only thing I have to add to that, which was really already said, was I know you had met with Jesse Armiho... Do you have anything that came out of that, Regina, that you know of?

REGINA WHEELER: Thank you, Madame Chair. I did not go to the meeting and meet metrically with our web master. It actually happened a couple months ago. Eli, were you there?

ELI FRESQUEZ: Yeah, I was there. Jesse presented. It was a fantastic talk about how to make websites accessible. He has some recommendations for the current website, particularly the overlay from accessibility on our website from the city. We do not recommend that. Some overlays are better than others and in fact for most people using screen readers it is a screenwriter trap meaning if they use a screen reader to access information on the website your screenwriter is going to get trapped in the little widget and would not be able to move out of it.

REGINA WHEELER: Were they receptive to that feedback at the meeting, Eli?

ELI FRESQUEZ: I thought they were but I don't know, the widget is still on. I just checked it.

KATHLYNE GISH: The updates I am wanting is a put -- did they put what Jesse suggested and put it to use? We need to follow up with them. I will add that to the next agenda item – or the next agenda.

ELI FRESQUEZ: Madame Chair, I don't mind doing a little more homework on the website. I can take a look at it and make recommendations. Somebody knows how to work on the website and if you know that you can sit down and make the little changes pretty easily. There are aspects of the website that are more accessible than a lot of other websites I have seen and I will say the city has done some things, but there are a few other things that can make some big improvements that are real easy to do.

KATHLYNE GISH: One of my issues is actually a funny one....It allows me to use my e-reader user, because it is a webpage and I can delete what I want off of there, like links. So what I am noticing on the city webpage, when I tried to print it the text is way off on the end of the page or teeny tiny so there is something happening where you try to print the city webpage – it is only happening on the city website – I will send you examples Regina what I am talking about. You can see it is 3 inches off. So 3 inches over and the text is late in the end and it is very strange and I have not figured out why it is good that. I will send it to you so look at it and hopefully we can fix it because it is really annoying trying to share website information with the committee. Go ahead, Regina.

REGINA WHEELER: Thank you, Madame Chair. If you want to send me that, I will send it to the web master. I just want to enter the work order for the walkway, and it says if weeds are less than 12 inches tall it does not constitute an issue. So I guess I will say they are over 12 inches tall.

KATHLYNE GISH: There are some. (Laughs) I consent to photographic proof. That is because of ADA, but the thing is they grow so fast, like you have to get to them. Yeah. I am making a note. Okay.

And then the next item is 8E. That is MCD Subcommittee Reports. Regina, you have more to add? MCD Subcommittee Reports.

AURORE BLECK: I haven't. The transit was a cover story for the Santa Fe report on May 10. They talked about, you know, staffing problems and they said the Trans Advisory Board hasn't met in three years, which is true. So anyway, they also applauded the praises of the NCT RD; north-central transit, and they are going all electric, which, I don't know, the four remaining transit advisory board members wrote a response, including me, and it was in the Santa Fe reporter I guess two weeks later. So anyway, we are still hoping to get the transit advisory board back together. We've got four solid members and we are looking at people. There is a disability side which I

imagine. I mean we are helping people like chain breakers and people who have, like, high proportions of bus users, you know, those kinds of people will want to join, because we could use them. It will be great.

KATHLYNE GISH: How many responses have you gotten so far?

AURORE BLECK: I don't think any. You know how the city puts, you know, things from members? Request for members. They have not done that. Yeah.

KATHLYNE GISH: Regina, do you know if we can resolve this issue?

REGINA WHEELER: I do. Thank you, Madame Chair. The director and managers at committee is missing and has been missing for 2 1/2 months – 2 1/2 years. But we are interviewing this week. We had a great interview with, I think, a super great candidate the other day. I think as soon as we get that director hired that committee will come back together, and I suspect this is going to be a successful and fast recruitment and we will have someone in there in a couple of months. That is what is missing. Sorry for the delay. But I think we finally have a candidate.

KATHLYNE GISH: Is it easily shared?

REGINA WHEELER: There is that. There is no way to manage meetings, nobody to staff it and manage it. I suppose if they wanted to call anyone I guess they could call Aurore (Laughs) instead of a staff member.

AURORE BLECK: Colin is the resigning chair.

KATHLYNE GISH: It doesn't take a lot for people to reach out and apply. I know normally it is done through staff, but if there is no staff it seems like a person or someone should be able to take over in the interim. And if they needed something they could reach out to you or someone else if there was a problem. So it just seems like ... I know for me it went really smooth and just Tom forwarding things to me.

REGINA WHEELER: There's no town. We will be working on posting, and they can see from this committee and getting it on all the right bases, and we will ask them to post so they can see that as well.

AURORE BLECK: We have five.

REGINA WHEELER: The timing might be good if we get the committee built up and the staff at the same time.

KATHLYNE GISH: Aurore, I will reach out again to the chain breaker, and I forwarded to a person on the board.

AURORE BLECK: I think they are already interested or talking amongst themselves who they want.

KATHLYNE GISH: I will remind them to reach out.

AURORE BLECK: There is no official announcement.

KATHLYNE GISH: Right. Fingers crossed (Chuckles) we will figure this out for both of us. Are there any other subcommittee reports? No? Okay.

Next is 9, Matters of Staff. Regina.

REGINA WHEELER: Go right ahead, sorry.

HALONA CROWE: A link to the video recording of this meeting will be added to the meeting minutes for this meeting.

KATHLYNE GISH: Thank you. Regina, go ahead.

REGINA WHEELER: Chair Gish, we notice the next meeting of this committee is on July 5, and that is a super tricky day to manage because it is going to be after, like, a four day weekend. It isn't very far away. We were wondering for the committee's consideration to cancel that meeting because of it being tricky? I think that is all I had.

KATHLYNE GISH: Is there such a way that we can hold it before July 4? Because we have to have a meeting, especially for the event, the July events.

REGINA WHEELER: Maybe we should just keep it where it is and we can just get ready early.

KATHLYNE GISH: It will be a team of his so it won't be on me.

REGINA WHEELER: Were there any other issues Halona with July 5?

HALONA CROWE: No, just I have to do everything remotely. If we certainly can get everything ready that would be better. I will be out of town June 29 through July 5. So I will not be here for the meeting. That is the only thing. I will not be able to attend the meeting on July 5. I can certainly get to work on the minutes and everything else, but there won't be anyone available to do any kind of roll call or meeting vote, recording.

REGINA WHEELER: I can do those two things.

HALONA CROWE: And I can grab everything off of the transcript and the [video](#).

REGINA WHEELER: We should be targeting heavily the agenda, and by 28 June, right?

KATHLYNE GISH: That is right.

REGINA WHEELER: Thank you so much.

KATHLYNE GISH: Matters from the Committee. Is there anything to add? If nothing to add, our next meeting is July 5, 2023, from 3 p.m to 5 p.m. via Zoom, and if there is nothing more then we are adjourned at 5:04 p.m. Great.

AURORE BLECK: Thank you!

End 5:04 PM ET