



City of Santa Fe

# AGENDA

REGULAR MEETING OF  
THE MAYOR'S COMMITTEE ON  
DISABILITY  
FEBRUARY 01, 2023  
3:00 PM  
ATTEND VIRTUALLY

## PROCEDURES FOR THE MAYOR'S COMMITTEE ON DISABILITY MEETING

**Written Public Comment:** Members of the public may submit written comments on legislation by clicking on the comment bubble to the right of the meeting on the public portal at <https://santafe.primegov.com/public/portal> three hours prior to the start of the meeting.

The agenda and packet for the meeting will be posted at <https://santafe.primegov.com/public/portal>.

**Internet:** To join the Zoom meeting on the internet using a computer, laptop, smartphone, or tablet, use the following link: <https://santafenm.gov.zoom.us/j/88426257518?pwd=L0x2aitiSWFnU1USVZmQldBTTFMUT09>

Attendees should use the "Raise Hand" function to be recognized by the Chair to speak at the appropriate time.

**Phone:** To join the Zoom meeting using a phone, use the following phone numbers and Webinar ID: **US: 1 (346) 248-7799 - Meeting ID: 884 2625 7518 Passcode: 077284** Phone attendees should press \*9 to use the "Raise Hand" function to be recognized by the Chair to speak at the appropriate time.

The agenda and packet for the meeting will be posted at <https://santafe.primegov.com/public/portal>.

1. **CALL TO ORDER**
2. **ROLL CALL**
3. **APPROVAL OF AGENDA**
4. **APPROVAL OF MINUTES**
  - a. Approval of December 15, 2022 Meeting Minutes
5. **PUBLIC COMMENTS (15 MINUTES TOTAL)**
  - a. Public Comments from website or Zoom

**6. PRESENTATIONS**

**7. ACTION ITEMS: DISCUSSION**

- a. Assuring Continuity of MCD Membership and Timely Appointments of Continuing and New Members (Kathlyne Gish)
- b. Ice Removal in the City of Santa Fe as ADA Compliance Issue (Eli Fresquez)

**8. DISCUSSION ITEMS: NO ACTION**

- a. Continued Discussion on Status of MCD Meetings Compliance and ADA Compliance in the City of Santa Fe (Kathlyne Gish and Eli Fresquez).
- b. Continued Discussion on updated ADA Coordinator Job Description and Process to Hire (Kathlyne Gish, Eli Fresquez, Regina Wheeler, Director of Public Works)
- c. Continued Discussion of Appropriate City Placement for ADA Coordinator and Mayor's Committee on Disability (Aurore Bleck and Kathlyne Gish, Regina Wheeler, Director of Public Works)
- d. Continued Discussion of Updates on New City Website; The City Never Obtained Advising from the Mayor's Committee on Disability on Website Features and Accessibility; Continued Lack of ADA Compliant Information to Request Accommodations and More (Kathlyne Gish, Eli Fresquez, Regina Wheeler, Public Works Director)
- e. Continued Discussion re Requests for Accommodations for a Stenographer/CART (Eli Fresquez)
- f. Continued Request for Updates to Process to Find New Members, Appoint New MCD Member, and the Process to Re-Appoint Interested Current Members (Kathlyne Gish)
- g. Discussion of PROW and Transition Plan Updates (Kathlyne Gish)
- h. MCD Sub-Committee Reports

**9. MATTERS FROM STAFF**

**10. MATTERS FROM THE COMMITTEE**

- a. A link to the video recording of this meeting will be added to the Meeting Minutes for this meeting.

**11. NEXT MEETING: Wednesday, March 1, 2023**

**12. ADJOURN**

**This venue is equipped with closed captions. Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6521, five (5) working days prior to meeting date.**



# MINUTES

REGULAR MEETING OF  
THE MAYOR'S COMMITTEE  
ON DISABILITY  
DECEMBER 15, 2022  
10:00 AM  
VIRTUAL MEETING

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1. **CALL TO ORDER**

2. **ROLL CALL**

**Members Present:**

Member Aurore Bleck  
Member Kathlyne Gish  
Member Pam Parfitt  
Member Angelique Montoya-Chavez  
Member Jose "Eli" Fresquez

**Members Excused:**

Member Kendra Garcia  
Member Meriam Jawhar

**Others Attending:**

Halona Crowe, Clerk  
Regina Wheeler, Attendee  
Thomas Martinez, Attendee

3. **APPROVAL OF AGENDA**

**MOTION:** Member Bleck moved, seconded by Member Fresquez, to Approve the agenda as presented.

**VOTE:** The motion was approved on the following Roll Call vote:

**For:** Member Bleck, Member Gish, Member Parfitt, Member Montoya-Chavez, Member Fresquez

**Against:** None

**Abstain:** None

4. **APPROVAL OF MINUTES**

- a. Approval of October 20, 2022 Meeting Minutes



# MINUTES

REGULAR MEETING OF  
THE MAYOR'S COMMITTEE  
ON DISABILITY  
DECEMBER 15, 2022  
10:00 AM  
VIRTUAL MEETING

Video Link to 12-15-2022 meeting <https://youtu.be/vhoHOXho1lg>

Chair Gish requested that 2 notes be added: where Eli had been discussing Kristy Brusso, the transcript refers to C, which is misspelled, (correct to: Kristy Brusso). Then in our discussion of the Secretary of State, the actual person we had met with was the County Clerk, Kathryn E. Clark.

**MOTION:** Member Montoya-Chavez moved, seconded by Member Fresquez, to approve the minutes as presented.

**VOTE:** The motion was on the following Roll Call vote:

**For:** Member Bleck, Member Gish, Member Parfitt, Member Montoya-Chavez, Member Fresquez

**Against:** None

**Abstain:** None

b. Transcript of 12-15-2022 Meeting

## 5. PUBLIC COMMENTS (15 MINUTES TOTAL)

a. Public Comments from website or Zoom

No Public Comments

## 6. PRESENTATIONS

a. Transit Services Presentation, Thomas Martinez, Transit Director of Operations.

## 7. ACTION ITEMS: DISCUSSION



# MINUTES

REGULAR MEETING OF  
THE MAYOR'S COMMITTEE  
ON DISABILITY  
DECEMBER 15, 2022  
10:00 AM  
VIRTUAL MEETING

---

- a. Adopt Mayor's Committee on Disabilities 2023 Meeting Calendar

**MOTION:** Member Fresquez moved, seconded by Member Montoya-Chavez, to Approve the 2023 Meeting Calendar as presented.

**VOTE:** The motion was on the following Roll Call vote:

**For:** Member Bleck, Member Gish, Member Parfitt, Member Montoya-Chavez, Member Fresquez

**Against:** None

**Abstain:** None

## 8. OLD BUSINESS

- a. Continued Discussion on Status of ADA Compliance in the City of Santa Fe (Kathlyne Gish and Eli Fresquez)
- b. Continued Discussion on updated ADA Coordinator Job Description (Kathlyne Gish, Eli Fresquez, Regina Wheeler, Director of Public Works)
- c. Continued Discussion of Appropriate City Placement for ADA Coordinator and Mayor's Committee on Disability (Aurore Bleck and Kathlyne Gish, Regina Wheeler, Director of Public Works)
- d. Continued Discussion of Updates on New City Website; The City Never Obtained Advising from the Mayor's Committee on Disability on Website Features and Accessibility; Continued Lack of ADA Compliant Information to Request Accommodations and More (Kathlyne Gish, Eli Fresquez, Regina Wheeler, Public Works Director)
- e. Continued Discussion re Requests for Accommodations for a Stenographer/CART (Eli Fresquez)
- f. Continued Request for Updates to Appoint New MCD Member (Kathlyne



# MINUTES

REGULAR MEETING OF  
THE MAYOR'S COMMITTEE  
ON DISABILITY  
DECEMBER 15, 2022  
10:00 AM  
VIRTUAL MEETING

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Gish)

- g. MCD Sub-Committee Reports

Committee voted to extend the meeting during Item e discussion.

9. **MATTERS FROM STAFF**

- a. A link to the video recording of this meeting will be added to the Meeting Minutes for this meeting.

10. **MATTERS FROM THE COMMITTEE**

- a. Article from Santa Fe New Mexican

11. **NEXT MEETING: No Meeting Scheduled**

Next meeting February 1, 2023 from 3 p.m. to 5 p.m.

12. **ADJOURN**

**This venue is equipped with closed captions. Persons with disabilities in need of accommodations, contact the City Clerk's office at 955-6521, five (5) working days prior to meeting date.**

Chair Gish: Meeting Adjourned at 12:28 p.m.

*Halona Crowe*  
\_\_\_\_\_  
Liaison

\_\_\_\_\_  
Chair

WEBVTT

1

00:00:51.040 --> 00:00:53.110

Good morning.

2

00:00:53.130 --> 00:00:57.569

Regina Wheeler: How are you? -oh! I might hold on. My sounds turned off

3

00:00:57.840 --> 00:00:58.610

Regina Wheeler: the

4

00:00:59.440 --> 00:01:00.830

Regina Wheeler: Okay.

5

00:01:01.840 --> 00:01:04.260

Regina Wheeler: Okay, I should be able to hear you. Now.

6

00:01:04.379 --> 00:01:13.230

Regina Wheeler: can you hear me? I can't hear the wave behind you which or the wind?

7

00:01:14.260 --> 00:01:18.309

Regina Wheeler: Here we go. The big moment has arrived. Yeah.

8

00:01:19.760 --> 00:01:21.149

Regina Wheeler: Are you doing today.

9

00:01:21.210 --> 00:01:23.210

Halona Crowe: Okay, okay.

10

00:01:23.500 --> 00:01:30.619

Halona Crowe: So we only have one action item. And so Jeff did say, I do have to go through

11

00:01:30.820 --> 00:01:34.150

Halona Crowe: and make sure.

12

00:01:34.660 --> 00:01:42.050

Halona Crowe: I record who makes the motion, and then who votes in seconds. And but he said everything else

13

00:01:42.490 --> 00:01:45.800

Halona Crowe: it should be recorded, and all that other stuff.

14

00:01:45.990 --> 00:01:47.929

Regina Wheeler: That sounds right. Yeah.

15

00:01:48.580 --> 00:01:49.680

Regina Wheeler: that sounds great.

16

00:01:56.940 --> 00:02:01.170

Regina Wheeler: We were scheduled for 2 h. 10 to 12.

17

00:02:02.670 --> 00:02:20.030

Regina Wheeler: We're going to learn a lot today. Yeah, we are, I guess. What? I had this really awesome candidate applied for the project. Administrator. You see that this morning they qualified him. Oh, yes, yes, that means we have 2 really good candidates in that list. Yeah, i'm super excited.

18

00:02:22.140 --> 00:02:29.779

Regina Wheeler: You're gonna. I hope they I think they've. And there I think they're super different kinds of people to which I like like, because we're hiring Paul Chilman right?

19

00:02:29.890 --> 00:02:40.140

Regina Wheeler: And then there's you know. And then there's I/O goes by I/O that James guy, and then and then there's that other one in the county. You remember the I/O thing I

20

00:02:40.830 --> 00:02:43.150

Regina Wheeler: that's it. I know

21

00:02:43.540 --> 00:02:49.599

Regina Wheeler: He was here the other day. You're kidding all that time he came to he came to you.

22

00:02:50.360 --> 00:03:00.739

Regina Wheeler: Mpo. Meeting exactly because he was really interested to understand and super psyched about it. And then he sent me this big one that because I guess they sent an email yesterday that said, if you made a phone.

23

00:03:01.830 --> 00:03:06.700

Regina Wheeler: Yeah, can you make her a co-host, because alone is going to need to be able to manage.

24

00:03:06.790 --> 00:03:07.910

Regina Wheeler: Okay.

25

00:03:08.260 --> 00:03:09.710

Regina Wheeler: an aspect to this

26

00:03:11.110 --> 00:03:13.290

Regina Wheeler: morning, Eli. Great to see you.

27

00:03:14.400 --> 00:03:15.410

Regina Wheeler: How are you doing

28

00:03:16.740 --> 00:03:28.690

Eli Fresquez: trying to stay warm like you all. I had to put out the the garbage this morning, and I underestimated how far it is from my porch to the driveway, and how cold I get. It was

29

00:03:28.720 --> 00:03:29.980

Eli Fresquez: winners for real.

30

00:03:30.100 --> 00:03:37.840

Regina Wheeler: I know I know it's not like run out without a code.

31

00:03:38.040 --> 00:03:38.920

Regina Wheeler: It is

32

00:03:41.420 --> 00:03:52.510

Regina Wheeler: okay, great. I think we definitely have a quorum. We haven't heard from anybody else trying to join. So we actually don't. We actually let's see 1, 2.

33

00:03:52.590 --> 00:04:01.909

K Gish: Yeah, we have Aurora Angelique Robin is not a member Jesse or me, who I appreciate both of you being here, Pam. Okay.

34

00:04:02.940 --> 00:04:03.980

Pam Parfitt: I

35

00:04:04.390 --> 00:04:08.020

K Gish: So now I have to orient myself. So give me a minute.

36

00:04:08.220 --> 00:04:08.950

Regina Wheeler: you bet.

37

00:04:10.200 --> 00:04:10.920

tamartinez: Hmm.

38

00:04:11.560 --> 00:04:15.990

Halona Crowe: But, gina it doesn't Give me an option to make her a co-host.

39

00:04:16.230 --> 00:04:22.580

tamartinez: Yeah, Once i'm done with mine. I can switch it back over the

40

00:04:22.680 --> 00:04:23.570

Regina Wheeler: Okay.

41

00:04:27.280 --> 00:04:28.440

tamartinez: That's weird.

42

00:04:28.590 --> 00:04:35.219

Regina Wheeler: It is where maybe it has something to do with the way they set up sort of public meeting.

43

00:04:35.780 --> 00:04:38.139

tamartinez: Yeah, because they did make a lot of changes.

44

00:04:42.440 --> 00:04:48.119

Regina Wheeler: And the Kathleen, when you're ready, maybe we could just start with some introduction, since we're all new to each other

45

00:04:48.640 --> 00:04:52.479

Regina Wheeler: or not. You guys are not new to each other, but you're new to us.

46

00:04:53.150 --> 00:05:02.670

K Gish: Yeah, i'm going to ask for introductions almost entirely because I was actually notified of who would be in this meeting, and what role they were going to play. So I actually need to know that.

47

00:05:04.440 --> 00:05:06.439

K Gish: It has not been explained to me

48

00:05:06.710 --> 00:05:10.719

K Gish: literally who anyone is that I've been communicating with for the past 2 weeks.

49

00:05:10.800 --> 00:05:14.609

Regina Wheeler: so I think it has. But I'm be happy to clarify again.

50

00:05:15.110 --> 00:05:17.230

K Gish: Well, it was never explained to me. So

51

00:05:17.410 --> 00:05:18.140

Regina Wheeler: hmm.

52

00:05:21.600 --> 00:05:25.660

K Gish: Perhaps you're emailing my city email and not actually emailing me

53

00:05:25.830 --> 00:05:32.429

Regina Wheeler: happy to to introduce and make sure everybody is clear whenever you're ready.

54

00:05:38.240 --> 00:05:43.880

K Gish: All right. I call this meeting to order at 1019 am. May we have a roll call, please.

55

00:05:46.660 --> 00:05:48.809

Halona Crowe: Aurora Black

56

00:05:50.250 --> 00:05:51.010

Aurore: Prison

57

00:05:51.260 --> 00:05:52.410

Halona Crowe: Help! Read!

58

00:05:53.120 --> 00:05:54.620

K Gish: She has resigned

59

00:05:56.180 --> 00:05:57.680

Halona Crowe: Kendra Garcia.

60

00:05:57.730 --> 00:05:59.070

K Gish: She is excused.

61

00:06:00.550 --> 00:06:04.029

K Gish: Victor Hughes, he resigned months ago.

62

00:06:05.040 --> 00:06:06.440

Halona Crowe: Kathleen Gish

63

00:06:06.480 --> 00:06:07.240

K Gish: here

64

00:06:08.460 --> 00:06:09.830

Halona Crowe: Tam Parfit

65

00:06:09.940 --> 00:06:10.830

Pam Parfitt: present

66

00:06:11.290 --> 00:06:13.730

Halona Crowe: Angelique Montoya Chavez.

67

00:06:13.810 --> 00:06:15.430

angeliquechavez: Good morning. I'm present

68

00:06:16.550 --> 00:06:19.110

Halona Crowe: Miriam Jarhar.

69

00:06:19.660 --> 00:06:22.400

K Gish: She's excused.

70

00:06:22.900 --> 00:06:25.400

Halona Crowe: Jose Eli fres us.

71

00:06:26.340 --> 00:06:27.659

Eli Fresquez: Good morning present.

72

00:06:33.350 --> 00:06:35.519

tamartinez: I'll be there.

73

00:06:38.060 --> 00:06:42.069

tamartinez: Someone else is in the waiting. Room. Yes, I just clicked on

74

00:06:42.730 --> 00:06:44.170

tamartinez: Gina Maria.

75

00:06:44.490 --> 00:06:48.180

Regina Wheeler: Oh, yeah, Gina Marie, she's a I think she's a member of the public right?

76

00:06:49.310 --> 00:07:03.279

Regina Wheeler: I am a member of the public. Yes, good morning, Tina Marie. Thanks for joining us. Thank you. so with one, I believe. Aurora said that, for as a court we have a Does the madam chair have a quorum.

77

00:07:10.610 --> 00:07:12.040

Regina Wheeler: Loda? Can you hear me?

78

00:07:12.160 --> 00:07:13.070

Halona Crowe: Yes.

79

00:07:13.280 --> 00:07:15.559

Regina Wheeler: I just Madam chair have a forum.

80

00:07:16.340 --> 00:07:17.979

Halona Crowe: Do we have a quorum.

81

00:07:18.080 --> 00:07:29.120

K Gish: I do. Yes, I do. Yes, if you do. Okay. So i'm generally and we'll do introductions, and i'll do some more. Yes, I'm emailing people who are trying to attend to.

82

00:07:29.160 --> 00:07:31.969

K Gish: We're having issues with that link I had to re-forward

83

00:07:32.040 --> 00:07:38.890

Regina Wheeler: everything so give me a minute i'm replying to actually and just so, you know. Hold on! It's usually the

84

00:07:39.110 --> 00:07:44.519

Regina Wheeler: the staff is. I'm not sitting in your seat. That said, Thank you, Madam Chair, You have a quorum after you do the roll call?

85

00:07:58.130 --> 00:08:00.930

K Gish: All right. So next we have approval of the agenda.

86

00:08:01.540 --> 00:08:06.860

K Gish: and I am requesting to add introductions of the city staff who are present.

87

00:08:07.370 --> 00:08:09.590

K Gish: under presentations.

88

00:08:11.100 --> 00:08:15.080

K Gish: And then followed by the presentation from the transit director.

89

00:08:15.420 --> 00:08:22.360

K Gish: and again, this is because I have not been notified of who is who in the exact role that they are playing in this meeting or

90

00:08:22.530 --> 00:08:25.609

K Gish: outside of for the last 2 weeks, while I've been emailing everybody

91

00:08:26.070 --> 00:08:31.480

K Gish: and other than that, that is the only

92

00:08:31.980 --> 00:08:33.680

K Gish: change to the agenda.

93

00:08:33.840 --> 00:08:36.310

K Gish: If there are no other changes, may we have

94

00:08:36.760 --> 00:08:39.939

K Gish: in motion to approve the agenda as amended.

95

00:08:44.450 --> 00:08:47.789

Aurore: move to approve the agenda as amended. This is a

96

00:08:53.420 --> 00:08:55.880

Regina Wheeler: second now.

97

00:08:55.960 --> 00:08:56.920

okay.

98

00:08:57.850 --> 00:08:59.459

Eli Fresquez: and that would be.

99

00:08:59.930 --> 00:09:01.480

Eli Fresquez: This is Eli. Second, that

100

00:09:03.370 --> 00:09:04.070

K Gish: thank you.

101

00:09:05.280 --> 00:09:06.240

Halona Crowe: Thank you

102

00:09:06.300 --> 00:09:07.570

Regina Wheeler: all in favor.

103

00:09:08.470 --> 00:09:13.850

K Gish: We need to do roll call votes. So okay, may we have a roll call?  
Vote, please.

104

00:09:14.270 --> 00:09:15.839

Halona Crowe: Aurora Black.

105

00:09:15.920 --> 00:09:16.750

Aurore: Yes.

106

00:09:17.040 --> 00:09:18.330

Halona Crowe: Kathleen Gish.

107

00:09:18.420 --> 00:09:23.389

Halona Crowe: Yes, pam parfit. Yes, Angeli cumontoya chavez

108

00:09:24.000 --> 00:09:26.280

Halona Crowe: Yes, Eli frescus.

109

00:09:26.450 --> 00:09:27.290

Eli Fresquez: Yes.

110

00:09:28.350 --> 00:09:29.310

K Gish: thank you.

111

00:09:31.220 --> 00:09:36.380

K Gish: Next is approval of the minutes from October twentieth 22

112

00:09:36.750 --> 00:09:41.319

K Gish: and I do have a request to add

113

00:09:41.530 --> 00:09:45.389

K Gish: the transcript which I typed up 29 pages.

114

00:09:45.800 --> 00:09:50.950

K Gish: I digitally transcribed it, and then edited it for accuracy.

115

00:09:51.190 --> 00:09:55.089

K Gish: It is not 100% accurate. There are names that are

116

00:09:55.120 --> 00:09:56.740

K Gish: probably misspelled.

117

00:09:57.010 --> 00:10:00.940

K Gish: but for the most part it is accurate.

118

00:10:01.260 --> 00:10:07.740

K Gish: the only thing it didn't catch was titles and names accurately select. Title Ii.

119

00:10:07.820 --> 00:10:14.090

K Gish: Was lowercase, title, and then to instead of the I for title Ii.  
Ada

120

00:10:14.520 --> 00:10:16.680

K Gish: and things like that.

121

00:10:16.700 --> 00:10:18.719

K Gish: But I did try to catch all of those

122

00:10:18.990 --> 00:10:26.070

K Gish: and then and read. In addition to the minutes being added the addendum for the transcript.

123

00:10:26.270 --> 00:10:28.789

K Gish: I am requesting that 2 notes

124

00:10:28.990 --> 00:10:31.730

K Gish: be added

125

00:10:31.910 --> 00:10:34.209

K Gish: in in regard to the Transcript.

126

00:10:34.360 --> 00:10:38.010

K Gish: one is that on page

127

00:10:38.260 --> 00:10:42.130

K Gish: I don't have the page but Kristy.

128

00:10:42.310 --> 00:10:46.860

K Gish: where Eli had been discussing Christie Bruce, so her name was not fully

129

00:10:46.980 --> 00:10:49.230

K Gish: I mentioned, and so Kristy.

130

00:10:49.600 --> 00:10:53.650

K Gish: The transcript refers to C. Hr. Sty.

131

00:10:54.150 --> 00:10:58.799

K Gish: which is how it's misspelled is refers to

132

00:10:59.490 --> 00:11:01.730

K Gish: Bru sso

133

00:11:02.320 --> 00:11:04.889

K Gish: and if that could be noted.

134

00:11:05.120 --> 00:11:08.959

K Gish: and then in our discussion of the Secretary of State.

135

00:11:10.350 --> 00:11:12.680

K Gish: the actual person that we had

136

00:11:13.080 --> 00:11:14.779

K Gish: met with.

137

00:11:15.000 --> 00:11:21.339

K Gish: I had messed up the titles, so the actual person that we had met with was the county clerk, Kathryn E. Clark.

138

00:11:22.130 --> 00:11:27.330

K Gish: and if that could be noted that where I say Secretary of State, I actually meant

139

00:11:27.450 --> 00:11:28.680

K Gish: a county clerk.

140

00:11:30.000 --> 00:11:33.590

K Gish: and that is my only notes that I am requesting

141

00:11:33.820 --> 00:11:38.629

K Gish: to be added to our minutes. with the addendum attached for the transcript.

142

00:11:40.490 --> 00:11:43.260

K Gish: and if there are no other changes to the minutes.

143

00:11:45.910 --> 00:11:51.820

K Gish: again. The minutes were incomplete that I received, and I was initially told by you, or you know that there were no minutes.

144

00:11:52.220 --> 00:11:55.569

K Gish: so I do have some questions later on about that

145

00:11:55.740 --> 00:11:58.320

K Gish: about that process, and what occurred.

146

00:12:00.790 --> 00:12:05.220

K Gish: and so If there are no any other, any additional amendments.

147

00:12:05.390 --> 00:12:09.010

K Gish: may there may I have a motion to approve

148

00:12:09.210 --> 00:12:13.310

K Gish: the minutes with the addendum of the transcript, and the notes

149

00:12:13.610 --> 00:12:14.750

K Gish: as amended

150

00:12:19.520 --> 00:12:20.970

Halona Crowe: motion to approve

151

00:12:24.710 --> 00:12:26.580

Eli Fresquez: my second time motion. This is Eli.

152

00:12:37.890 --> 00:12:40.980

K Gish: and I believe we do have to have a roll call. Vote to approve those

153

00:12:41.240 --> 00:12:42.590

Halona Crowe: Aurora black.

154

00:12:42.760 --> 00:12:43.550

Aurore: Yes.

155

00:12:44.010 --> 00:12:46.100

Halona Crowe: Kathleen Gish. Yes.

156

00:12:46.280 --> 00:12:48.380

Halona Crowe: i'm perfect. Yes.

157

00:12:48.400 --> 00:12:50.419

Halona Crowe: Angelique Montoya Chavez.

158

00:12:50.590 --> 00:12:51.540

angeliquechavez: Yes.

159

00:12:51.620 --> 00:12:53.660

Halona Crowe: Jose Eli Fres guest.

160

00:12:54.500 --> 00:12:56.349

Eli Fresquez: Yes, and you can go. Me. You line.

161

00:12:56.380 --> 00:12:57.860

Halona Crowe: Oh, Eli, okay.

162

00:13:02.630 --> 00:13:04.160

Halona Crowe: A motion is approved.

163

00:13:04.450 --> 00:13:05.200

Thank you

164

00:13:05.700 --> 00:13:12.889

K Gish: Next we have public comments. Were there any public comments on the website, or present presently with any attendees?

165

00:13:12.930 --> 00:13:15.800

Halona Crowe: Okay, let me check that real quick.

166

00:13:15.960 --> 00:13:24.390

K Gish: and I apologize. I'm new to this. Yeah, I'm not. I'm not in any way frustrated with you. I I want to voice that I have appreciated.

167

00:13:24.430 --> 00:13:26.479

K Gish: I I know you took extra time

168

00:13:26.690 --> 00:13:30.039

K Gish: to learn all of this in the last 2 weeks. I'm

169

00:13:30.150 --> 00:13:32.379

K Gish: my frustration is elsewhere.

170

00:13:37.700 --> 00:13:39.760

Halona Crowe: He

171

00:13:41.810 --> 00:13:42.790

let's see.

172

00:13:44.730 --> 00:13:49.040

Halona Crowe: Yesterday afternoon we did go in and check. We didn't

173

00:13:49.060 --> 00:13:51.669

Halona Crowe: see any public comments.

174

00:14:00.680 --> 00:14:02.719

Halona Crowe: i'm not sure how to.

175

00:14:10.020 --> 00:14:17.230

Regina Wheeler: Well, you're looking at that. We could ask if any of the public in the room would like to make public comment right now on items not on the agenda

176

00:14:17.310 --> 00:14:20.900

Regina Wheeler: for action, and if you'd like to do that you could raise your hand.

177

00:14:22.290 --> 00:14:25.009

Regina Wheeler: raise your virtual hand or your real hand?

178

00:14:53.420 --> 00:14:56.209

Regina Wheeler: Are you still checking him on it for a written comment?

179

00:14:56.400 --> 00:14:58.829

Halona Crowe: Yes, i'm not sure where to go.

180

00:15:00.460 --> 00:15:05.750

Regina Wheeler: You checked yesterday with Jeff, and there weren't any I did, and I wrote down some notes, but I

181

00:15:05.960 --> 00:15:07.259

Halona Crowe: it's a lot.

182

00:15:07.840 --> 00:15:09.480

Halona Crowe: I apologize.

183

00:15:14.430 --> 00:15:16.180

Regina Wheeler: We could.

184

00:15:16.320 --> 00:15:18.480

Regina Wheeler: We could text Jeff, I suppose.

185

00:15:18.890 --> 00:15:20.250

Regina Wheeler: if we need to, or call him.

186

00:15:22.220 --> 00:15:25.429

Halona Crowe: I'm not sure if he's available.

187

00:15:26.130 --> 00:15:28.090

Regina Wheeler: Hey, Siri! Called Jeff Norris.

188

00:15:29.470 --> 00:15:31.090

Robin Garrison: so

189

00:15:33.380 --> 00:15:36.229

K Gish: Is there any way you could assist with this process, Regina?

190

00:15:36.320 --> 00:15:37.569

Regina Wheeler: No, I I

191

00:15:37.740 --> 00:15:44.649

Regina Wheeler: I have no idea she's a working in the back end of prime. Got it. It's really complex, and she's been getting training all week.

192

00:15:44.890 --> 00:15:47.239

Regina Wheeler: I've never. I don't work in the back end.

193

00:15:53.100 --> 00:16:00.309

angeliquechavez: This is Angelique. I just need to step away for 1 s to take care of my little boy, and i'll be right back. That's fine. Thank you, Angela.

194

00:16:15.240 --> 00:16:18.400

Halona Crowe: Okay, I I think I found it.

195

00:16:19.620 --> 00:16:20.880

Halona Crowe: my comments.

196

00:16:29.840 --> 00:16:32.109

Robin Garrison: hey? I have a comment. This is Robin.

197

00:16:33.700 --> 00:16:35.260

Regina Wheeler: but this

198

00:16:35.860 --> 00:16:48.609

Regina Wheeler: let's see. Thank you so much. I just want to check, verify. We are recording. Is that correct? Okay, Great, you guys. Thank you so much. And sure getting the floor back to you. no, comments from the public.

199

00:16:48.880 --> 00:16:49.990

K Gish: Thank you, Hannah

200

00:16:53.240 --> 00:16:54.459

K Gish: Robin. Go ahead.

201

00:16:55.140 --> 00:17:07.750

Robin Garrison: I I I had to step up for just a moment, and maybe I missed introductions. My name is Robin garrison. I'm with disability rights in Mexico, and and i'm here because I had had been contacted by by both community members

202

00:17:07.920 --> 00:17:14.149

Robin Garrison: and the Mcd on some accessibility issues. and I just want to thank everyone

203

00:17:14.240 --> 00:17:21.250

Robin Garrison: for start, you know, for for kind of working on some of these like really easy to fix problems.

204

00:17:21.349 --> 00:17:23.319

Robin Garrison: that we see

205

00:17:23.430 --> 00:17:34.209

Robin Garrison: and Regina, you and I have emailed back and forth on some of this. So thank you for that. I think that a lot of the problems that I've seen, and just the little bit of research have done

206

00:17:34.280 --> 00:17:36.690

Robin Garrison: with accessibility. And in

207

00:17:37.470 --> 00:17:45.610

Robin Garrison: some issues with meetings. I think they are easy fixes, and i'm looking forward to to seeing how that gets resolved.

208

00:17:47.090 --> 00:17:48.940

Robin Garrison: So that's my comment.

209

00:17:49.030 --> 00:17:50.170

K Gish: Thank you, Robin.

210

00:17:53.150 --> 00:17:58.610

K Gish: Jessie, our miho! Would you, give a very brief introduction of who you are, since you are a

211

00:17:59.000 --> 00:18:01.560

K Gish: person, not with the State of New Mexico. Go ahead

212

00:18:02.210 --> 00:18:07.729

Jesse Armijo: absolutely. Jesse Armijo. here with the the Governor's Commission on Disability.

213

00:18:07.900 --> 00:18:17.210

Jesse Armijo: And yeah, just to echo what? What? Robin just said here to to learn more and kind of see how better we can assist with some of these accessibility issues

214

00:18:17.280 --> 00:18:19.059

Jesse Armijo: for website.

215

00:18:19.210 --> 00:18:22.209

Jesse Armijo: but yeah, just here to to learn and listen.

216

00:18:23.030 --> 00:18:24.120

K Gish: Thank you. Jesse.

217

00:18:25.750 --> 00:18:31.080

K Gish: if there are no more comments from the public.

218

00:18:31.680 --> 00:18:37.419

K Gish: Next was presentations, and we are going into our presentations or introductions. Sorry

219

00:18:38.670 --> 00:18:40.000

K Gish: from city staff.

220

00:18:40.030 --> 00:18:43.689

K Gish: and I would appreciate you explaining your role

221

00:18:44.240 --> 00:18:45.550

here

222

00:18:45.930 --> 00:18:47.560

K Gish: with this meeting in particular.

223

00:18:49.170 --> 00:18:55.010

Regina Wheeler: thank you so much. I i'll start. I'm Regina Wheeler. I'm the Public Works director for the city of Santa Fe.

224

00:18:55.150 --> 00:19:01.070

Regina Wheeler: the Ada coordinator position is in one of the divisions that reports to me.

225

00:19:01.110 --> 00:19:09.520

Regina Wheeler: and due to a vacancy in the Ada Coordinator position, the AV coordinator positions boss, and the 88 quarters physician's Boss.

226

00:19:09.720 --> 00:19:14.070

Regina Wheeler: i'm your acting Pta Coordinator: so

227

00:19:14.200 --> 00:19:22.119

Regina Wheeler: we are really. I think it's a really fortuitous thing that I get to directly support this group right now, as we

228

00:19:22.140 --> 00:19:28.660

Regina Wheeler: sort of reformulate some fundamental pieces about how the ava coordinated position functions inside

229

00:19:28.680 --> 00:19:30.250

Regina Wheeler: the city of Santa Fe.

230

00:19:30.320 --> 00:19:36.669

Regina Wheeler: yeah. And so we'll be talking more about that. So again, Regina Wheeler Public Works Director

231

00:19:36.840 --> 00:19:45.169

Regina Wheeler: acting Ada Coordinator as much as I can. I i'm also the acting division director and the acting supervisor in the division as well as

232

00:19:45.390 --> 00:19:54.239

Regina Wheeler: I'm also the acting division director in parking right now, and also supporting a transit. That's also missing a division director.

233

00:19:54.570 --> 00:19:58.599

Regina Wheeler: so we are. yeah, that's why I am. Thank you.

234

00:20:03.660 --> 00:20:17.600

Halona Crowe: You want to introduce yourself. good morning, everyone. My name is Helona Crowe. I'm the business operations manager for public Works, and I have been asked to take over as the liaison.

235

00:20:17.670 --> 00:20:20.200

Halona Crowe: for this committee.

236

00:20:24.020 --> 00:20:31.329

tamartinez: Good morning, folks. I'm to Boss Martinez. I'm the Dri, the division director for the transit Division for the city of Santa Fe.

237

00:20:31.770 --> 00:20:35.699

tamartinez: and I'm. Also interim director for a Streets division.

238

00:20:38.370 --> 00:20:43.340

tamartinez: Good morning, I'm Flora Montoy, i'm the training administrator for the transit division

239

00:20:43.460 --> 00:20:47.259

tamartinez: also. I do work with the streets Department as well.

240

00:20:47.460 --> 00:20:53.010

tamartinez: I've been with the the transit for 15 years, worked with per transit. So

241

00:20:53.360 --> 00:20:54.930

tamartinez: you guys have any questions.

242

00:20:55.360 --> 00:21:03.109

K Gish: Hi, Flora, I I remember you. How are you? It's going?

243

00:21:06.000 --> 00:21:08.109

K Gish: Okay, Thank you all for that.

244

00:21:10.730 --> 00:21:15.030

K Gish: and then the next one is the presentation from

245

00:21:15.200 --> 00:21:18.289

K Gish: transit director, Thomas Martinez

246

00:21:18.450 --> 00:21:24.610

K Gish: and I do have some slight focus to think about.

247

00:21:24.680 --> 00:21:26.979

K Gish: in regard to

248

00:21:27.140 --> 00:21:32.489

K Gish: how public transportation is working now with the changes that have happened under Covid.

249

00:21:32.640 --> 00:21:34.490

K Gish: we

250

00:21:35.050 --> 00:21:39.999

K Gish: there's been a lot of changes that have been going around. that have been kind of unclear

251

00:21:40.160 --> 00:21:44.679

K Gish: and I also don't feel that it's really clearly described on the website. So much

252

00:21:44.710 --> 00:21:47.090

K Gish: from what I've seen. and so

253

00:21:47.380 --> 00:21:53.279

K Gish: I I feel like I would like to know more about how I would actually get a ride

254

00:21:53.530 --> 00:21:58.060

K Gish: through public transportation currently, whether it be para transit or a bus.

255

00:21:58.280 --> 00:22:01.840

K Gish: so if you could explain, at least some of that, that would be helpful.

256

00:22:01.920 --> 00:22:08.400

K Gish: And I think, yeah, okay. And then I think if we could keep this to like a half hour at most.

257

00:22:08.560 --> 00:22:10.330

K Gish: that would be really helpful.

258

00:22:10.930 --> 00:22:11.730

Okay.

259

00:22:13.060 --> 00:22:20.650

tamartinez: And I I do agree with you on the website. We are actually working on some updates on the website to make it more clear.

260

00:22:21.150 --> 00:22:21.950

K Gish: Thank you.

261

00:22:23.930 --> 00:22:26.920

Let me find my presentation here

262

00:22:27.250 --> 00:22:29.129

tamartinez: and everyone see my screen.

263

00:22:30.300 --> 00:22:31.370

Pam Parfitt: Yes.

264

00:22:31.640 --> 00:22:33.810

Pam Parfitt: Oh, yes.

265

00:22:35.770 --> 00:22:41.179

tamartinez: okay. So I'm just giving you a repo review. Please feel free to ask questions. So

266

00:22:41.560 --> 00:22:49.460

tamartinez: all of our satellite buses, our floor, low floor buses. Then they're all wheelchair friendly, so that's all our buses on fixed route.

267

00:22:50.420 --> 00:22:57.070

tamartinez: We also provide ids for 88 people or seniors that are 60 years plus an age.

268

00:22:57.130 --> 00:23:00.489

tamartinez: and that allows you to ride the bus for half fares.

269

00:23:01.950 --> 00:23:06.230

tamartinez: and then we also provide Free fair for veterans and students.

270

00:23:07.730 --> 00:23:14.539

tamartinez: So that's something that we run into quite a bit with 88 people that they don't realize that they're a better in.

271

00:23:14.910 --> 00:23:22.810

tamartinez: So when you come you can apply for 88, but also let us know you're a veteran. So you get the card that you write for free period.

272

00:23:24.990 --> 00:23:41.590

tamartinez: we also provide Railroad and Mcrt. And Crtd. Passengers with connecting bus service. So if you use rail runner or n CRT. To come in from anywhere out the city and you show us the ticket that they give you. Then you ride our bus for free

273

00:23:42.380 --> 00:23:43.750

tamartinez: for that day.

274

00:23:48.480 --> 00:23:50.699

tamartinez: and then, currently.

275

00:23:51.500 --> 00:23:59.580

tamartinez: currently, we are providing on demand bus service. This is partly due to being very short staffed. And also

276

00:23:59.720 --> 00:24:04.809

tamartinez: this is some of our lower lower routes that we're carrying that many people.

277

00:24:05.980 --> 00:24:15.660

tamartinez: And now those out to the 5, 6, and the 21 and 22. Those are 7 days a week, and we also offer the 24, and the 26 on weekends

278

00:24:16.580 --> 00:24:18.160

tamartinez: that was to

279

00:24:18.420 --> 00:24:25.670

tamartinez: help people be able to get to like Chris to St. Vincent on Sundays. We didn't have service on Sundays. They could get people there.

280

00:24:25.820 --> 00:24:29.599

tamartinez: So we did some tweaking to allow people on that ability.

281

00:24:30.280 --> 00:24:33.269

tamartinez: And how the on Demand Service works

282

00:24:33.350 --> 00:24:38.280

tamartinez: is, it will take you to any bus stop. That's on one of those routes

283

00:24:40.500 --> 00:24:44.409

tamartinez: so to request and on demand, you need to be at the bus. Stop.

284

00:24:44.450 --> 00:24:49.930

tamartinez: You call our 2,001 phone number which it looks like I didn't put it on there.

285

00:24:50.860 --> 00:25:01.140

tamartinez: and you request the pick up at the time you request the pickup. They're gonna ask you some simple questions like, what are you wearing? Where exactly you're at, and where are you going? Exactly.

286

00:25:01.340 --> 00:25:04.380

tamartinez: And then at that point they will dispatch a bus

287

00:25:04.450 --> 00:25:08.130

tamartinez: in line with the other requests that we have.

288

00:25:08.410 --> 00:25:10.319

tamartinez: so we try to make it

289

00:25:10.400 --> 00:25:14.639

tamartinez: one way trip the best we can, but sometimes you may wait

290

00:25:14.710 --> 00:25:18.009

tamartinez: 2025 min in our peak times.

291

00:25:18.440 --> 00:25:21.560

tamartinez: but that will get better as we get more drivers.

292

00:25:24.020 --> 00:25:35.289

tamartinez: and this will take you to any bus located on the on demand. If you're going from an on demand route to like a number 2, then we will take you to the nearest hub station.

293

00:25:35.580 --> 00:25:39.100

tamartinez: which will either be downtown transit or the Mall.

294

00:25:39.760 --> 00:25:43.090  
tamartinez: and then you can go on your on the other route from there

295  
00:25:47.340 --> 00:25:49.360  
tamartinez: our 88 program.

296  
00:25:51.170 --> 00:25:55.499  
tamartinez: Let me see if I can move this over.

297  
00:25:55.580 --> 00:25:58.250  
tamartinez: Go to the top

298  
00:25:58.820 --> 00:26:01.329  
tamartinez: from current that should opening up my

299  
00:26:02.440 --> 00:26:03.120  
you go.

300  
00:26:03.260 --> 00:26:03.910  
Okay.

301  
00:26:04.130 --> 00:26:06.349  
let me try that over to the left.

302  
00:26:07.600 --> 00:26:08.449  
There you go

303  
00:26:09.100 --> 00:26:10.840  
tamartinez: all right.

304  
00:26:10.920 --> 00:26:11.690  
Yeah.

305  
00:26:13.680 --> 00:26:20.920  
tamartinez: So applications for this program need to be partially completed by a health care provider. It cannot be completed over the phone.

306  
00:26:21.140 --> 00:26:24.750  
tamartinez: Now we run into issues with this sometimes where people

307

00:26:25.130 --> 00:26:32.660

tamartinez: right on that section, that section absolutely has to be for physicians only, and it has to be filled up by the physician.

308

00:26:32.970 --> 00:26:36.529

tamartinez: Yeah, I can't be altered in any way.

309

00:26:37.230 --> 00:26:49.440

tamartinez: The applications can be obtained. You can download them from the city website you can call us, and we'll email them to you directly, or we will mail you a paper copying directly by your request.

310

00:26:50.140 --> 00:26:55.519

tamartinez: and then for us to receive them. You can mail them or fax them back to us.

311

00:26:57.330 --> 00:27:00.050

tamartinez: Once the application is completed

312

00:27:00.280 --> 00:27:06.730

tamartinez: and receive, we will schedule you a ride to come down here free

313

00:27:07.120 --> 00:27:08.910

tamartinez: to do the interview.

314

00:27:08.940 --> 00:27:12.749

tamartinez: and he right back home or to wherever you were going.

315

00:27:14.150 --> 00:27:22.999

tamartinez: there are instances during Covid we were doing it by the phone, but we are actually required to do it in person, if possible.

316

00:27:23.200 --> 00:27:26.839

tamartinez: So there are special instances where we will do it by phone.

317

00:27:27.270 --> 00:27:30.069

tamartinez: but their special instances.

318

00:27:32.700 --> 00:27:40.810

tamartinez: and then the the cost for the program. If you're 88, it's \$2 per trip. If you're a veteran you write for free.

319

00:27:42.470 --> 00:27:46.670

tamartinez: and then there's also I talked a little bit about service animals.

320

00:27:47.310 --> 00:27:55.199

tamartinez: service animals. I haven't had any real issues on Ada. So we've been pretty good about everybody understanding what a service animal. Yes.

321

00:28:00.940 --> 00:28:02.160

tamartinez: so

322

00:28:02.780 --> 00:28:13.289

tamartinez: our Santa Fe right parrot transit. We're the leading transportation provider in the city of Santa Phase 88 for people for Ada, and people 60 plus

323

00:28:13.740 --> 00:28:20.250

tamartinez: of citizens of Santa Fe, and we place priority on a timely and customer service. Oriented trips.

324

00:28:20.600 --> 00:28:25.339

tamartinez: The Santa Fe Transit service provides a variety of trip planning options.

325

00:28:26.280 --> 00:28:31.299

tamartinez: We have scheduled trips. You can schedule a ride as far as 2 weeks in advance.

326

00:28:31.340 --> 00:28:35.730

tamartinez: with our curve to current service to a location within the city limits

327

00:28:38.230 --> 00:28:48.060

tamartinez: a subscription trip you can enroll in a reoccurring transportation for repeat appointments or events to the same. Pick up and drop off location.

328

00:28:48.980 --> 00:29:00.759

tamartinez: Now, it's important to understand the subscription trips. We can only do about 30 of our trips and subscriptions, so there may be times where somebody may want one.

329

00:29:00.820 --> 00:29:04.699

tamartinez: Well, we can't offer one at that time, but

330

00:29:05.000 --> 00:29:11.519

tamartinez: if we can't offer one at that time, they can do an on demand request where they can request it

331

00:29:11.570 --> 00:29:14.659

tamartinez: the day before or the day of.

332

00:29:14.970 --> 00:29:17.250

tamartinez: and we'll fit it into our schedule.

333

00:29:24.260 --> 00:29:27.889

tamartinez: And in order to be eligible for this, you must be enrolled

334

00:29:28.580 --> 00:29:30.129

tamartinez: in our system.

335

00:29:30.990 --> 00:29:38.229

tamartinez: and then, of course, the pay rates depend on eligibility, which 88 is one, and we also offer for seniors.

336

00:29:47.620 --> 00:29:50.440

tamartinez: So we partner with 20 different

337

00:29:50.960 --> 00:29:54.190

tamartinez: my screen is not. Let me see the top.

338

00:29:55.110 --> 00:29:55.700

Okay.

339

00:29:56.390 --> 00:29:59.600

tamartinez: we partner with 20 different nonprofit

340

00:30:00.100 --> 00:30:08.880

tamartinez: entities, such as Life Link, interface, Krista St. Vincent, Presbyterian Hospital, and several others.

341

00:30:08.980 --> 00:30:15.400

tamartinez: We provide them bus passes and a discount, and they they issue them to disadvantage people.

342

00:30:16.540 --> 00:30:18.640

tamartinez: So that's one of the major things we do.

343

00:30:19.000 --> 00:30:24.479

tamartinez: We also provide on our fixed route, and our 88

344

00:30:24.510 --> 00:30:34.189

tamartinez: transportation to the 5 cities, the main 5 city sponsor in advance, which is folklore Spanish market Indian markets as over

345

00:30:34.680 --> 00:30:38.539

tamartinez: those are free fair events where you can schedule the right.

346

00:30:38.580 --> 00:30:45.659

tamartinez: A lot of 88 people don't realize that they can actually schedule a ride with Santa Fe right to go to those events.

347

00:30:47.320 --> 00:31:00.650

tamartinez: And then we also partner with chain breakers broken, spoke, and Bob and Charlie's, where disadvantaged people can volunteer a set amount of hours to earn an annual up to an annual bus pass.

348

00:31:00.900 --> 00:31:03.079

tamartinez: They can do 30 day.

349

00:31:03.380 --> 00:31:06.720

tamartinez: and you'll just depending on the hours they put.

350

00:31:07.190 --> 00:31:14.440

tamartinez: we also provide Midtown residents with the Covid safe transportation to doctors appointments and prescription pickups.

351

00:31:17.530 --> 00:31:20.880

tamartinez: That's the end of my presentation.

352

00:31:21.130 --> 00:31:27.519

tamartinez: i'm open for questions. That's why I have Flora here with me. She's my resident expert. So

353

00:31:27.740 --> 00:31:30.820

K Gish: Laura's wonderful. I can say that from experience.

354

00:31:30.850 --> 00:31:39.409

K Gish: so one of my questions was about the bus passes that you give to life, link and those agencies

355

00:31:39.620 --> 00:31:41.269

K Gish: that are discounted.

356

00:31:41.470 --> 00:31:55.469

K Gish: If a person was a person with disabilities who needed a pair of transit, and didn't have money for a pair of Transit booklet. Would that also be available? Or could that be made available at a discount rate?

357

00:31:55.900 --> 00:31:59.139

K Gish: For someone who was in those same programs

358

00:31:59.460 --> 00:32:02.180

K Gish: who cannot use a fixed route system.

359

00:32:02.490 --> 00:32:11.759

K Gish: you know, that has actually never come up because the volunteering typically is the building up bicycle.

360

00:32:14.560 --> 00:32:23.050

tamartinez: But yeah, I think we could. We could figure out a way to to make that work

361

00:32:23.520 --> 00:32:24.210

K Gish: like

362

00:32:24.360 --> 00:32:27.920

K Gish: I know that with bus passes being available

363

00:32:28.180 --> 00:32:32.950

K Gish: through life, link through Presbyterian Christmas different places.

364

00:32:34.240 --> 00:32:37.409

K Gish: you know one of my issues in the past was

365

00:32:37.590 --> 00:32:53.629

K Gish: the cost of par transit, you know, having to go to school every day, which i'm sure. You remember Flora and and you know, not having any sort of a discount rates for that, and and having to find the money to be able to afford to go to school.

366

00:32:53.640 --> 00:33:00.479

K Gish: which, luckily for me, because of what I was doing at school, I did qualify for a scholarship that helped me to afford those costs.

367

00:33:00.540 --> 00:33:08.199

K Gish: but I think of people who are trying to get services where people who are trying to access care in the community needing to use pair transit.

368

00:33:08.400 --> 00:33:10.699

K Gish: and maybe not having

369

00:33:10.860 --> 00:33:15.390

K Gish: the money to cover the full parent transit cost to to afford that care and not

370

00:33:15.440 --> 00:33:18.850

K Gish: yeah, being connected to other agencies that would

371

00:33:18.980 --> 00:33:21.700

K Gish: provide those resources.

372

00:33:21.830 --> 00:33:25.920

K Gish: and so I think of that interim in between

373

00:33:26.010 --> 00:33:31.469

K Gish: and caring about those people who are just starting to connect with agencies.

374

00:33:31.720 --> 00:33:34.030

K Gish: who aren't yet established?

375

00:33:34.560 --> 00:33:54.419

tamartinez: And if that I I mean, like you said that's never come up. But go ahead, Flora. open hands does have a program for people with the disabilities. There's an application that they can fill out and submit it to them, and they will help with transportation. They also will help with some medications that depending on their disability.

376

00:33:54.470 --> 00:34:00.709

tamartinez: Also the Housing Trust. If you submit a list of trips

377

00:34:00.860 --> 00:34:14.189

tamartinez: to them, they will trips that they have taken which comes from our office, they would issue them so a check to purchase a satellite right coupon. So those are. Those are a couple of options that we can use to the passive.

378

00:34:14.260 --> 00:34:17.219

tamartinez: We're still continuing to do those those today right.

379

00:34:17.409 --> 00:34:23.410

K Gish: and also One other additional place that I did, although the bureaucracy to get

380

00:34:23.550 --> 00:34:27.749

K Gish: through that process with the division of vocational rehabilitation

381

00:34:27.920 --> 00:34:31.429

K Gish: for them to cover my transportation cost was shocking

382

00:34:31.449 --> 00:34:38.820

K Gish: it it was it was! It was actually. It took 18 months for me to be established. They were supposed to do it in 90 days. But that's a long story.

383

00:34:38.889 --> 00:34:41.429

K Gish: so

384

00:34:41.870 --> 00:34:48.300

K Gish: But yeah, that's another another place that people can, if they can, establish for services which it takes

385

00:34:48.320 --> 00:34:50.030

K Gish: potentially a really long time.

386

00:34:50.469 --> 00:34:54.179

K Gish: and I see a chat. I don't know if I can

387

00:34:54.830 --> 00:34:56.010

access it.

388

00:35:01.350 --> 00:35:05.580

K Gish: Yeah, Gina Maria: yeah. So Jennifer, your message me directly, saying that

389

00:35:05.660 --> 00:35:08.030

K Gish: people would turn to the Aga coordinator

390

00:35:08.090 --> 00:35:12.979

K Gish: or could turn to the idea coordinator of the city of Santa Fe for this kind of information as Well.

391

00:35:14.410 --> 00:35:18.219

K Gish: So yeah, that that is correct. Once we get one established.

392

00:35:19.610 --> 00:35:22.150

K Gish: and then my other questions.

393

00:35:22.310 --> 00:35:25.459

K Gish: for either Flora or to us.

394

00:35:25.900 --> 00:35:27.989

K Gish: was the

395

00:35:28.150 --> 00:35:36.450

K Gish: If I can remember my question about how to how I would get a ride right now. What does that look like? What what are the steps and process

396

00:35:36.890 --> 00:35:38.390

K Gish: that I would need

397

00:35:38.690 --> 00:35:40.979

K Gish: if I needed an on demand.

398

00:35:41.200 --> 00:35:45.350

K Gish: fixed route bus. And and what would my day look like?

399

00:35:46.970 --> 00:35:48.069

K Gish: if I were

400

00:35:48.810 --> 00:35:50.140  
K Gish: participating in that.

401

00:35:51.020 --> 00:35:58.879  
tamartinez: Well, that would be where you would need to be at the bus, stop at one of the on demand bus stops, and then call in and request the ride.

402

00:35:59.210 --> 00:36:05.810  
tamartinez: and then, once you request the ride, they'll ask you where you're at, what you're wearing, what direction you're going.

403

00:36:05.970 --> 00:36:08.579  
tamartinez: and to what other? Stop you're going to.

404

00:36:08.880 --> 00:36:10.590  
tamartinez: I know he would schedule it.

405

00:36:10.650 --> 00:36:13.480  
tamartinez: and it's the same phone number that it's always been

406

00:36:13.500 --> 00:36:15.929  
tamartinez: the 9, 5, 5, 2,001.

407

00:36:17.590 --> 00:36:29.370  
tamartinez: They will also ask for your phone number just in case the bus does arrive, and they don't see you there. They'll give. The dispatcher will give you a call just to try to make that connection for the the bus driver needs.

408

00:36:30.390 --> 00:36:36.919  
K Gish: So then it would require that someone have a cell phone on them that works that Hasn't died.

409

00:36:37.270 --> 00:36:43.329  
K Gish: is there any way that if someone didn't have a cell phone or their cell phone died that they could maybe call ahead and

410

00:36:43.380 --> 00:36:45.700  
K Gish: tell them that they would be there at a certain time.

411

00:36:46.260 --> 00:36:54.130

tamartinez: or is that not? we? We've made a couple of exceptions, and we have the availability to do that.

412

00:36:54.370 --> 00:36:56.019

tamartinez: But it's very rare.

413

00:36:56.070 --> 00:37:00.560

tamartinez: We tend not to do it unless it's. Writers that we know

414

00:37:00.610 --> 00:37:02.669

tamartinez: are taking the same run

415

00:37:02.750 --> 00:37:10.859

tamartinez: one of the things we do do with the on demands. If you're going to school and you're there every day, you can essentially set up

416

00:37:11.100 --> 00:37:14.490

tamartinez: a prescription trip with them for that.

417

00:37:14.930 --> 00:37:18.900

tamartinez: so that alleviates you from having to make the phone call, like we have

418

00:37:19.120 --> 00:37:23.689

tamartinez: quite a few students that we pick up in the morning. We have some people that go work

419

00:37:23.730 --> 00:37:27.280

tamartinez: over by P. Er that we pick up every day, so

420

00:37:27.370 --> 00:37:36.719

tamartinez: we kind of have some groups, but we were allowing that when we first started the on demand, and people were sitting upright and then not showing up.

421

00:37:36.830 --> 00:37:42.819

tamartinez: So then, that was taking away from other people that need the right. So we kind of stopped doing it.

422

00:37:45.410 --> 00:37:50.049

K Gish: I think that that's the majority of my questions on the other question. I had

423

00:37:50.230 --> 00:37:53.209

K Gish: do you know? And you may not know, and that's fine.

424

00:37:54.040 --> 00:38:00.140

K Gish: on the website where it describes what has the images regarding

425

00:38:00.180 --> 00:38:01.520

K Gish: service animals

426

00:38:01.660 --> 00:38:05.249

K Gish: on boxes, and it's images.

427

00:38:06.830 --> 00:38:11.619

K Gish: And I actually meant to ask you this. You like to check it with what you have.

428

00:38:12.170 --> 00:38:18.170

K Gish: but do you know, if that is a a transcribed image for screen readers.

429

00:38:18.530 --> 00:38:21.999

K Gish: if there's if there's all text attached to that image

430

00:38:22.460 --> 00:38:27.920

tamartinez: the one that I put on. This one was just an image. But I

431

00:38:27.940 --> 00:38:34.800

tamartinez: i'm talking about the the city website and to to clarify. Sorry. Yeah.

432

00:38:35.050 --> 00:38:39.440

tamartinez: but I think it was transcribed. But I know that was one of the discussions

433

00:38:39.500 --> 00:38:42.309

tamartinez: that we just had about the website.

434

00:38:42.450 --> 00:38:46.460

tamartinez: Is that a lot of stuff with images, and it can't be picked up.

435

00:38:46.590 --> 00:38:49.919  
tamartinez: So that is something that we are working on eliminating

436

00:38:50.030 --> 00:38:56.109  
tamartinez: pictures of stuff and actually putting actual text. And that's gonna be throughout the entire city.

437

00:38:56.320 --> 00:38:56.970  
K Gish: Okay?

438

00:38:57.300 --> 00:39:08.549  
K Gish: And then and I can get back to you on that directly I i'll I'll get in touch with you when we figure out out, because I haven't had a chance to check on my on my computer, and I meant to ask Eli and

439

00:39:10.300 --> 00:39:12.990  
K Gish: and then the other thing was

440

00:39:13.590 --> 00:39:16.189  
K Gish: There were things that I noticed.

441

00:39:16.580 --> 00:39:24.499  
K Gish: which I can I can get with you on this when I organize it better. I just put everything together as as quickly as I was able to.

442

00:39:24.630 --> 00:39:29.730  
K Gish: in the packet. I included all of the forms, the web, pages

443

00:39:29.930 --> 00:39:33.999  
K Gish: everything that's on there currently just for review.

444

00:39:34.300 --> 00:39:36.600  
K Gish: And but I noticed that

445

00:39:36.820 --> 00:39:40.139  
K Gish: there were some things that that were unclear

446

00:39:40.370 --> 00:39:44.209  
K Gish: and I don't have those listed because I was working on the rest of it.

447

00:39:44.420 --> 00:39:47.549

K Gish: but I was thinking, since we've made this connection

448

00:39:47.630 --> 00:39:52.450

K Gish: that I can email you directly with the things that are unclear, and we can do a follow up

449

00:39:52.590 --> 00:39:54.910

K Gish: to this meeting and

450

00:39:55.020 --> 00:40:00.010

K Gish: and see if we can get those resolved. it was just questions on the application form

451

00:40:00.130 --> 00:40:05.910

tamartinez: things like that. we we've we've been talking about that a lot of transit.

452

00:40:06.000 --> 00:40:10.879

tamartinez: One of the biggest issues that I run into in any type of business

453

00:40:10.900 --> 00:40:14.750

tamartinez: is when we're creating stuff, we're creating it from

454

00:40:15.070 --> 00:40:19.299

tamartinez: what we know, and we forget that the public doesn't.

455

00:40:19.510 --> 00:40:32.680

tamartinez: So even in my slides I was getting my admins to come up and look at them to make sure they understood it, because they don't know bus lingo. So on. We are trying to work on forms and stuff like that.

456

00:40:33.450 --> 00:40:49.980

K Gish: Yeah, I appreciate that very much. because those forms can get you. You have a question that no one understands, and it's like you get 4 different answers from, you know, clarifying all the stuff and making it really really as simple as possible.

457

00:40:50.760 --> 00:40:56.680

K Gish: I feel free to reach out to me at any time.

458

00:40:56.950 --> 00:41:02.060

tamartinez: I used to you guys as meetings back in the days it would be either

459

00:41:02.080 --> 00:41:04.680

tamartinez: go at least 2 times a year.

460

00:41:04.740 --> 00:41:15.109

tamartinez: But anytime you want to request, just send an email, and i'll do my best to adjust my schedule to be able to pop in and answer some questions.

461

00:41:15.740 --> 00:41:18.349

Eli Fresquez: Yeah, thanks, Madam Chair. So I just took a look at the website

462

00:41:18.430 --> 00:41:19.640

Eli Fresquez: and

463

00:41:19.690 --> 00:41:28.069

Eli Fresquez: the Service Animal information. there certainly could be some improvements on the all texts associated with that.

464

00:41:28.080 --> 00:41:39.949

Eli Fresquez: you know, a lot of times. Images are decorative, and Don't really require alternate text, but in this case, because they are informational, and it's specific to a community that would likely be using screen readers.

465

00:41:40.050 --> 00:41:48.740

Eli Fresquez: I recommend that you take a look at that and you know, putting out all text is kind of a. There's a lot of information about how to like best practices. It's kind of a craft.

466

00:41:49.010 --> 00:41:52.929

Eli Fresquez: but certainly some more information on that would be helpful.

467

00:41:53.580 --> 00:41:54.310

Yup

468

00:41:55.550 --> 00:42:03.740

K Gish: and Eli. We can. We can look at that and if we in future meetings as well of what have discussions of what it should say and clarify it?

469

00:42:03.960 --> 00:42:09.050

K Gish: To be accurate and clear, and usable to the the public?

470

00:42:10.730 --> 00:42:20.410

K Gish: so thank you. I think i'm going to move on, I think, to to Moss, Flora. Thank you so much. it's good to see you

471

00:42:20.620 --> 00:42:23.849

K Gish: been a while. Yes, it has. It's good to see, too.

472

00:42:25.060 --> 00:42:36.480

tamartinez: you guys have a wonderful day, and all of you guys feel free to reach out to me. Thank you so much. Yeah, Have a good day. I know Aurora does all the time.

473

00:42:36.490 --> 00:42:45.210

angeliquechavez: Excuse me, this is angelic. what I did want to say is from personal experience which you children with disabilities is, we have taken

474

00:42:45.290 --> 00:42:48.590

angeliquechavez: the buses several times for fill trips.

475

00:42:48.630 --> 00:42:52.810

angeliquechavez: for different things around the city, and the bus drivers have been

476

00:42:52.830 --> 00:43:01.839

angeliquechavez: wonderful. They have treated our kids with such respect and such dignity, and I really appreciate that not only as a parent

477

00:43:02.000 --> 00:43:02.839

angeliquechavez: but

478

00:43:03.150 --> 00:43:07.340

angeliquechavez: as a participant on this committee, you know. So I wanted to say, Thank you.

479

00:43:07.770 --> 00:43:08.339

Okay?

480

00:43:09.240 --> 00:43:15.849

tamartinez: Well, thank you very much. We do our best to try to trade everybody to our goal is to just treat everybody the same

481

00:43:16.150 --> 00:43:18.340

tamartinez: that way. Nobody feels different.

482

00:43:18.620 --> 00:43:20.430

tamartinez: We want everybody to be.

483

00:43:20.780 --> 00:43:23.330

angeliquechavez: This is your service also

484

00:43:23.780 --> 00:43:25.219

angeliquechavez: great. Thank you

485

00:43:25.720 --> 00:43:29.609

K Gish: and Eli. Do you have more to say, or is your hand raised from the last comment?

486

00:43:31.170 --> 00:43:33.259

Eli Fresquez: no, it's from the last comment.

487

00:43:33.320 --> 00:43:34.200

K Gish: Thank you

488

00:43:34.340 --> 00:43:45.139

Regina Wheeler: all right. Thank you.

489

00:43:45.710 --> 00:43:46.939

K Gish: Bye, you.

490

00:43:53.090 --> 00:43:56.840

K Gish: Okay. So the next item is

491

00:43:57.710 --> 00:44:02.660

K Gish: the Mayor's Committee on Disability meeting calendar for 2,023.

492

00:44:04.860 --> 00:44:12.969

K Gish: Amazingly enough, with all of us, all of our different calendars there wasn't 1, 2 h window that we could all meet that was

493

00:44:13.480 --> 00:44:15.240

K Gish: synchronized

494

00:44:15.620 --> 00:44:23.669

K Gish: The only day that everyone could meet was on Wednesdays, but it varied between 10 to noon all the way to 5, 30 to 7, 30

495

00:44:25.460 --> 00:44:26.919

K Gish: And so

496

00:44:27.770 --> 00:44:32.889

K Gish: we do need to have this discussion. I think most of us are here. Miriam could not be here.

497

00:44:35.180 --> 00:44:37.280

K Gish: I also don't see

498

00:44:37.920 --> 00:44:40.440

K Gish: It's a person who is trying to join our committee.

499

00:44:40.600 --> 00:44:43.670

K Gish: but he did tell me when he couldn't meet

500

00:44:45.330 --> 00:44:46.500

K Gish: and

501

00:44:46.870 --> 00:44:50.910

K Gish: so one of the things I was wondering, and I don't know the answer to this.

502

00:44:51.110 --> 00:44:55.690

K Gish: as if we could create a tentative schedule and try out a new time.

503

00:44:55.970 --> 00:45:03.969

K Gish: in relation to the best time that was available, that would be the most likely to be able to have the most members.

504

00:45:05.690 --> 00:45:07.029

K Gish: and

505

00:45:07.150 --> 00:45:16.370

K Gish: I also didn't because it's on Wednesday, as I also didn't want to conflict with city council meetings because our governing body meetings, because I feel like those are important to be able to attend if you want to.

506

00:45:16.630 --> 00:45:19.599

K Gish: without having to not attend our meeting.

507

00:45:20.060 --> 00:45:22.410

K Gish: and so.

508

00:45:24.460 --> 00:45:29.010

K Gish: and Eli you had stated, you prefer during this during work hours

509

00:45:29.700 --> 00:45:36.259

K Gish: Kendra can meet from 10 to noon. I did not get to ask her. I have not been in touch with her. If

510

00:45:36.390 --> 00:45:38.990

K Gish: if after work hours would be okay.

511

00:45:39.440 --> 00:45:42.669

K Gish: Aurora. You had stated that you

512

00:45:42.770 --> 00:45:45.799

K Gish: are busy during work hours.

513

00:45:45.900 --> 00:45:48.079

K Gish: but you can meet afterwards.

514

00:45:50.510 --> 00:45:51.769

K Gish: So that's what

515

00:45:51.800 --> 00:45:52.759

K Gish: is happening

516

00:45:53.050 --> 00:45:53.899

K Gish: right now.

517

00:45:54.670 --> 00:45:57.919

Aurore: so i'm I the only one who can't do 10 to 12

518

00:46:00.990 --> 00:46:04.520

K Gish: mornings are are really hard for me right now.

519

00:46:04.580 --> 00:46:07.669

K Gish: And that was my issue. Is that

520

00:46:08.130 --> 00:46:14.459

K Gish: the amount of juggling. Everything that i'm doing in the mornings is pretty

521

00:46:14.780 --> 00:46:15.959

for you.

522

00:46:18.970 --> 00:46:23.550

K Gish: So I was hoping it could be in the afternoon, so that I wouldn't have to keep doing that.

523

00:46:26.100 --> 00:46:29.969

Aurore: How how many do we have? 3 to 5? Maybe I could do 3 to 5.

524

00:46:32.410 --> 00:46:35.599

K Gish: We had everybody to my schedule.

525

00:46:35.890 --> 00:46:38.999

K Gish: Everyone, as far as I could remember. What could meet.

526

00:46:39.480 --> 00:46:41.280

K Gish: I this up

527

00:46:42.700 --> 00:46:46.180

K Gish: Everyone, as far as I remember, could meet from

528

00:46:48.600 --> 00:46:49.209

Let's see.

529

00:46:49.230 --> 00:46:49.830

Okay.

530

00:46:51.890 --> 00:46:54.000

K Gish: I could meet from one to 8

531

00:46:54.280 --> 00:46:57.780

K Gish: Pam could meet from 3. Pam, you said late afternoon

532

00:46:57.800 --> 00:47:00.659

K Gish: and evenings were good. Make that work

533

00:47:00.750 --> 00:47:02.090

K Gish: from 3 to 5.

534

00:47:02.640 --> 00:47:04.179

Aurore: I I might good, too.

535

00:47:04.270 --> 00:47:05.929

Pam Parfitt: I can make it work.

536

00:47:06.230 --> 00:47:09.989

Pam Parfitt: The city council meetings are sometimes really important for me.

537

00:47:10.050 --> 00:47:18.929

K Gish: Right? Yeah, no. I I was thinking of making it the first Wednesday of the month, because I I don't know Reg Regina. Do you know, if the City Council meetings are continuing on the second Wednesday and

538

00:47:19.190 --> 00:47:20.890

K Gish: Fourth Wednesday. Roughly.

539

00:47:21.530 --> 00:47:25.100

Regina Wheeler: I will check that. They adopted the calendar, so I can take a look.

540

00:47:25.170 --> 00:47:30.440

K Gish: Okay, yeah, because I I couldn't have access to that. I tried to find the 2,023 calendar, and I didn't see. So

541

00:47:30.670 --> 00:47:33.560

K Gish: if you could look that up that would be great

542

00:47:34.420 --> 00:47:37.700

K Gish: because 3 to 5. I could make work.

543

00:47:38.400 --> 00:47:39.330

K Gish: el a

544

00:47:42.960 --> 00:47:44.350

Eli Fresquez: 35 would work for me.

545

00:47:44.380 --> 00:47:51.250

K Gish: Okay. So the only person then that might not be able to is Kendra and I need to get with her, since she can't be here today.

546

00:47:51.710 --> 00:47:55.429

K Gish: but I would say, let's let's tentatively

547

00:47:55.640 --> 00:47:57.549

K Gish: do that,

548

00:47:58.700 --> 00:48:00.049

K Gish: and we will

549

00:48:00.180 --> 00:48:02.170

K Gish: make happen what needs to happen?

550

00:48:04.870 --> 00:48:11.450

K Gish: I mean, obviously Kendra being my vice chair. It's important that she'd be able to attend if I can't.

551

00:48:12.320 --> 00:48:13.319

K Gish: so

552

00:48:13.340 --> 00:48:16.280

K Gish: but I will check with her, and I think, for now

553

00:48:16.550 --> 00:48:19.720

K Gish: we could set that. And if there is a real problem

554

00:48:20.320 --> 00:48:23.009

K Gish: with her being able to attend at that time.

555

00:48:23.570 --> 00:48:25.540

K Gish: we can come back to this

556

00:48:26.310 --> 00:48:28.919  
K Gish: and revisit it, but for now

557  
00:48:29.120 --> 00:48:31.550  
K Gish: is that does the first Wednesday of the month work

558  
00:48:34.200 --> 00:48:45.079  
Aurore: it. It would, but it seems so soon, so so I wouldn't need, so I wouldn't be holding a meeting in January, because there's no way to do it during the holidays.

559  
00:48:45.530 --> 00:48:48.869  
K Gish: The next meeting would be, I think it was February first.

560  
00:48:49.510 --> 00:48:53.520  
K Gish: and that gives everyone time to get oriented.

561  
00:48:53.680 --> 00:48:57.709  
K Gish: And so it's it basically is 4 weeks functional weeks

562  
00:48:57.820 --> 00:48:59.400  
K Gish: because of the holidays.

563  
00:49:01.970 --> 00:49:03.259  
K Gish: if that makes sense.

564  
00:49:03.280 --> 00:49:03.899  
Yeah.

565  
00:49:04.440 --> 00:49:10.730  
Aurore: Yeah. The first Wednesday in January it seems overwhelming, anyway.

566  
00:49:11.020 --> 00:49:12.620  
So

567  
00:49:17.010 --> 00:49:24.190  
Regina Wheeler: I see a chair. i'm looking at the calendar for the governing body, and it actually varies quite a bit. It looks like

568  
00:49:24.410 --> 00:49:27.889  
K Gish: Are there any little the first Wednesday of the month.

569

00:49:28.060 --> 00:49:33.540

Regina Wheeler: They don't have it on a calendar form yet.

570

00:49:33.840 --> 00:49:48.020

Regina Wheeler: so I can just give you a couple of dates, for example, January eleventh is the first meeting, so that's definitely not on the first one. February eighth is. This is the third meeting. I don't know if that's the first that probably uses for a second.

571

00:49:48.040 --> 00:49:49.900

Regina Wheeler: Yeah, March eighth.

572

00:49:50.290 --> 00:49:52.339

Regina Wheeler: April and 12

573

00:49:52.910 --> 00:49:53.850

second

574

00:49:53.880 --> 00:49:58.680

Regina Wheeler: made 10. Yep. It seems like it's pretty consistent. I don't say like you before and 8.

575

00:49:59.890 --> 00:50:02.560

K Gish: Okay. Cool. So Wednesday.

576

00:50:03.230 --> 00:50:07.520

K Gish: the first Wednesday of every month, from 3 to 5

577

00:50:08.590 --> 00:50:12.060

K Gish: and then our next meeting then would be

578

00:50:12.830 --> 00:50:14.609

K Gish: February. First.

579

00:50:15.180 --> 00:50:16.390

let me get this

580

00:50:17.860 --> 00:50:18.669

my calendar.

581

00:50:19.080 --> 00:50:21.080  
K Gish: so it'd be February first.

582  
00:50:22.610 --> 00:50:24.680  
K Gish: It looks like March, first.

583  
00:50:27.010 --> 00:50:28.580  
K Gish: April, fifth.

584  
00:50:31.810 --> 00:50:33.000  
K Gish: May, third.

585  
00:50:35.150 --> 00:50:37.520  
K Gish: June, seventh.

586  
00:50:40.590 --> 00:50:42.090  
K Gish: July, fifth.

587  
00:50:43.820 --> 00:50:45.180  
K Gish: August, second

588  
00:50:48.690 --> 00:50:50.060  
K Gish: September sixth.

589  
00:50:51.480 --> 00:50:52.870  
K Gish: October fourth.

590  
00:50:53.910 --> 00:50:55.420  
K Gish: November first.

591  
00:50:56.450 --> 00:50:58.010  
K Gish: and December sixth

592  
00:50:59.110 --> 00:51:01.129  
K Gish: would be the 2,023 schedule.

593  
00:51:06.360 --> 00:51:10.190  
Regina Wheeler: and 3 to 5 Pm. For the time 3 to 5,

594  
00:51:12.560 --> 00:51:14.179  
Aurore: So do we need a motion.

595

00:51:14.250 --> 00:51:21.199

Regina Wheeler: Yeah, I'm asking you. We need to.

596

00:51:21.530 --> 00:51:39.140

Regina Wheeler: thank you so much. And members of the committee while i'm acting as ada coordinator. It's really difficult to support a monthly meeting, and I also think progress wouldn't be as impressive as it could be. so I've asked the chair for consideration. and plan to meet

597

00:51:39.150 --> 00:51:48.830

Regina Wheeler: every other month until we do have an 80 Coordinator. and that way i'll be able to produce some results for you. on action items as well as be able to support the

598

00:51:49.070 --> 00:51:53.949

Regina Wheeler: that are and so what the chair had suggested. And I,

599

00:51:54.220 --> 00:51:56.610

Regina Wheeler: it sounds like a great option is that

600

00:51:56.880 --> 00:52:12.140

Regina Wheeler: we'll just cancel every other meeting until we have an ava coordinator, because it's posted right now. And conceivably we could have one in a few months. So we don't need to set up the annual calendar as if we are going to have one. but we'll just just as we As we move forward.

601

00:52:12.390 --> 00:52:20.430

Aurore: I I would say that we it would be very difficult for us to cancel the March meeting because we try and get our priority lists

602

00:52:20.500 --> 00:52:21.229

Aurore: done

603

00:52:21.460 --> 00:52:24.409

Aurore: in advance of the final financial stuff.

604

00:52:24.800 --> 00:52:32.060

Aurore: So we need to work on that in February, and probably in March. I'm thinking to to go final with it in March.

605

00:52:33.750 --> 00:52:39.179

Regina Wheeler: thank you, madam. Chair, you don't mind Are you talking about our our budget if you put to the budget.

606

00:52:39.300 --> 00:52:40.089

Aurore: Yes.

607

00:52:40.260 --> 00:52:46.529

Aurore: we we make a priority list, and we give it to everybody, and we're hoping they include those

608

00:52:46.600 --> 00:52:52.429

Aurore: needs in their budgets. So yes, the budget will be done by then. Doing the budget right now.

609

00:52:52.450 --> 00:52:53.379

Aurore: Okay.

610

00:52:53.720 --> 00:52:59.260

Regina Wheeler: So that but that's a really nice idea to coordinate some priorities on

611

00:52:59.560 --> 00:53:01.039

Regina Wheeler: with the budget process.

612

00:53:01.240 --> 00:53:08.600

K Gish: So when is it published that the budget will be being worked on? Because normally it would be in April last year. It was April

613

00:53:09.120 --> 00:53:13.349

K Gish: March or April when it was passed. So why is it being worked on now?

614

00:53:13.380 --> 00:53:24.579

Regina Wheeler: yes, that's exactly right. madam. Chair. that it goes to the Finance Committee completed already after departments. Give input where our budgets are due to finance.

615

00:53:24.990 --> 00:53:29.049

Regina Wheeler: Jen. What was the day for one of we just got the other day

616

00:53:29.630 --> 00:53:37.159

Regina Wheeler: early January, and then we'll have meetings with Finance and the Mayor over the next and the over the next month or so after that.

617

00:53:37.220 --> 00:53:39.250

Regina Wheeler: and then we have to put together the book.

618

00:53:39.510 --> 00:53:42.289

Regina Wheeler: and then that has to be ready for April.

619

00:53:42.380 --> 00:53:49.529

Regina Wheeler: March in April, hearing to finance, and then adopted by the governing body at the end of April. So there's a lot of need time on that, you know.

620

00:53:49.730 --> 00:53:54.999

Aurore: So when would you need our priority list to incorporate those ideas in your budget?

621

00:53:56.830 --> 00:53:57.819

Regina Wheeler: now.

622

00:53:58.120 --> 00:54:06.669

Regina Wheeler: and I have your priority list from last year? it's not really a priority list, though it's it's. It's really a humongous list of everything in the world.

623

00:54:06.820 --> 00:54:09.710

Regina Wheeler: So maybe what we could do is

624

00:54:10.490 --> 00:54:20.819

Regina Wheeler: by February first to have you guys really get your top 3 on that list, or something like that, so that we could actually, because I think that would be plenty of time.

625

00:54:22.940 --> 00:54:26.900

K Gish: I would ask that it be at least one priority from each subcommittee.

626

00:54:27.330 --> 00:54:33.570

K Gish: So it might be more than 3. It would be each subcommittee presenting their top priority or top priorities

627

00:54:33.910 --> 00:54:36.220

K Gish: top 2 to the city.

628

00:54:36.780 --> 00:54:43.910

K Gish: because that way it will be fair representation from the committee, and it will also address several of the city's issues.

629

00:54:45.060 --> 00:54:52.939

Regina Wheeler: thank you so much happy to take any input you'd like. we have got any direction that there will be no increases in budget whatsoever this year.

630

00:54:53.110 --> 00:55:01.820

Regina Wheeler: and so you know, we'll definitely be. I'll be working towards incorporating whatever input that you provide?

631

00:55:01.950 --> 00:55:08.999

Regina Wheeler: but it would, you know. Really, a prioritization is really helpful in making sure that your top priority as a group

632

00:55:09.220 --> 00:55:14.389

Regina Wheeler: can be addressed. And but certainly a longer list is always helpful as well.

633

00:55:16.320 --> 00:55:27.370

K Gish: And so one question that I have regarding monthly meetings, because I do actually feel that it's important with what's going on in the city right now to have monthly meetings, at least as a check in

634

00:55:27.770 --> 00:55:33.949

K Gish: and to be able to communicate if something is going on in the interim.

635

00:55:34.380 --> 00:55:36.930

K Gish: and one of the things that I was

636

00:55:37.150 --> 00:55:42.669

K Gish: explaining to you before, and I said to you in October, and I also share it with Lee before he resigned.

637

00:55:43.570 --> 00:55:50.020

K Gish: and I share with you, Lona, is that I am more than happy to help with the minutes.

638

00:55:50.710 --> 00:55:58.979

K Gish: If you send me a drafty draft, I am more than happy to fill them in, or I am happy to help in the interim until we have an eightya coordinator.

639

00:55:59.120 --> 00:56:05.649

K Gish: I've stated that, and I am honestly happy to help with that. I was a stenographer at Sfcc.

640

00:56:05.760 --> 00:56:08.200

K Gish: I was. I was appointed secretary.

641

00:56:08.340 --> 00:56:10.710

K Gish: I I did the work, and I understand

642

00:56:10.780 --> 00:56:13.789

K Gish: minutes, and I understand what's important in these meetings.

643

00:56:14.070 --> 00:56:18.269

K Gish: To be documented and stated, and I am

644

00:56:18.310 --> 00:56:22.399

K Gish: happy to help, and I know that that's a large portion of the time that it takes

645

00:56:22.490 --> 00:56:24.839

K Gish: to run these meetings to make minutes.

646

00:56:25.330 --> 00:56:32.520

Regina Wheeler: I think you, Madam Chair, actually, we'll have a full transcript from Zoom this time. so we'll have a verbatim transcript to work with.

647

00:56:32.720 --> 00:56:35.860

Regina Wheeler: And thank you so much for your

648

00:56:35.960 --> 00:56:37.700

Regina Wheeler: my

649

00:56:38.010 --> 00:56:38.759

K Gish: yeah.

650

00:56:39.000 --> 00:56:42.149

K Gish: and yeah, and I will be happy to help with that.

651

00:56:44.130 --> 00:56:47.109

K Gish: But I am going to request that we meet monthly

652

00:56:48.500 --> 00:56:50.580

K Gish: because of the

653

00:56:51.090 --> 00:56:54.980

K Gish: issues and concerns and the severity of the concerns ongoing

654

00:56:56.860 --> 00:56:58.800

K Gish: And so

655

00:57:00.500 --> 00:57:04.090

K Gish: may we have a roll call. Vote to approve the

656

00:57:08.120 --> 00:57:09.049

K Gish: The

657

00:57:09.320 --> 00:57:11.850

K Gish: meeting calendar 2,023, meeting calendar

658

00:57:12.340 --> 00:57:14.069

K Gish: and meeting monthly

659

00:57:15.540 --> 00:57:16.789

K Gish: in 2,023

660

00:57:17.800 --> 00:57:21.090

Halona Crowe: Thank you, Madam Chair, do we have a motion to approve

661

00:57:21.230 --> 00:57:26.470

Halona Crowe: the monthly meeting Calendar Calendar for 2023, beginning February first

662

00:57:26.570 --> 00:57:31.250

Halona Crowe: on the first Wednesday of each month, from 3 P. M. To 5 P. M.

663

00:57:35.750 --> 00:57:37.630  
Eli Fresquez: This is the I' to approve?

664  
00:57:40.200 --> 00:57:41.649  
Halona Crowe: Do we have a second?

665  
00:57:41.840 --> 00:57:43.760  
angeliquechavez: This is Angeli. Call second that

666  
00:57:46.690 --> 00:57:48.380  
K Gish: maybe Have a roll call. Vote, please.

667  
00:57:51.510 --> 00:57:52.379  
Halona Crowe: Yes.

668  
00:57:52.720 --> 00:57:55.039  
Halona Crowe: member black.

669  
00:57:58.950 --> 00:58:00.399  
K Gish: Oh, you're on mute.

670  
00:58:01.110 --> 00:58:02.060  
Aurore: Yes.

671  
00:58:02.960 --> 00:58:04.410  
Halona Crowe: a Turkish.

672  
00:58:04.900 --> 00:58:05.720  
K Gish: Yes.

673  
00:58:06.510 --> 00:58:08.959  
Halona Crowe: Member Parfit. Yes.

674  
00:58:09.230 --> 00:58:11.689  
Halona Crowe: Member Montoya Chavez.

675  
00:58:12.150 --> 00:58:14.609  
Halona Crowe: Yes. Now member frescus.

676  
00:58:15.010 --> 00:58:15.899  
Eli Fresquez: Yes.

677

00:58:18.760 --> 00:58:20.529

Halona Crowe: this motion is approved.

678

00:58:20.850 --> 00:58:21.810

Thank you.

679

00:58:22.620 --> 00:58:25.889

K Gish: Next is discussion. I'm sorry.

680

00:58:26.060 --> 00:58:28.119

K Gish: Next is discussion items

681

00:58:28.330 --> 00:58:32.259

K Gish: and a continued discussion of Aga compliance in the city of Santa Fe.

682

00:58:33.700 --> 00:58:39.069

K Gish: I included this item just as a general overview. We have more in depth

683

00:58:39.470 --> 00:58:42.279

K Gish: items that include

684

00:58:42.410 --> 00:58:44.669

K Gish: the job description.

685

00:58:44.750 --> 00:58:47.709

K Gish: appropriate placement of the Ada coordinator

686

00:58:47.910 --> 00:58:49.990

K Gish: the city website

687

00:58:50.090 --> 00:58:54.310

K Gish: the request for cart services and the appointment of the new member.

688

00:58:54.370 --> 00:58:57.489

K Gish: but outside of that

689

00:58:57.530 --> 00:59:01.339

K Gish: there are, of course, numerous concerns. happening

690

00:59:01.560 --> 00:59:03.520

K Gish: and continuing

691

00:59:03.680 --> 00:59:05.609

K Gish: 1 s.

692

00:59:13.750 --> 00:59:16.309

K Gish: So in the last meeting.

693

00:59:16.450 --> 00:59:18.890

K Gish: that is, in the Transcript. I had. I had

694

00:59:19.250 --> 00:59:21.470

K Gish: red a

695

00:59:21.570 --> 00:59:26.760

K Gish: extensive list that is my short list, but it was still 13 items.

696

00:59:27.810 --> 00:59:31.820

K Gish: that are in on compliance

697

00:59:32.220 --> 00:59:37.100

K Gish: with Ada These include that the grievance process is not valid.

698

00:59:37.400 --> 00:59:38.819

K Gish: currently.

699

00:59:39.160 --> 00:59:44.899

K Gish: the city clerk is not complying with the process and request for accessible format documents or cart

700

00:59:45.310 --> 00:59:48.180

K Gish: the transition plan has not been updated.

701

00:59:51.050 --> 00:59:53.929

K Gish: and I have some questions for you, Regina, on that

702

00:59:55.830 --> 00:59:58.040

K Gish: There is currently ice

703

00:59:58.260 --> 01:00:00.069

K Gish: all around downtown

704

01:00:00.120 --> 01:00:01.999

K Gish: again, which I have

705

01:00:02.510 --> 01:00:09.929

K Gish: photos of. I don't have them ready to share, or I would. but they will be shared with everyone in the city.

706

01:00:10.280 --> 01:00:12.989

K Gish: as soon as they get a chance to compile those

707

01:00:13.980 --> 01:00:18.560

K Gish: they would have been ready, but I was dealing with trying to get documents up on prank of

708

01:00:18.720 --> 01:00:24.180

K Gish: that are required for this meeting. and I took those on Tuesday, and since then I've just been busy

709

01:00:24.510 --> 01:00:26.290

K Gish: preparing for this meeting.

710

01:00:28.410 --> 01:00:33.480

K Gish: But the there is ice covering several crosswalks and curb cuts

711

01:00:33.720 --> 01:00:36.299

K Gish: around downtown, and

712

01:00:36.680 --> 01:00:43.000

K Gish: the website has still not been updated properly. Hr is still not providing accessible

713

01:00:43.310 --> 01:00:48.060

K Gish: information on receiving accommodations when applying for jobs.

714

01:00:48.360 --> 01:00:55.269

K Gish: I'm sure that the weed removal, unless city staff improves, will still be a problem. Once spring comes.

715

01:00:55.610 --> 01:00:59.459

K Gish: and that the city is still not maintaining. Prior

716

01:00:59.600 --> 01:01:03.709

K Gish: upgrades and curb cuts are crumbling. as has been shown in

717

01:01:03.820 --> 01:01:05.459

K Gish: several news articles.

718

01:01:05.780 --> 01:01:08.600

K Gish: that's my short list. So

719

01:01:11.030 --> 01:01:18.310

K Gish: And I want to say on record, Regina, that. you did call me. You did not attend our last meeting.

720

01:01:18.780 --> 01:01:22.899

K Gish: I had confirmed with you the day before that you would be there, and you were not there.

721

01:01:22.970 --> 01:01:25.320

K Gish: You called me right after the meeting ended

722

01:01:25.790 --> 01:01:28.960

K Gish: saying that you are sorry that you did not attend.

723

01:01:29.400 --> 01:01:34.599

K Gish: and wanting to speak to me, I actually was like literally heading out the door.

724

01:01:34.990 --> 01:01:39.459

K Gish: so I couldn't. I couldn't answer you but when I got back to you.

725

01:01:39.850 --> 01:01:43.429

K Gish: Eli and I met with you on October 20 first by zoom.

726

01:01:43.810 --> 01:01:49.139

K Gish: and we spoke to you and told you the the highest priority items that

727

01:01:49.320 --> 01:01:53.249

K Gish: needed to be worked on, and you had stated to us that you

728

01:01:53.560 --> 01:01:56.610

K Gish: one was that there was no interim, ada coordinator.

729

01:01:57.510 --> 01:02:05.010

K Gish: and you had stated to us that you were taking on those duties, and I would like an explanation of

730

01:02:05.390 --> 01:02:07.640

K Gish: how that process occurred.

731

01:02:07.660 --> 01:02:12.290

K Gish: Typically, it would be an aga coordinator appointing

732

01:02:12.440 --> 01:02:15.129

K Gish: an interim ada coordinator to take over.

733

01:02:15.160 --> 01:02:19.059

K Gish: and then that person being appointed by the city manager to formally

734

01:02:19.220 --> 01:02:25.100

K Gish: be the interim ag coordinator. but I'm. Assuming that that did not happen in this case, so can you explain to me

735

01:02:25.750 --> 01:02:29.799

K Gish: what process occurred for you to be the interim aga coordinator?

736

01:02:30.280 --> 01:02:45.549

Regina Wheeler: I Yes, certainly. Thank you so much chair, and i'd like to go over some of the items that you mentioned, because I thought that we had addressed some of those, and so I guess i'd like to know what gaps continue, and if it's about the website cart job description

737

01:02:45.750 --> 01:02:49.919

K Gish: and placement. Can we wait till we get to those items and the agenda.

738

01:02:50.070 --> 01:03:00.620

Regina Wheeler: Sure, and I wasn't going to take. I was gonna wait for your the chair and not revenge. Procedure was one if it's not on the agenda. I thought that we had updated the form and updated the website.

739

01:03:00.640 --> 01:03:16.630

Regina Wheeler: So. maybe I I I was just gonna try to check that, but I will check that really quickly. So I i'd like to, I guess actually at the city of Santa Fe. when how it would work as normally I would hire the Ada coordinator, since it is in my department

740

01:03:16.700 --> 01:03:24.819

Regina Wheeler: and along with the complete streets, division director, where the position actually rests along with the engineering supervisor, under whom the position is

741

01:03:24.860 --> 01:03:32.750

Regina Wheeler: and so it's a it's not an appointment. It's a it's an actual staff position, and so we use our normal Hr processes.

742

01:03:32.840 --> 01:03:46.319

Regina Wheeler: when there isn't any a person when there's a vacancy when we can have somebody acting that someone has to qualify for the position. So we all the qualifications of the position in order to actually have them be officially acting

743

01:03:46.340 --> 01:04:02.309

Regina Wheeler: there isn't anybody in public works at this time that is completely qualified on to fulfill that as an acting, and so I've taken on the responsibilities of the position, and my name is on the grievance forms and on the website.

744

01:04:02.340 --> 01:04:08.999

Regina Wheeler: all right. We thought it was. It might have maybe it dropped when we transition to the branding website, we could certainly get that fixed.

745

01:04:09.120 --> 01:04:26.899

Regina Wheeler: so I I have received grievances. I I think in the whole time that Tom was there. They come through me after Tom looked at them, and so I've seen like 3 in the last few years, so i'd like to understand about how the process is invalid, so that we we can. We can fix that so.

746

01:04:26.910 --> 01:04:39.610

Regina Wheeler: the mayor or not. After your meeting with Mayor a number of times. and the city manager and the manager's office. They asked me to by a volunteer actually to take on the duties, and they have accepted my volunteer to take on me

747

01:04:42.410 --> 01:04:43.630  
Regina Wheeler: as much as I can.

748  
01:04:46.340 --> 01:04:48.369  
K Gish: Yeah, so

749  
01:04:49.090 --> 01:04:54.099  
K Gish: and I will get to the website. It is on the agenda. so we will get there.

750  
01:04:54.380 --> 01:04:58.390  
K Gish: I just wanted to better understand how you

751  
01:04:58.570 --> 01:05:01.380  
K Gish: became the interim. 80 Coordinator. Have that on record.

752  
01:05:01.520 --> 01:05:07.239  
K Gish: because typically like I said in the past, what would happen is when the Ada coordinator

753  
01:05:07.610 --> 01:05:21.939  
K Gish: resigned, they would appoint an interim Ada Coordinator, which is how David Chapman had been appointed, and then it took several months. for him my understanding what it took several months. It was. It was a while for him to be formally recognized by the city manager

754  
01:05:22.100 --> 01:05:27.489  
K Gish: and actually appointed officially to the position. But he was already acting

755  
01:05:27.520 --> 01:05:30.600  
K Gish: in the interim, so that there would be no gaps.

756  
01:05:30.720 --> 01:05:34.149  
K Gish: and that to me is a proper process.

757  
01:05:34.240 --> 01:05:38.879  
K Gish: so that there is absolutely no gaps. It needs to be handed off person to person.

758  
01:05:39.120 --> 01:05:45.669  
K Gish: and then formally recognized by the city, because it is a legal position. It is a federally required position to.

759

01:05:45.830 --> 01:05:49.200

K Gish: and so that did not occur this year. as you know.

760

01:05:49.340 --> 01:05:52.289

K Gish: there was a 5 month gap

761

01:05:52.440 --> 01:05:55.830

K Gish: between when Tom resigned, and when you

762

01:05:55.960 --> 01:05:59.029

K Gish: self-appointed as the aga coordinator.

763

01:05:59.280 --> 01:06:01.120

K Gish: and so

764

01:06:01.320 --> 01:06:07.009

K Gish: that was an error. and we need to acknowledge that so that it doesn't happen again

765

01:06:07.130 --> 01:06:12.100

K Gish: and move forward. And so, now that you are the interim ada coordinator.

766

01:06:12.490 --> 01:06:16.229

K Gish: we do have obligations.

767

01:06:16.500 --> 01:06:20.480

K Gish: that you are required to fulfill

768

01:06:20.790 --> 01:06:22.370

K Gish: and so

769

01:06:22.500 --> 01:06:24.140

K Gish: we will get to those

770

01:06:25.680 --> 01:06:28.679

K Gish: But I just wanted to make a a note that we did meet with you

771

01:06:28.840 --> 01:06:36.020

K Gish: on October 20 first. You did send us that list and you that list that is in this packet

772

01:06:36.120 --> 01:06:40.390

K Gish: of the items that you had listed that you would

773

01:06:40.510 --> 01:06:42.500

K Gish: be working on.

774

01:06:42.750 --> 01:06:54.930

K Gish: And so it includes the transition plan. It includes the website updating your contact, information and things like that. I do acknowledge that you have been working with us to update the job description.

775

01:06:55.060 --> 01:06:57.730

K Gish: but there are some issues occurring with that.

776

01:06:57.870 --> 01:07:00.070

K Gish: So we will get to that.

777

01:07:03.840 --> 01:07:07.670

K Gish: And just so. Everyone knows this is the email.

778

01:07:07.970 --> 01:07:09.799

K Gish: that Regina

779

01:07:13.290 --> 01:07:15.140

K Gish: the list

780

01:07:15.360 --> 01:07:19.939

K Gish: it was on October 20 first at 2, 47

781

01:07:20.100 --> 01:07:21.109

pm.

782

01:07:30.370 --> 01:07:32.150

K Gish: So next

783

01:07:35.820 --> 01:07:40.710

K Gish: is a B continued discussion on, updated Ada coordinator job description

784

01:07:42.390 --> 01:07:43.669

K Gish: and

785

01:07:43.860 --> 01:07:48.570

K Gish: Regina. I sincerely do thank you for working with us on that.

786

01:07:49.300 --> 01:07:57.419

K Gish: You know it's. I know that you are unfamiliar with Ada to the extent that we are like. You know it's it's not. It's new to you.

787

01:07:57.560 --> 01:08:01.439

K Gish: and you've been incredibly open about

788

01:08:01.620 --> 01:08:07.770

K Gish: updating the job description, so that we do have an Ada coordinator in place. That is.

789

01:08:08.070 --> 01:08:11.609

K Gish: providing what the city should have had this whole time.

790

01:08:11.840 --> 01:08:15.510

K Gish: and does the aga currently requires.

791

01:08:15.660 --> 01:08:20.860

K Gish: you did listen to us, and I absolutely acknowledged that, and I thank you for that. And

792

01:08:21.130 --> 01:08:24.349

K Gish: Me and Eli have been working

793

01:08:24.550 --> 01:08:29.019

K Gish: very hard. to compile the most important aspects

794

01:08:29.170 --> 01:08:31.710

K Gish: of an Ada coordinator.

795

01:08:31.890 --> 01:08:33.929

K Gish: job, description and model

796

01:08:34.189 --> 01:08:36.419

K Gish: which is included in this packet.

797

01:08:36.680 --> 01:08:40.980

K Gish: what I didn't get to include in the packet is what is currently posted

798

01:08:41.200 --> 01:08:44.380

K Gish: on the job employment portal

799

01:08:45.000 --> 01:08:46.740

K Gish: for the city of Santa fe.

800

01:08:47.189 --> 01:08:50.910

K Gish: and so I will cover that now.

801

01:08:51.090 --> 01:08:52.920

K Gish: I may screen share if

802

01:08:53.200 --> 01:08:55.089

K Gish: if I feel I need to.

803

01:08:56.529 --> 01:08:59.109

K Gish: But the the history

804

01:09:00.229 --> 01:09:02.380

K Gish: let's see.

805

01:09:03.290 --> 01:09:06.340

K Gish: We provided you the

806

01:09:07.260 --> 01:09:09.890

K Gish: model aga coordinator job description

807

01:09:10.250 --> 01:09:12.969

K Gish: and then you had

808

01:09:13.350 --> 01:09:15.920

K Gish: edited it. This was in November.

809

01:09:15.979 --> 01:09:18.059

K Gish: You had edited it

810

01:09:18.630 --> 01:09:23.130

K Gish: in throughout in early December sent it to us.

811

01:09:23.560 --> 01:09:24.639

K Gish: I have

812

01:09:31.850 --> 01:09:33.229

K Gish: I don't have the date of that.

813

01:09:33.250 --> 01:09:35.900

K Gish: you had sent us version 2

814

01:09:36.359 --> 01:09:41.810

K Gish: and we had. Eli and I had gotten together and realized that

815

01:09:42.080 --> 01:09:44.980

K Gish: there were several

816

01:09:45.720 --> 01:09:50.320

K Gish: omissions that I don't think were on purpose. I think that it was from

817

01:09:50.880 --> 01:09:53.810

K Gish: not being trained in an Ada coordinator

818

01:09:54.109 --> 01:10:03.049

K Gish: certificate or Ada background. It's not your fault. It's not a failing of yours in any way. I think you did a great job of some rising

819

01:10:03.270 --> 01:10:04.330

K Gish: our model

820

01:10:04.520 --> 01:10:09.830

K Gish: any I even voice that that it was. It was. It's a good draft.

821

01:10:10.350 --> 01:10:13.480

K Gish: but Eli had clarified it.

822

01:10:13.840 --> 01:10:17.870

K Gish: and sent you what we consider a final draft

823

01:10:18.200 --> 01:10:22.709

K Gish: re, adding the things that had been omitted that are

824

01:10:23.100 --> 01:10:27.030

K Gish: actually pretty important. things like acknowledging that

825

01:10:27.100 --> 01:10:31.120

K Gish: Ada is a civil right, requesting the disability, justice, awareness.

826

01:10:31.380 --> 01:10:33.940

K Gish: be incorporated.

827

01:10:34.060 --> 01:10:39.590

K Gish: that Ada does now require website compliance. That was all omitted.

828

01:10:39.670 --> 01:10:41.240

K Gish: again. It's it's not

829

01:10:41.950 --> 01:10:44.579

K Gish: it. It's not your fault. it's.

830

01:10:45.060 --> 01:10:46.630

K Gish: you know. If it's

831

01:10:46.750 --> 01:10:48.110

K Gish: you did what you knew

832

01:10:50.640 --> 01:10:55.179

K Gish: So I have the Eli sent to you the final draft on December third.

833

01:10:57.490 --> 01:11:02.010

K Gish: I don't know if you ever acknowledged that draft that he sent

834

01:11:06.630 --> 01:11:09.060

K Gish: And then I had emailed you

835

01:11:09.530 --> 01:11:13.630

K Gish: asking to be assured that the job description was.

836

01:11:13.990 --> 01:11:16.859

K Gish: with the city, with the

837

01:11:16.990 --> 01:11:23.129

K Gish: identified as a critical higher, which you're saying that it has been and that it will be expedited.

838

01:11:23.300 --> 01:11:26.440

K Gish: When you do find a a candidate

839

01:11:26.790 --> 01:11:29.030

K Gish: who meets the qualifications.

840

01:11:29.740 --> 01:11:32.179

K Gish: the other thing.

841

01:11:34.000 --> 01:11:38.670

K Gish: No, the other thing was that you had said that you plan to post it for 30 days.

842

01:11:39.040 --> 01:11:41.979

K Gish: I know. I initially had asked you

843

01:11:42.380 --> 01:11:46.959

K Gish: to post it for 90 days until filled, which I have seen

844

01:11:47.030 --> 01:11:53.110

K Gish: happening nationally. A lot of cities are doing that because it does take time to find a good person.

845

01:11:53.600 --> 01:11:57.010

K Gish: and so they just keep it posted until

846

01:11:57.380 --> 01:12:01.659

K Gish: someone is actually accepted. to the position.

847

01:12:01.920 --> 01:12:11.389

K Gish: because that way you get an a a continual flow of potential candidates, and there is no gap that can lead to an extension of

848

01:12:11.410 --> 01:12:13.889

K Gish: a lack of an Ada coordinator for an

849

01:12:14.170 --> 01:12:16.049

K Gish: unreasonable amount of time.

850

01:12:16.190 --> 01:12:19.710

K Gish: and also just delaying the process unnecessarily.

851

01:12:22.040 --> 01:12:25.409

K Gish: But I noticed that the current job description.

852

01:12:25.970 --> 01:12:28.490

K Gish: So it is posted.

853

01:12:30.010 --> 01:12:37.199

K Gish: I haven't yet? Asked Bernadette about this, but it's posted December twelfth to the to the thirtieth, which is 18 days, not 30,

854

01:12:37.680 --> 01:12:42.070

K Gish: and that it is your version which we consider to be incomplete.

855

01:12:42.290 --> 01:12:44.910

K Gish: again, no fault of yours.

856

01:12:46.340 --> 01:12:52.690

K Gish: But I was assuming that you guys version would be posted the one that we that we had edited the Eli edited

857

01:12:52.910 --> 01:12:54.580

K Gish: our

858

01:12:55.070 --> 01:12:57.750

K Gish: important parts back into the draft.

859

01:12:58.220 --> 01:13:00.889

K Gish: and so Eli, go ahead.

860

01:13:04.660 --> 01:13:09.200

Eli Fresquez: Thank you, madam. Chair. Yeah, I just wanted to echo. I really want to thank

861

01:13:09.220 --> 01:13:15.720

Eli Fresquez: city of Santa and Regina in particular for taking our model. that we worked

862

01:13:15.850 --> 01:13:28.149

Eli Fresquez: quite a bit on, and i'm really getting I I think most of it. the really important stuff in there. I don't know if there's an opportunity now to make any kind of edits, particularly on the

863

01:13:28.190 --> 01:13:32.289

Eli Fresquez: website. making sure that that is part of the

864

01:13:32.390 --> 01:13:36.850

Eli Fresquez: the job description, and then a few other things that we had recommended.

865

01:13:36.970 --> 01:13:48.310

Eli Fresquez: but overall it it went from, you know, maybe something that was a bit antiquated, a bit old into something that I actually think, is probably one of the most

866

01:13:48.380 --> 01:13:54.349

Eli Fresquez: progressive job descriptions for Ada coordinator in the country. I honestly believe that

867

01:13:54.400 --> 01:14:11.409

Eli Fresquez: what we have now I I think some little minor tweaks of the cities open to it. That would make it that much better. But I understand that they You know they're they're running their shop, and and oftentimes when you hire somebody the job. Description doesn't lay out everything they do right. So there's there's always a little bit of flexibility there

868

01:14:11.510 --> 01:14:26.459

Eli Fresquez: on my end. I I really want to support the city, so i'm going to reach out to as many folks that I know in the disability community to spread the word and do some recruiting one of the

869

01:14:27.360 --> 01:14:30.240

Eli Fresquez: one of the outcomes of Covid

870

01:14:30.540 --> 01:14:33.670

Eli Fresquez: outside of the tragedy and the

871

01:14:34.100 --> 01:14:43.740

Eli Fresquez: the shifting of society for the last almost 3 years. Now is it required the disability community to really make connections that it may not have otherwise.

872

01:14:43.780 --> 01:14:54.190

Eli Fresquez: So we had a very robust COVID-19 disability coalition that was set up by the Department of Health. So we have a number of contacts, and i'm going to go ahead and share

873

01:14:54.330 --> 01:15:00.390

Eli Fresquez: the job description with all our contacts and see if we can get a real great champion.

874

01:15:00.450 --> 01:15:17.719

Eli Fresquez: I I I I know what it's like hiring right now in this current environment and the current market. It's very, very hard. so one of the things that I encourage everyone as much as they can is to have some flexibility in hiring. So, looking at somebody

875

01:15:17.730 --> 01:15:37.400

Eli Fresquez: not just based on what comes out in their resume. But looking at their experience in life, and so much about disability is having being part of the disability community. being having family members who are disabled, or yourself being disabled. I think that's really crucial for this role.

876

01:15:37.410 --> 01:15:44.839

Eli Fresquez: and making sure that people have that experience to share, and they may not necessarily have that black and white qualifications

877

01:15:44.870 --> 01:15:59.509

Eli Fresquez: on paper, but have that little bit of flexibility, and that's kind of been a best practice for disability employment in general, because many people with disabilities don't have the same opportunities as the able-bodied community do to kind of build their resume

878

01:15:59.530 --> 01:16:08.049

Eli Fresquez: and have those things that neatly fit in the Hrs department for corners. So I would just encourage,

879

01:16:08.530 --> 01:16:21.639

Eli Fresquez: to be a a bit flexible, and thinking about the holistic approach to somebody who's applying to this position, particularly if they themselves have experience working with the Disability Committee, or they themselves are disabled.

880

01:16:32.690 --> 01:16:33.810

K Gish: Thank you, Eli

881

01:16:34.200 --> 01:16:38.310

K Gish: and so one of the things that I was going to ask

882

01:16:38.970 --> 01:16:40.920

K Gish: is to Regina.

883

01:16:41.650 --> 01:16:49.230

K Gish: I don't know the process that you have to go through to approve a job description. You had stated that there was some

884

01:16:49.450 --> 01:16:51.650

K Gish: approval process

885

01:16:51.960 --> 01:16:59.480

K Gish: that needed to go in place, but i'm not clear on that, and any of that it, you know. I haven't reached out to print Bernadette

886

01:16:59.840 --> 01:17:03.170

K Gish: in hr to ask those details.

887

01:17:03.430 --> 01:17:07.580

K Gish: but I do ask if it's at all possible.

888

01:17:07.930 --> 01:17:14.199

K Gish: that when the job description is reposted, which I

889

01:17:14.410 --> 01:17:17.479

K Gish: i'm honestly hoping is asap in January.

890

01:17:19.260 --> 01:17:23.600

K Gish: that because the current. One expires December thirtieth.

891

01:17:23.900 --> 01:17:28.639

K Gish: and there will again be a potential gap if it is not posted right away.

892

01:17:31.030 --> 01:17:32.710

K Gish: i'll get you in a minute, Robin. Okay.

893

01:17:32.950 --> 01:17:37.539

K Gish: Did it be posted for at least the 30 days that you did

894

01:17:37.640 --> 01:17:42.659

K Gish: state to me? I don't know. I'm not gonna put fingers at you. I'm not saying you did that.

895

01:17:44.410 --> 01:17:48.310

K Gish: i'm! I'm not in any way blaming anybody. I'm just saying, this is what has happened.

896

01:17:48.530 --> 01:17:51.790

K Gish: and then i'm going to ask that you guys

897

01:17:52.020 --> 01:17:54.190

K Gish: draft of the

898

01:17:54.420 --> 01:17:58.260

K Gish: job description be the one that be posted next time.

899

01:17:58.490 --> 01:18:03.100

K Gish: and if there's not, if there's a reason why it can't be. I would like to know that

900

01:18:03.360 --> 01:18:06.929

K Gish: if we can, if we can have a discussion on that right now.

901

01:18:07.040 --> 01:18:08.640

K Gish: but, Robin, Go ahead.

902

01:18:10.280 --> 01:18:11.330

K Gish: You're on mute.

903

01:18:15.930 --> 01:18:17.469

Robin Garrison: I always forget that.

904

01:18:17.870 --> 01:18:24.540

Robin Garrison: I was just wondering why there would be a limit on how long that's posted. I mean our most job descriptions

905

01:18:24.590 --> 01:18:27.070

Robin Garrison: up until the position is filled.

906

01:18:28.110 --> 01:18:34.489

Regina Wheeler: no, that's not it all the way the city does it UN. We normally only post for 2 weeks or a month.

907

01:18:34.520 --> 01:18:38.259

Regina Wheeler: and you have to wait until the end of the posting period. You get the resumes.

908

01:18:38.350 --> 01:18:43.390

Regina Wheeler: And so I was really anxious to see if we could get some candidates with this great job description. It's it.

909

01:18:43.420 --> 01:18:55.739

Regina Wheeler: It's completely different. I I don't know how many of you have looked at it, but it's a ho it that the city is not only adopted almost a 100 of the model that youi and chair sent

910

01:18:55.790 --> 01:19:11.990

Regina Wheeler: but also has completely changed the expectation of the breadth of the role. So up until, we just made this complete recall of the position and the job description. It just happened since the October meeting. which is huge.

911

01:19:12.030 --> 01:19:20.490

Regina Wheeler: it now has responsibility across the organization. It has responsibility for website it the old job that Tom Graham was in.

912

01:19:20.520 --> 01:19:24.299

Regina Wheeler: only did 2 things. All I did was answer, grievances

913

01:19:24.350 --> 01:19:28.399

Regina Wheeler: and review plans for capital projects that was and run this meeting.

914

01:19:28.460 --> 01:19:43.070

Regina Wheeler: and now it has a very broad responsibility with this. So this is a complete transformation for the city huge responsibility to this commitment. Request and no, we don't post positions

915

01:19:43.150 --> 01:19:57.839

Regina Wheeler: until Phil. That's extremely rare. That's not the regular process, and normally we don't get any resumes until the positions are not hosted right until it closes, so. we can certainly post it for the 30 days. as you wish for the next time.

916

01:19:59.260 --> 01:20:09.880

Robin Garrison: Well, I just I just want to thank you, Regina, because I know when you and I first spoke. I guess back in early October. I don't remember when that was. But you had told me that that position

917

01:20:11.060 --> 01:20:22.019

Robin Garrison: description wasn't going to be posting wasn't going to be changed until after someone was hired. So i'm really glad to see that this was this was done. I do think it needed doing

918

01:20:22.450 --> 01:20:30.130

Robin Garrison: at times have changed, you know, and I think it's important to keep up with it. So so kudos to you guys for for getting this done.

919

01:20:31.880 --> 01:20:51.239

Regina Wheeler: Yeah, thank you for the team effort. It was huge, and I I totally get it. I i'm not unfamiliar with the idea as a public works director. Every single project we do. I'm responsible for the transition plans. I know exactly what they are. i'm responsible for all the curve cut projects and all the capital projects.

920

01:20:51.250 --> 01:21:00.170

Regina Wheeler: i'm very familiar with accessibility online. I don't know the technical details, but i'm clear so it's not an a a completely unfamiliar area, and when I

921

01:21:00.210 --> 01:21:08.289

Regina Wheeler: started interviewing for the position when we first became vacant. It it became clear to me that that that that what we had in the job description wasn't really

922

01:21:08.360 --> 01:21:18.780

Regina Wheeler: what we needed as a city, and what the community needed to be supported. So and the mayor certainly was extremely supportive as well of the change. There is a very formal process

923

01:21:18.970 --> 01:21:33.629

Regina Wheeler: for making job description changes. I felt like we have really captured. Really, I use 99% of the words that were provided in the

model, and I think 100% isn't really a realistic expectation. I could certainly take a look again.

924

01:21:33.640 --> 01:21:48.850

Regina Wheeler: and we can certainly do the formal process of job description change. It is a very formal process. We have to submit the changes to the change request form red lines it gets reviewed. It gets run through the compensation model

925

01:21:48.860 --> 01:21:54.779

Regina Wheeler: and that's another thing that happened with the new job description. It was upgrade. The position was upgraded for ranges.

926

01:21:54.920 --> 01:22:10.080

Regina Wheeler: and that was something that I know that you guys were really interested in. So I would just really implore you that Well, there may be some rocky points, and it doesn't look exactly the way you want to. We are making changes here to support this Committee's Mission in a way that hasn't been made in a decade.

927

01:22:10.280 --> 01:22:30.010

Regina Wheeler: so, and that is one of the benefits of having me as the interim coordinator. So there's there's pros, and there's cons. But i'll continue to really work on sort of the structural stuff. It's easier to make happen from my level that that I can definitely help with that, and i'll love. I think we can make some good cover, some really important things in the next few months.

928

01:22:30.940 --> 01:22:36.529

K Gish: Yeah, in response to the pay rate it went from 19.5, 4

929

01:22:36.630 --> 01:22:39.330

K Gish: to 29.3, one per hour.

930

01:22:39.380 --> 01:22:40.620

K Gish: 2

931

01:22:43.410 --> 01:22:47.759

K Gish: 23, point 7, 5 to 35.6 3 per hour.

932

01:22:47.960 --> 01:22:57.000

K Gish: So it was a significant increase. And, Regina, do you know, if that will be again? You had stated Prior that it was going to be paid at the highest rate.

933

01:22:57.440 --> 01:23:00.619

K Gish: Will it be that again, or is it going to be?

934

01:23:00.990 --> 01:23:14.430

Regina Wheeler: No what I was saying? Madam Chair, thank you for that question. With that the budget as it sat. The old range was the top of the range right? And so the budget remains the same. And now that's more closer to the mid range.

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01:23:14.800 --> 01:23:17.090

K Gish: Okay, so it will still be the 29

936

01:23:17.730 --> 01:23:18.719

they're pretty said

937

01:23:20.380 --> 01:23:24.800

Regina Wheeler: maybe Helena can look it up for us right.

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01:23:25.070 --> 01:23:28.080

Regina Wheeler: but with the possibility of going to 35

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01:23:28.270 --> 01:23:34.440

Regina Wheeler: budget is very difficult to change, but I think \$30 an hour is it.

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01:23:34.460 --> 01:23:37.480

Regina Wheeler: the I. I can verify what it is in the budget right now

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01:23:39.480 --> 01:23:47.889

Regina Wheeler: in a minute. I'm not sure. If I did just I was gonna tell you what it was that I I looked at our we have a position listing that we get from Hr. But i'm never sure if it's up to date.

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01:23:54.530 --> 01:24:00.430

Halona Crowe: It looks like it's at about 31 47 per hour.

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01:24:01.530 --> 01:24:04.290

Regina Wheeler: Thank you so much for

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01:24:05.530 --> 01:24:23.489

Halona Crowe: I also wanted to add with our monthly meeting with the Hr. Director and her team. she did direct her staff to also advertise this position on the Jan network, which is the job accommodations network.

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01:24:23.550 --> 01:24:26.510

Halona Crowe: She did direct her stuff to do that as well.

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01:24:29.310 --> 01:24:31.730

K Gish: Thank you. Lena. That's an excellent

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01:24:32.400 --> 01:24:33.360

okay.

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01:24:42.520 --> 01:24:48.659

K Gish: And then but yeah, Regina, there are some things, I think, that it is important to to

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01:24:49.320 --> 01:24:56.949

K Gish: understand and describe that it is a civil right in the job. Description and things like that. So we will

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01:24:57.030 --> 01:24:59.759

K Gish: get with you on that about any

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01:25:00.090 --> 01:25:06.100

K Gish: words that should be in there that aren't that that really do change the job. Description

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01:25:10.050 --> 01:25:14.429

K Gish: and I i'm I'm. Also thinking at some point soon to invite the

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01:25:14.970 --> 01:25:25.509

K Gish: director of Hr. to discuss the issues that we have with the website and the accessibility issues of applying for jobs, because that will also be a a barrier.

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01:25:25.560 --> 01:25:29.439

K Gish: So if I will email you on that to request her

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01:25:29.560 --> 01:25:34.899

K Gish: her presence to discuss our issues.

956

01:25:35.940 --> 01:25:43.599

Regina Wheeler: Thank you so much, madam. Chair: yeah, that is the topic that I am actively. Bre i'm already working with city manager and the Hr Director.

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01:25:43.660 --> 01:25:45.890

Regina Wheeler: That portal is so bad

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01:25:45.960 --> 01:25:52.839

Regina Wheeler: it's not just a barrier. It's a barrier for anybody able-bodied, challenged

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01:25:52.940 --> 01:26:02.079

Regina Wheeler: it. It's just awful. and so we are aware of that, like I had the back and forth. Really encouraged this really great candidate for another position to just really

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01:26:02.120 --> 01:26:16.030

Regina Wheeler: get through that process, and you have to go through it every time you apply it's not like it holds you. It's just awful, and I have made that clear to the city manager, the Mayor and the Hr. Director, that the huge barrier for us for hiring good candidates.

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01:26:16.100 --> 01:26:24.970

Regina Wheeler: so they are. Where the other horrible thing about it is, if you post a link to one of our openings like on your linkedin like I do.

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01:26:25.160 --> 01:26:37.400

Regina Wheeler: It looks like malware. It actually looks like a little malware link, and you would never click on it. So there's just a 1 million problems. And so one of the things that we're mayor has asked me to do right now, and i'm working on is

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01:26:37.450 --> 01:26:51.129

Regina Wheeler: making a relationship with a recruiting company, and I think a couple of things that I'm wanting them to do is actually host some postings for us, right? So we can go through their website instead of ours for critical ones.

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01:26:51.140 --> 01:27:07.949

Regina Wheeler: and I I i'm i'm i'm talking to you, you know, as you can imagine, recruiters are completely swamped right now. And actually don't respond Very well, but I've got a new contact that i'm really hopeful about so we are working on that issue. We're completely clear. It is a that that portal to mess.

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01:27:08.670 --> 01:27:15.090

K Gish: Yeah, I appreciate that. I I did myself go through that portal to go through the process, and everything kept you racing. When I hit next

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01:27:15.240 --> 01:27:18.000

K Gish: I would go back, and half of my information was gone.

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01:27:18.220 --> 01:27:24.330

K Gish: and that was with saving that even when saving it didn't save it. it saved half of it and not the other half.

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01:27:24.500 --> 01:27:27.670

K Gish: so yeah, it it that definitely needs to be

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01:27:27.750 --> 01:27:39.779

K Gish: addressed, and I appreciate the work that you are doing on that, because i'm sure that that's quite a process to update such an important portal for the city. But I I think that it's key in order to fill positions in the city

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01:27:39.820 --> 01:27:44.359

K Gish: that are actually leading to a lot of these Ada violations and Ada concerns.

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01:27:44.480 --> 01:27:49.009

K Gish: because there's there isn't the staff needed to address them, and so

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01:27:49.100 --> 01:27:57.080

K Gish: and that's been discussed multiple times whenever we say, Why are there weeds? Why is it? You know it's all we don't have the staff. Well.

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01:27:57.210 --> 01:28:04.049

K Gish: why, you know. Part of it is that that portal and and the the challenges just to apply for a job.

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01:28:04.270 --> 01:28:07.010

K Gish: so I appreciate that very much.

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01:28:07.920 --> 01:28:15.630

K Gish: so the next item, is a continued discussion for the appropriate city placement for Aga Coordinator and the Mayor's Committee on Disability

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01:28:16.170 --> 01:28:17.650

K Gish: and

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01:28:18.450 --> 01:28:19.700

K Gish: when we

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01:28:19.850 --> 01:28:20.610

K Gish: So

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01:28:20.880 --> 01:28:25.640

K Gish: when we last in the last meeting we had discussed, and I wish that you had been there.

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01:28:27.560 --> 01:28:33.699

K Gish: We had discussed different placements for the city, and then on October 20 first, you had mentioned to us

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01:28:33.900 --> 01:28:41.750

K Gish: about possibly being under the city city clerks or our constituent services. It was constituent services which is now

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01:28:41.840 --> 01:28:43.509

K Gish: currently tied to a city clerk.

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01:28:43.720 --> 01:28:50.669

K Gish: and I was wondering if there are any updates on that. The mayor had mentioned to us directly

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01:28:50.720 --> 01:28:54.790

K Gish: about being placed under some kind of a

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01:28:55.220 --> 01:29:01.930

K Gish: equity and and inclusion departments that is not yet developed or in place

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01:29:02.160 --> 01:29:11.299

K Gish: and but that is very much being discussed, apparently, and is very needed. And

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01:29:12.040 --> 01:29:15.690

K Gish: Also we had asked the mayor directly if we could be

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01:29:15.760 --> 01:29:19.290

K Gish: under his office directly, which is actually standard

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01:29:19.430 --> 01:29:30.939

K Gish: becoming standard nationally for placing Ada, because it needs to be in one of the highest offices in order to relay the message that it is over the entire city.

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01:29:31.070 --> 01:29:34.170

K Gish: and also to have that level of enforcement.

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01:29:34.250 --> 01:29:38.079

K Gish: but the Mayor stated to us that there was issues

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01:29:38.110 --> 01:29:45.560

K Gish: with the within the city structure and City council that would prevent that from happening right now.

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01:29:45.830 --> 01:29:49.669

K Gish: and so I was wondering if you have any updates on

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01:29:49.970 --> 01:29:57.180

K Gish: anything moving forward with us, moving to a different department which you have supported, and I also want to acknowledge that

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01:29:57.440 --> 01:29:59.820

K Gish: you said right away. You supported

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01:29:59.940 --> 01:30:05.429

K Gish: us, and you and you acknowledge that Ada is more than curb cuts and sidewalks and

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01:30:05.640 --> 01:30:08.219

K Gish: and I really appreciated that.

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01:30:08.330 --> 01:30:10.379

K Gish: and it gave me hope that we had

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01:30:10.530 --> 01:30:13.729

K Gish: a chance to do all of this. So I just want to say that.

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01:30:13.910 --> 01:30:17.370

K Gish: Your awareness of that is very appreciated

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01:30:17.570 --> 01:30:18.570

K Gish: by me.

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01:30:19.680 --> 01:30:28.919

Regina Wheeler: thank you, Madam Chair. Yes, I do have an update on that. so it ends up that. I did submit. So we've already been working on the budget process for about a month

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01:30:29.040 --> 01:30:35.079

Regina Wheeler: the first thing that we do is we submit? what we call proposals for significant changes.

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01:30:35.140 --> 01:30:39.519

Regina Wheeler: that should be considered during budget. A change like this would have to occur at the budget time.

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01:30:39.600 --> 01:30:45.199

Regina Wheeler: so I did submit a proposal to move the AD. Coordinator to the clerks and constituent services departments.

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01:30:45.380 --> 01:30:55.320

Regina Wheeler: you know there's pros and cons to that. you won't have somebody like me over there who knows how to get a contract. You know how to get recruiting. Who knows everything about

1007

01:30:55.380 --> 01:31:11.380

Regina Wheeler: you know. I really I know everything about everything. I'm a very long time, City employee and the public works structure. I 400 employees. So but I did put in that proposal. The second challenge, I think, to that is that right now this position is funded out of a increment of grt

1008

01:31:11.390 --> 01:31:25.230

Regina Wheeler: that gives us funds to support infrastructure. So I have a number of positions in public works that are funded out of that incremented. Gr. T that kind of money can't go to the Constituent Services office, and it has to live in public works.

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01:31:25.300 --> 01:31:40.149

Regina Wheeler: So if there were to move that position to the constituent services. They'll actually have to find the funds in the in general funds, which is extremely challenging. Right now, given the Gr. T challenges that we're having with a recession coming.

1010

01:31:40.240 --> 01:31:56.390

Regina Wheeler: so the mayor's got all of that information. City manager has it all in my proposal. what I did tell the Mayor City manager, and i'll tell you as well. I here members of the committee that I said. I'm happy to have this Position act across the entire city.

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01:31:56.480 --> 01:32:11.670

Regina Wheeler: regardless of the fact that it's sitting in public works. according to the job description, which is now completely broad City clerk said the same thing. She's completely happy to work with me and the idea coordinator on things that land in her shop like the website.

1012

01:32:11.760 --> 01:32:27.949

Regina Wheeler: so I think the short answer is, we tend to act like the position is in constituent services. It has city wide responsibility right now, as the Job Description says, regardless of the fact that it's in public works, and that there is a proposal

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01:32:27.960 --> 01:32:38.819

Regina Wheeler: in to be considered by finance director, mayor, and ultimately the governing body about funding and position out of general fund and moving it to a different department. in the fiscal year, 24 budget.

1014

01:32:40.940 --> 01:32:44.950

K Gish: And then what would the timeline look like if that were to be approved?

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01:32:45.000 --> 01:32:49.079

K Gish: When would we potentially be moved to the new department.

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01:32:50.560 --> 01:32:54.410

Regina Wheeler: Madam Chair, the beginning of the fiscal year is July first.

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01:32:54.460 --> 01:33:09.990

Regina Wheeler: every I mean. I don't think you would see very much difference, because you won't even know. I mean once you have an Ada coordinator where that person since might not be all that visible to this

group. But, it depends on when all the changes get implemented. Sometimes they happen really fast.

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01:33:10.050 --> 01:33:11.800

Regina Wheeler: right after July first.

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01:33:11.900 --> 01:33:14.149

Regina Wheeler: and sometimes it takes a little bit of time

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01:33:16.650 --> 01:33:18.959

K Gish: so to clarify that's July first, 2,023.

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01:33:20.080 --> 01:33:24.520

Regina Wheeler: That's correct. That's the first day of the new fiscal year.

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01:33:28.350 --> 01:33:32.069

K Gish: Yeah, that helps us plan to. If if that does happen, because we would be

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01:33:32.230 --> 01:33:36.260

K Gish: contacting different people, and that there would be different people over

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01:33:36.570 --> 01:33:38.170

K Gish: us. So thank you.

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01:33:41.550 --> 01:33:43.969

K Gish: All right. Are there any questions

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01:33:44.150 --> 01:33:45.369

K Gish: in addition to that.

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01:33:49.010 --> 01:33:50.400

K Gish: thank you, Regina.

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01:33:52.800 --> 01:34:01.240

K Gish: So the next item is continued discussion of updates on the new City website. The city never obtained advising from the Mayor's Committee on Disability on Website Features

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01:34:01.290 --> 01:34:02.769

K Gish: and Accessibility.

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01:34:02.880 --> 01:34:07.050

K Gish: Continued lack of Ada Compliant information to request accommodations and more.

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01:34:07.380 --> 01:34:09.290

K Gish: so.

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01:34:09.900 --> 01:34:11.509

K Gish: let's see.

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01:34:14.780 --> 01:34:18.019

K Gish: So there are 2 things with this

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01:34:23.220 --> 01:34:25.919

K Gish: one is that

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01:34:27.430 --> 01:34:29.389

K Gish: and it may have dropped off, but

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01:34:29.530 --> 01:34:35.860

K Gish: the the last update on the website says 1013 2022 for updates

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01:34:36.580 --> 01:34:44.259

K Gish: and there is currently Again I saved the current. Those were printed currently in the packet.

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01:34:44.570 --> 01:34:52.880

K Gish: the your name mailing address, which i'm saying so. Ag. Actually requires your physical location to be

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01:34:53.230 --> 01:34:55.250

K Gish: posted.

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01:34:55.280 --> 01:34:59.260

K Gish: But the city has always posted the mailing address of Po box 909.

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01:34:59.590 --> 01:35:04.630

K Gish: but it doesn't say your name it just says Ada coordinator currently

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01:35:04.730 --> 01:35:06.240

K Gish: on all of the pages

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01:35:06.900 --> 01:35:13.490

K Gish: again. the form doesn't have an address of where to mail it to, so things like that.

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01:35:13.870 --> 01:35:19.919

K Gish: And I can send you a complete list that we can work on to update it. But I just wanted to say that it's not updated.

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01:35:20.270 --> 01:35:22.859

K Gish: I know that you did say you were going to

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01:35:23.240 --> 01:35:42.760

K Gish: Tom updated it for me, so i'm just. I'm wondering if something got lost because you got my information and you updated it. He updated the form, and he told me he updated the form for you. He did say that, and it does in the form itself includes your name, phone number and email, but it doesn't include a mailing address.

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01:35:43.110 --> 01:35:45.320

K Gish: and then

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01:35:45.510 --> 01:35:50.440

K Gish: The website itself does not identify you as the interim ada coordinator.

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01:35:50.850 --> 01:35:58.830

K Gish: It doesn't identify your name. It's. It's like. Still, the email. There's no phone numbers. There's no email, and there's no mailing address.

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01:35:59.390 --> 01:36:03.990

K Gish: or there's the old mailing address. But just this at a coordinator to be more specific.

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01:36:04.340 --> 01:36:06.469

K Gish: so it doesn't identify you.

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01:36:07.280 --> 01:36:12.480

K Gish: Thank you. Yeah. And then

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01:36:12.620 --> 01:36:18.220

K Gish: and I don't know, like i'm saying, I don't know what's going on with that website. I acknowledged that the website

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01:36:18.310 --> 01:36:24.789

K Gish: is Glitchy and it Tom had put things on there, and it reverted to before even Tom put things on there.

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01:36:25.070 --> 01:36:32.300

K Gish: And so that was an issue. When the city was when the website was updated, it was not synced properly to the current web pages.

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01:36:32.350 --> 01:36:34.820

K Gish: I think, Robin, you had your hand up, and then Eli.

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01:36:35.490 --> 01:36:39.660

Robin Garrison: Yeah, I just wanted to let you know tomorrow. Jessie, are you still on?

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01:36:43.650 --> 01:36:55.870

Robin Garrison: Hi, Jesse? Jessie is an expert at website. I don't want to embarrass you. He does great work, and after I met with the Mayor

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01:36:56.110 --> 01:37:01.610

Robin Garrison: can't remember when I met with him recently. But and Danny Mackey, we

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01:37:01.880 --> 01:37:08.600

Robin Garrison: So yeah, something like that. Yeah, I I can't. I could. I could find it. But I don't know that it matters.

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01:37:08.970 --> 01:37:26.560

Robin Garrison: You know we've got 2 things that we're working on at this point with Danny, and and one is that Jesse and Nathan from commission for deaf and hard of hearing, and I know the cart stuff is coming up later. But Nathan, likewise as an expert in that. We have a meeting with Danny tomorrow, right Jesse, tomorrow 10

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01:37:26.720 --> 01:37:38.679

Robin Garrison: to go over best practices and and look at what needs to be done to build those issues, to to make things more accessible. So I just wanted to throw that in there. And just if you have anything to add to please do

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01:37:41.620 --> 01:37:47.920

Jesse Armijo: no that'll be. It'll be a really good meeting, because, you know, when addressing these web accessibility issues, it's always good to.

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01:37:49.200 --> 01:37:58.219

Jesse Armijo: you know. Start somewhere, and then kind of filter that out through the the it departments and the people actually in charge of running the website.

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01:37:58.330 --> 01:38:06.260

Jesse Armijo: And then any training that can be bestowed to the content uploaders, and those responsible for creating things that go on the website.

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01:38:06.310 --> 01:38:08.369

Jesse Armijo: That's where you're gonna really

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01:38:08.680 --> 01:38:11.749

Jesse Armijo: impact the most people that

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01:38:12.120 --> 01:38:18.769

Jesse Armijo: might not know about that. They're doing things that are making the website in accessible, like all text color, contrast.

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01:38:19.030 --> 01:38:25.780

Jesse Armijo: basic formatting things like that. So yeah, looking forward to it, this is kind of a step in the right direction for the for the website here

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01:38:26.130 --> 01:38:31.729

Robin Garrison: definitely. And I want to say, I mean that that is one thing I mean I I

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01:38:32.220 --> 01:38:46.410

Robin Garrison: I I've I've looked at some of the overlays like access to be. Recite me, and all that I think recite me is one of the better ones I personally seen. But i'm not a professional on this, but but I do know that when I went to the Santa Fe website and tried to use the accessibility

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01:38:46.620 --> 01:38:48.530

Robin Garrison: overlay. That's on there. I

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01:38:49.080 --> 01:38:56.329

Robin Garrison: I could not figure that out. Nothing changed, nothing happened. It was it was so. And then, and this is something that I spoke with. Barrett.

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01:38:56.510 --> 01:39:03.809

Robin Garrison: Mayor Weber. Ballot is is just how inaccessible that overlay is, and there's a lot of issues about a lot of overlays being out there that don't work

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01:39:03.880 --> 01:39:11.510

Robin Garrison: and so these are examples of things that are just just not accessible. So i'm excited to have Jesse working with them and

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01:39:11.700 --> 01:39:12.840

Robin Garrison: and

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01:39:13.830 --> 01:39:18.140

Robin Garrison: and see if we can get get things a little more accessible definitely.

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01:39:19.900 --> 01:39:21.610

Robin Garrison: There was something else. But now it's.

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01:39:23.680 --> 01:39:28.189

K Gish: Thank you, Robin and Jessie, if you remember, let me know, Robin. Eli, go ahead.

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01:39:30.640 --> 01:39:33.080

Eli Fresquez: Yeah, I appreciate that. I think

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01:39:33.180 --> 01:39:36.139

Eli Fresquez: sort of what I was going to say was covered by Jesse and Robin.

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01:39:36.230 --> 01:39:53.320

Eli Fresquez: but, i'd be happy to see if I can quickly send over some sort of like digital Punch list of some things that might be able to improve the website. I would say overall that. you're not starting from a bad place. The City city website actually has pretty good color. Contrast has small text.

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01:39:53.330 --> 01:40:05.089

Eli Fresquez: has heading structure relatively good physical focus. You know, I I would recommend having a accessibility statement on the website. The one thing that and I this is mentioned by Robin

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01:40:05.120 --> 01:40:18.229

Eli Fresquez: is the access to the widget, and just to flag. That is that something that needs to be removed in my mind? for example, just to show the level

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01:40:18.250 --> 01:40:30.329

Eli Fresquez: a barrier that that creates the National Federation for the blind used to work with access to be, and they recently removed them as a sponsor and had a pretty

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01:40:30.740 --> 01:40:32.380

Eli Fresquez: a negative

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01:40:32.410 --> 01:40:46.740

Eli Fresquez: statement about them over promising under those delivering of oftentimes they find folks who are really wanting to do what's in the best interest of the Disability community acting in good faith.

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01:40:46.750 --> 01:40:57.660

Eli Fresquez: access to be over promises, and then creates barriers on the website. So i'll. I'll send over Robin and Jesse a quick punch list of what I see, and just happy to help in any way. But I will say that, generally speaking.

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01:40:57.780 --> 01:41:17.040

Eli Fresquez: the City City website, in my opinion when you compare it to other government websites. is a good place to start, so there's a lot going for it. Color Contrast all text heading structures. Navigation focus bars. It's pretty good. It's it with some additional tweaks and some putting in place some processes.

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01:41:17.050 --> 01:41:20.540

Eli Fresquez: I think you can get to a really really great website for the community.

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01:41:21.860 --> 01:41:23.510

Robin Garrison: and that does remind me

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01:41:23.560 --> 01:41:24.559

Robin Garrison: it.

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01:41:25.030 --> 01:41:41.009

Robin Garrison: you like what you were saying. I I just remembered I was gonna say, I think it's really important to for the city to be utilizing this committee when they're doing things like looking at their websites. I know here at disability rights to Mexico. We have a few staff members with disabilities.

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01:41:41.020 --> 01:41:56.610

Robin Garrison: and When it came time to redo our website we were all contacted, and we were part of the committee that helped design the new website for for our agency, which just happened like within the last year. and I think it's really important, because

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01:41:56.620 --> 01:42:01.990

Robin Garrison: you know, the the people with the disabilities are the people who are experiencing the barriers, and if you don't have their input.

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01:42:03.130 --> 01:42:19.690

Robin Garrison: you're just guessing on their behalf, and and that's that's just not the best practice to try to make sure people's needs are being met. So I would really encourage the city to to rely heavily on the committee and anyone the committee brings in, because that's kind of their job.

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01:42:20.180 --> 01:42:20.929

Robin Garrison: So

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01:42:22.250 --> 01:42:25.510

K Gish: yeah, thank you, Robin, appreciate that. That's very true.

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01:42:26.510 --> 01:42:30.389

K Gish: and then the other item Regina.

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01:42:30.410 --> 01:42:36.280

K Gish: which we had discussed on October 20 first and we did on Tuesday. Try to

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01:42:36.600 --> 01:42:39.880

K Gish: as a group. We we went on the website, trying to find.

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01:42:40.170 --> 01:42:44.309

K Gish: where they put the Ada coordinator or Ada compliance links

1103

01:42:44.600 --> 01:42:50.580

K Gish: because they are not in the main menu. I don't know if you have an update on that. As to why

1104

01:42:51.040 --> 01:42:56.330

K Gish: it was placed where it is, which is literally at the very bottom of the page

1105

01:42:56.620 --> 01:42:59.730

K Gish: in a tiny little text column Number 2

1106

01:43:00.200 --> 01:43:04.339

K Gish: and there is nothing in the main menus

1107

01:43:04.570 --> 01:43:07.520

K Gish: where I had mentioned it to you.

1108

01:43:07.700 --> 01:43:09.009

K Gish: I don't have the

1109

01:43:09.450 --> 01:43:11.380

K Gish: website open.

1110

01:43:27.450 --> 01:43:38.140

K Gish: Yes, thank you, madam. Chair. I did ask for that change, and i'll ask for it again.

1111

01:43:38.380 --> 01:43:42.950

K Gish: is that living here should say Americans with disabilities. Compliance

1112

01:43:43.070 --> 01:43:44.650

K Gish: as the first item

1113

01:43:46.170 --> 01:43:49.560

K Gish: that city team should actually say, Ada coordinator

1114

01:43:50.030 --> 01:43:54.590

K Gish: and your government should say Americans with disabilities. Compliance as well.

1115

01:43:56.120 --> 01:44:03.689

K Gish: I know I had told you 2 of those things because I didn't think about adding the aga coordinator at the time under city team. but that should be

1116

01:44:05.570 --> 01:44:10.629

K Gish: so that it's there's an in no way a barrier to searching for that information.

1117

01:44:10.840 --> 01:44:20.999

K Gish: Thank you so much. Can you say the third one again? I got the first 2

1118

01:44:21.460 --> 01:44:22.670

K Gish: as the first item.

1119

01:44:23.880 --> 01:44:27.069

K Gish: and then city team should say, Ada Coordinator.

1120

01:44:28.710 --> 01:44:30.150

Regina Wheeler: Thank you. Yeah.

1121

01:44:31.640 --> 01:44:34.759

K Gish: because currently it's at the very bottom.

1122

01:44:37.490 --> 01:44:43.830

K Gish: It just says Ada compliance, which is an improvement as to what it said, because before there was nothing that I could find at all

1123

01:44:44.130 --> 01:44:50.319

K Gish: Without actually searching. But it is still really hard to find it on the homepage.

1124

01:44:50.760 --> 01:44:56.540

K Gish: You actually still have to search text for it, and it may or may not come up.

1125

01:44:57.640 --> 01:45:06.059

Robin Garrison: I I think you bring up a good point when when we were helping the Secretary of State's office kind of redo their the certain processes for voting

1126

01:45:06.200 --> 01:45:22.219

Robin Garrison: one of the things that we really encouraged, and they and they definitely complied with. Was that anything that has to do with Ada accommodations or filing grievances or stuff needs to be clearly placed on a website

1127

01:45:22.340 --> 01:45:41.419

Robin Garrison: and like. So if you use a screen, reader, and you have something up there on the bottom of the list, that screen meter is going to go through like everything before it gets to that and the same If you have a visual impairment, and you're trying to even just enlarge it and stuff that extra reading. So we really encourage having stuff at the top of the

1128

01:45:41.510 --> 01:45:52.700

Robin Garrison: the list of things. so that it's it's just that much easier for someone to access it. I mean, just put a blindfold on, and and you know, do control windows.

1129

01:45:53.020 --> 01:46:03.319

Robin Garrison: what does it control windows. Enter and it'll screen. Read for you, and just put a blindfold on and try to navigate a screen. I mean it's really it's a it's a big challenge

1130

01:46:03.470 --> 01:46:08.979

Robin Garrison: better than nothing, but it's a challenge. So, having things as accessible as possible is important. But

1131

01:46:09.970 --> 01:46:12.879

Robin Garrison: and I would also talk tomorrow.

1132

01:46:12.920 --> 01:46:14.989

K Gish: No, Thank you, Robin. It's true.

1133

01:46:15.220 --> 01:46:19.460

K Gish: And I would also ask that the Aja compliance leak at the bottom. Remain.

1134

01:46:19.520 --> 01:46:22.200

K Gish: that that not be removed, so that

1135

01:46:22.670 --> 01:46:27.470

K Gish: on either end of the website, on, on, wherever anyone goes they can access

1136

01:46:27.530 --> 01:46:29.100

K Gish: it in both menus.

1137

01:46:32.460 --> 01:46:37.460

K Gish: and Eli. Would you want to read your statement for this section, because I think that that's important.

1138

01:46:37.520 --> 01:46:41.019

Eli Fresquez: yeah, I think, Madam Chair. So the the State working with do it.

1139

01:46:41.090 --> 01:46:50.159

Eli Fresquez: and a number of other large and small departments has set up a collaborative that's focused on digital, accessible and inclusion. We host

1140

01:46:50.260 --> 01:46:58.259

Eli Fresquez: monthly workshops that cover all aspects of digital access and inclusion. and it's open to the city if they would, you know.

1141

01:46:58.470 --> 01:47:16.999

Eli Fresquez: if they would like to join, or one of the people who work on the website would like to join in it's totally optional. They can hop in and hop out. However, they like it's pretty easy going and then, if the AD coordinator wants to get on board, there might be another place for them to learn about all the different aspects of digital inclusion, including, like working with vendor and vendor management.

1142

01:47:17.090 --> 01:47:20.570

Eli Fresquez: and some of the best practices out there, and some of the legal compliance issues.

1143

01:47:22.540 --> 01:47:23.590

K Gish: Thank you, Eli.

1144

01:47:24.600 --> 01:47:34.060

K Gish: so the next item is item Ae. Continued discussion regarding requests for accommodations for a stenographer and cart.

1145

01:47:34.600 --> 01:47:42.330

K Gish: and we had discussed this with you also, Regina on on October 20 first.

1146

01:47:42.490 --> 01:47:47.540

K Gish: and explained the importance, the important differences between a  
cart stenographer.

1147

01:47:49.230 --> 01:47:51.109

K Gish: versus

1148

01:47:52.720 --> 01:47:55.239

K Gish: the automated text.

1149

01:47:57.310 --> 01:47:58.830

K Gish: and

1150

01:47:59.150 --> 01:48:02.610

K Gish: I know that I know that you listened.

1151

01:48:03.260 --> 01:48:08.220

K Gish: And you did reach out to the city clerk for that which I  
appreciate.

1152

01:48:08.440 --> 01:48:10.940

K Gish: but the city clerk

1153

01:48:11.370 --> 01:48:16.000

K Gish: continues to not follow proper process.

1154

01:48:16.430 --> 01:48:21.599

K Gish: with regards to cart services and our our formal request to  
receive them.

1155

01:48:21.970 --> 01:48:24.950

K Gish: and we are still requesting cart services.

1156

01:48:25.260 --> 01:48:30.850

K Gish: and that has not changed, and I want to again emphasize that we  
sent this

1157

01:48:31.090 --> 01:48:33.050

K Gish: first on July twelfth.

1158

01:48:33.500 --> 01:48:37.070

K Gish: to the Mayor City Council City attorney.

1159

01:48:37.520 --> 01:48:40.379

K Gish: and got no reply.

1160

01:48:41.720 --> 01:48:44.549

K Gish: And this has just been ongoing since then.

1161

01:48:46.030 --> 01:48:48.160

K Gish: and

1162

01:48:48.400 --> 01:48:49.180

let's see.

1163

01:48:49.440 --> 01:48:51.360

K Gish: trying to read through this email real quick.

1164

01:48:52.310 --> 01:48:58.860

K Gish: Tom forwarded the email to everyone on this, on the governing Body City attorney, everyone

1165

01:48:59.530 --> 01:49:01.130

K Gish: on that

1166

01:49:01.190 --> 01:49:04.860

K Gish: governing body this request for part services

1167

01:49:05.290 --> 01:49:13.890

K Gish: again. No one replied, and no one told us to to see if the city clerk, which, who was not the only governing body member, was not included in that

1168

01:49:14.370 --> 01:49:16.250

K Gish: and then

1169

01:49:17.350 --> 01:49:18.430

K Gish: on

1170

01:49:19.410 --> 01:49:21.550

K Gish: the November first.

1171

01:49:22.160 --> 01:49:28.340

K Gish: there is an email chain between, you know you live requesting an update

1172

01:49:29.850 --> 01:49:32.929

K Gish: and again explaining the differences between

1173

01:49:33.040 --> 01:49:37.709

K Gish: cart services and automated transcription.

1174

01:49:38.360 --> 01:49:52.179

Regina Wheeler: I I wonder if in the interested time I could give you an update and I don't know if you have any other items I I want to read. We have a few, but I want to read, and we started late. We started late, and i'm requesting my 2 h.

1175

01:49:52.260 --> 01:50:01.960

Regina Wheeler: Okay, so we want to make a motion to extend the agenda time. We have a motion to extend the meeting since we started 20 min late.

1176

01:50:02.400 --> 01:50:07.050

K Gish: May we have a motion to extend the meeting? An additional 20 min.

1177

01:50:09.770 --> 01:50:10.850

K Gish: Is there a second?

1178

01:50:11.100 --> 01:50:12.390

Eli Fresquez: I a second?

1179

01:50:13.500 --> 01:50:14.960

K Gish: Maybe we have a roll call vote.

1180

01:50:15.540 --> 01:50:17.170

Regina Wheeler: Thank you so much, Madam Chair.

1181

01:50:22.200 --> 01:50:23.710

K Gish: and you're on mute.

1182

01:50:25.310 --> 01:50:29.480

Halona Crowe: Sorry about that. A motion to extend the meeting by 20 min.

1183

01:50:33.670 --> 01:50:35.289

K Gish: Maybe we have a little more back.

1184

01:50:35.400 --> 01:50:36.240

Aurore: Yes.

1185

01:50:37.230 --> 01:50:38.240

Halona Crowe: Chair Gif.

1186

01:50:38.380 --> 01:50:39.150

Yes.

1187

01:50:39.710 --> 01:50:41.940

Halona Crowe: Member Parfet. Yes.

1188

01:50:42.400 --> 01:50:44.280

Halona Crowe: Member Montoya Chavez.

1189

01:50:44.890 --> 01:50:45.710

angeliquechavez: Yes.

1190

01:50:45.940 --> 01:50:47.540

Halona Crowe: and Member Francis.

1191

01:50:47.840 --> 01:50:48.690

Eli Fresquez: Yes.

1192

01:50:50.050 --> 01:50:51.380

K Gish: Motion approved.

1193

01:50:52.350 --> 01:50:56.670

K Gish: So this email. This was actually sent by

1194

01:50:57.190 --> 01:51:01.380

K Gish: the city clerk.

1195

01:51:01.780 --> 01:51:03.340

K Gish: October 20 sixth.

1196

01:51:03.460 --> 01:51:07.430

K Gish: So this was, of course, after we met, and I appreciate you reaching out to her Gina

1197

01:51:10.180 --> 01:51:15.780

K Gish: she had replied that we were previously using a different company, Eeg: Not zoom.

1198

01:51:15.810 --> 01:51:20.479

K Gish: however, zoom just updated their service, and it had 99% accuracy.

1199

01:51:20.910 --> 01:51:23.089

K Gish: We just started testing zoom.

1200

01:51:23.910 --> 01:51:28.329

K Gish: This has happened all in the probably the past 2 weeks. It is possible to test.

1201

01:51:28.710 --> 01:51:31.449

K Gish: Is it possible to test zoom now

1202

01:51:31.620 --> 01:51:35.930

K Gish: that we are using them not eeg. Especially given the new zoom accuracy.

1203

01:51:37.500 --> 01:51:39.089

K Gish: To which he replied.

1204

01:51:39.500 --> 01:51:41.390

K Gish: Hello, Kathleen and Eli

1205

01:51:41.760 --> 01:51:53.429

K Gish: Hope you're having great Days City clerk. Just let me know that the city changed closing, captioning, closed captioning services in the past couple of weeks the city was using, Eg: and they just switched to zoom services advertising 99% accuracy.

1206

01:51:53.620 --> 01:51:55.040

K Gish: We would love to have

1207

01:51:55.260 --> 01:51:59.670

K Gish: review and feedback from the Mayor's Committee on Disability on the News Coast happening service.

1208

01:52:01.640 --> 01:52:05.849

K Gish: I want to state, though, that the only way that we can use that is, during an actual meeting.

1209

01:52:05.970 --> 01:52:09.939

K Gish: unless we set up a time to actually test it, and a great to do that.

1210

01:52:10.530 --> 01:52:14.059

K Gish: but this in no way acknowledges.

1211

01:52:14.510 --> 01:52:19.729

K Gish: denies, approves our cart request. There is no this is the only

1212

01:52:19.790 --> 01:52:23.519

K Gish: correspondence we've received that you just forward it to me

1213

01:52:23.930 --> 01:52:25.949

K Gish: because you sent it to my city email.

1214

01:52:27.870 --> 01:52:28.950

K Gish: And

1215

01:52:29.560 --> 01:52:32.079

K Gish: so this is not a proper process.

1216

01:52:32.450 --> 01:52:35.029

K Gish: that has been done. And so.

1217

01:52:35.120 --> 01:52:36.889

K Gish: and thank you, Jesse.

1218

01:52:38.820 --> 01:52:42.590

K Gish: So I am requesting again

1219

01:52:42.780 --> 01:52:43.690

K Gish: to

1220

01:52:43.750 --> 01:52:46.949

K Gish: reiterate that we have not received a formal response.

1221

01:52:49.280 --> 01:53:00.979

Regina Wheeler: Thank you so much, madam. Chair. I thought that was a formal response that maybe to be more clear. What we're asking is that we look at the transcript from this meeting, and there's somebody using closed captioning. Maybe we could get that feedback

1222

01:53:01.140 --> 01:53:13.539

Regina Wheeler: and see if the accuracy is as bill. If it is actually insufficient and not meeting our needs. Then we can pursue some contractual services for this. for this meeting. Specifically.

1223

01:53:19.280 --> 01:53:20.070

K Gish: Eli.

1224

01:53:20.230 --> 01:53:20.879

K Gish: go ahead.

1225

01:53:21.280 --> 01:53:27.269

Eli Fresquez: Yeah, big disclaimer and not providing legal advice, even though I am an attorney. But

1226

01:53:27.360 --> 01:53:31.330

Eli Fresquez: You know my my feelings on this my my thoughts are is that

1227

01:53:31.370 --> 01:53:37.559

Eli Fresquez: you know it's a reasonable accommodation. Request to modify a policy and practice of the city.

1228

01:53:37.650 --> 01:53:48.959

Eli Fresquez: you know. Oftentimes they look at what what is reasonable, mean, and that's whether it's a fundamental alteration of a program or service, or whether it's an undue finance or administrative burden.

1229

01:53:49.150 --> 01:53:53.650

Eli Fresquez: It seems like asking for card captioning, you know, once a month it doesn't

1230

01:53:53.670 --> 01:53:57.370

Eli Fresquez: meet those 2 affirmative defenses.

1231

01:53:57.470 --> 01:54:10.700

Eli Fresquez: and under the Ada, if there is found to be a financial administrative burden, it does require the public entity to write a statement from a top official outlining the reasons for the decision.

1232

01:54:10.800 --> 01:54:21.330

Eli Fresquez: or the city can provide an alternative which it sounds like. That's what that alternative is the the issue with the alternative is has to be equally effective form of communication.

1233

01:54:21.400 --> 01:54:26.360

Eli Fresquez: and unfortunately, automated captioning is just not there yet.

1234

01:54:26.510 --> 01:54:42.159

Eli Fresquez: So it's widely viewed by virtually everyone that automated captioning doesn't Get you there. You need a human to actually type out the captioning in addition to that, there's primary consideration doctrine, which is, generally speaking, under Title II.

1235

01:54:42.170 --> 01:54:59.149

Eli Fresquez: Title to Entity will honor the choice of the individual, requesting again, unless there is an equally effective alternative. in my opinion, I don't think there is. but you know, not giving legal advice to this throwing out there, just as you know sort of a black and white

1236

01:54:59.160 --> 01:55:04.270

Eli Fresquez: law out there. And so that's my kind of assessment of the the request.

1237

01:55:07.090 --> 01:55:08.039

K Gish: Regina, go ahead.

1238

01:55:09.750 --> 01:55:22.609

Regina Wheeler: Thank you so much, Madam chair, and so we understood that the request had been made, and but conditions had changed significantly, and we had upgraded the service that we were providing. Is it not?

1239

01:55:22.640 --> 01:55:30.969

Regina Wheeler: Can could we ask? I mean, I guess I can give you the formal letter that says this accommodation was requested. This is what the city did.

1240

01:55:30.990 --> 01:55:37.649

Regina Wheeler: could I also ask, Would that be evaluated? And then we get feedback on that alternative that we've implemented

1241

01:55:42.950 --> 01:55:45.199

K Gish: you like?

1242

01:55:45.700 --> 01:55:47.109

Eli Fresquez: I'll let Pam speak.

1243

01:55:47.460 --> 01:55:48.910

Eli Fresquez: It's you can't stand up. Yeah.

1244

01:55:48.960 --> 01:55:53.529

Pam Parfitt: I I am the person with the hearing disability.

1245

01:55:53.650 --> 01:55:55.489

Pam Parfitt: I I must say that

1246

01:55:55.780 --> 01:55:56.920

Pam Parfitt: today

1247

01:55:57.020 --> 01:55:57.849

Pam Parfitt: the

1248

01:55:58.150 --> 01:56:02.050

Pam Parfitt: closed captioning is significantly better.

1249

01:56:03.230 --> 01:56:04.860

Pam Parfitt: The problem is.

1250

01:56:05.340 --> 01:56:11.369

Pam Parfitt: it runs out of space, and then it starts putting capitals in places where

1251

01:56:11.450 --> 01:56:13.480

Pam Parfitt: it doesn't make sense.

1252

01:56:13.690 --> 01:56:15.479

Pam Parfitt: and it has

1253

01:56:16.490 --> 01:56:27.530

Pam Parfitt: not if there's a delay. The latency between the speaker I'm. A lip reader so trying to read lips and make sense of the sound and read

1254

01:56:27.720 --> 01:56:29.389

Pam Parfitt: cap captions

1255

01:56:30.080 --> 01:56:32.040

Pam Parfitt: depends on the speed

1256

01:56:32.140 --> 01:56:36.899

Pam Parfitt: and the actual equipment that they're using.

1257

01:56:37.050 --> 01:56:38.860

Pam Parfitt: For example,

1258

01:56:39.220 --> 01:56:40.630

Pam Parfitt: the young man

1259

01:56:40.730 --> 01:56:43.719

K Gish: with the headphone. I can't remember his name.

1260

01:56:43.890 --> 01:56:47.369

Pam Parfitt: Jessie, his crystal clear

1261

01:56:47.390 --> 01:56:53.659

Pam Parfitt: the captions match what he says, and you can say that's 99% accurate.

1262

01:56:53.780 --> 01:56:54.580

Pam Parfitt: But

1263

01:56:55.130 --> 01:56:56.510

Pam Parfitt: for me

1264

01:56:57.000 --> 01:57:14.049

Pam Parfitt: other people are impossible. For example, your speech is almost unintelligible for me, and that what I don't pick up. Neither do those captions. It's your audio. This is much of the problem in using this system.

1265

01:57:17.080 --> 01:57:19.240

Pam Parfitt: If your audio isn't good.

1266

01:57:19.360 --> 01:57:26.740

Pam Parfitt: it's not going to pick up what I don't pick up. So i'm in looking from your lips to the fill in, and it's not

1267

01:57:27.650 --> 01:57:29.080

Pam Parfitt: getting it either.

1268

01:57:35.940 --> 01:57:41.169

Robin Garrison: And do you use cart ever, or are you familiar with it?

1269

01:57:41.300 --> 01:57:44.150

Robin Garrison: Yes, yeah, and it works better. You think

1270

01:57:44.550 --> 01:57:51.510

Pam Parfitt: I I've only had one experience with it, with an Hl. A a convention.

1271

01:57:52.600 --> 01:58:01.509

Pam Parfitt: and it depends again who's using it where it's placed, and how many speakers are speaking? And there's

1272

01:58:01.930 --> 01:58:05.060

Pam Parfitt: an improvement from what I remember.

1273

01:58:05.800 --> 01:58:08.470

Pam Parfitt: and there's an improvement today.

1274

01:58:08.800 --> 01:58:13.580

Pam Parfitt: But again, it depends who's running it where the cart

1275

01:58:13.620 --> 01:58:17.460

Pam Parfitt: captions are located. Right now i'm able to move

1276

01:58:17.990 --> 01:58:22.840

Pam Parfitt: with my cursor captions right under somebody's face.

1277

01:58:23.570 --> 01:58:28.229

Pam Parfitt: so that I I can do it. I can make sense of it. But

1278

01:58:28.480 --> 01:58:29.389

Pam Parfitt: I

1279

01:58:29.720 --> 01:58:41.270

Pam Parfitt: i'm going to say the audio. And we're using home systems. You're using a city system which is actually the worst of all the participants

1280

01:58:45.740 --> 01:58:48.070

Robin Garrison: good good feedback. Thank you for that.

1281

01:58:48.410 --> 01:58:52.490

K Gish: Yeah, thank you, Pam. Gina Maria, is your comment.

1282

01:58:53.850 --> 01:58:56.639

GinaMaria Opalescent (she/her) NM: yes, it it just typed

1283

01:58:56.670 --> 01:58:59.049

GinaMaria Opalescent (she/her) NM: silly in

1284

01:58:59.130 --> 01:59:02.120

GinaMaria Opalescent (she/her) NM: silly instead of city.

1285

01:59:03.000 --> 01:59:05.329

GinaMaria Opalescent (she/her) NM: I know which camera

1286

01:59:06.440 --> 01:59:16.379

GinaMaria Opalescent (she/her) NM: acquaintance instead of equipment. I turned it on just to see it. Yeah, it's just you guess, but all you're ready. You're guessing.

1287

01:59:16.460 --> 01:59:21.259

GinaMaria Opalescent (she/her) NM: Yeah, it. It's not fair to have to guess like that, you know.

1288

01:59:23.340 --> 01:59:31.770

Pam Parfitt: That's why I second motion to, or usually make them. Because i'm never actually 100%. Sure, what

1289

01:59:31.910 --> 01:59:32.750

Pam Parfitt: i'm.

1290

01:59:33.470 --> 01:59:34.809

Pam Parfitt: I'm

1291

01:59:36.000 --> 01:59:43.490

GinaMaria Opalescent (she/her) NM: approving. And what you're saying is, you're not able to 100% participate.

1292

01:59:43.640 --> 01:59:48.210

GinaMaria Opalescent (she/her) NM: You don't have the same accessibility.

1293

01:59:48.250 --> 01:59:55.810

Robin Garrison: you know. And Gina Maria. That's kind of my thought. You're saying it's not fair, and that's true. But I think that that more appropriately it's not accessible.

1294

01:59:56.020 --> 02:00:03.110

K Gish: And being that this is a meeting for people with disabilities. It needs to be accessible and inclusive.

1295

02:00:03.190 --> 02:00:03.920

Yeah.

1296

02:00:03.950 --> 02:00:09.999

Eli Fresquez: yeah, and just did that on that point. it. It. It's for this

1297

02:00:10.690 --> 02:00:22.759

Eli Fresquez: committee. It's for Pam, but it's also for the community as well. so there's some benefits that the community at large. we have a very big deaf community in Santa Fe, for example.

1298

02:00:22.810 --> 02:00:25.060

Eli Fresquez: and then I'd also

1299

02:00:25.290 --> 02:00:37.229

Eli Fresquez: want to add that when you get the transcript when it's captioned, it's going to be much more accurate. I know for a fact, because I've looked at lots of transcripts that are done through automated

1300

02:00:37.930 --> 02:00:49.039

Eli Fresquez: speech, recognition, and then others that are done by a person and for the automated speech recognition. You have to go back in there and clean it up. But for most of the captioning it's been relatively clear.

1301

02:00:49.100 --> 02:01:00.800

Eli Fresquez: I will say, though, that that I I really think Pam for her input and I will say that it's going to depend on the quality of the captioner as well. So nothing to 100.

1302

02:01:00.840 --> 02:01:07.559

Eli Fresquez: My experience has been that captioning gets you closer to that accuracy. and automated

1303

02:01:07.840 --> 02:01:10.430

Eli Fresquez: speech. Recognition is not quite there yet.

1304

02:01:11.670 --> 02:01:31.210

Robin Garrison: So it just just real quick, and Nathan, from the mixed commission for deaf and hard of hearing, who is just brilliant at this kind of stuff. He will be in that meeting tomorrow with Danny, and whoever else Danny has, and these are things that he can really go into detail about and and and provide some really excellent guidance. So

1305

02:01:33.920 --> 02:01:37.419

K Gish: thank you, everyone and Regina. We would like a formal letter.

1306

02:01:38.030 --> 02:01:41.539

K Gish: because that is what is required by the Ada.

1307

02:01:42.010 --> 02:01:48.260

K Gish: we need a formal response, otherwise it is not legal, and that is part of the process.

1308

02:01:48.330 --> 02:01:55.569

K Gish: We have a right to appeal it, we have a right to receive it and receive notice of the city's decision within a timely manner.

1309

02:01:55.770 --> 02:02:00.220

K Gish: and so we will be working with the city clerk.

1310

02:02:00.300 --> 02:02:04.240

K Gish: I also would like to invite her at some point soon, maybe a February meeting

1311

02:02:04.450 --> 02:02:08.759

K Gish: to go over what her legal obligations are

1312

02:02:08.910 --> 02:02:17.569

K Gish: in regard to meeting accommodations, and how she is required to respond to requests for accommodations.

1313

02:02:17.920 --> 02:02:21.090

K Gish: so that will be a future meeting.

1314

02:02:21.830 --> 02:02:25.200

Robin Garrison: and and just to be clear, Nathan's not only an expert

1315

02:02:25.310 --> 02:02:32.630

Robin Garrison: and before I forget he actually has hearing lost himself, so he part of the reason he is such an expert is because he

1316

02:02:32.800 --> 02:02:37.649

Robin Garrison: has to use these features himself. And and I think that that that covers that.

1317

02:02:37.890 --> 02:02:42.120

Robin Garrison: you know, having someone who really experiences the situation. So

1318

02:02:44.270 --> 02:02:45.400

K Gish: thank you, Robin.

1319

02:02:46.690 --> 02:02:51.880

Regina Wheeler: and that is a good question if I might. Yeah, so does the cart. So the cart

1320

02:02:53.250 --> 02:02:56.500

Regina Wheeler: person who is doing the manual captioning.

1321

02:02:56.680 --> 02:03:00.619

Regina Wheeler: They would probably have challenges if if audio was bad as well. I mean, I think.

1322

02:03:00.760 --> 02:03:04.899

Regina Wheeler: is that true? If we're in zoom and someone's audio is that how will they know

1323

02:03:04.990 --> 02:03:13.549

K Gish: what's being said? So yeah. So to clarify, they can actually request a person restate what they were saying. So there can be clarification.

1324

02:03:13.610 --> 02:03:21.879

K Gish: they cannot. We can also let someone out of their audio as bad. there's different ways. The thing is with automated captioning there that can't happen.

1325

02:03:22.300 --> 02:03:27.690

K Gish: and the other thing is, go ahead. You like, Go ahead.

1326

02:03:27.790 --> 02:03:32.509

Eli Fresquez: Yeah, I was gonna say any good car captioner often will ask for an agenda

1327

02:03:32.650 --> 02:03:50.050

Eli Fresquez: before the meeting, so that they can get the names not to spell them. It's just a common practice. You're gonna notice with automated captioning the speech recognition. It's not going to get the names very, very, very well at all. so that's one of the benefits, is. There's like some prep work that a good captioner will do.

1328

02:03:51.570 --> 02:03:57.750

Regina Wheeler: Okay, Thank you so much. I just asking you about the audio quality. Actually, that problem seems to be something.

1329

02:03:57.980 --> 02:04:12.040

Regina Wheeler: There might be a challenge in any rate. But I get your feedback. Thank you so much. I might also add if you I. What I've noticed is that you're telling me something. And then this group is going to the Mayor and telling Danny Mackey some things, and

1330

02:04:12.150 --> 02:04:20.799

Regina Wheeler: you know, unless i'm aware of what's going on and included, I can't help. So i'm not being included.

1331

02:04:21.800 --> 02:04:30.679

K Gish: i'm working on that with us being in with us being included, because right now we finally have met formally all of us together.

1332

02:04:30.860 --> 02:04:35.060

K Gish: and so we now have a more cohesive team.

1333

02:04:35.290 --> 02:04:42.189

K Gish: and I consider us to be a team working on this. If this is absolutely group effort, no one person can make this happen.

1334

02:04:42.360 --> 02:04:53.150

K Gish: and so yeah. And and so we are. I am. I'm getting feedback as well. I will include you in that as much as I get. and I will be reaching out to everybody

1335

02:04:53.170 --> 02:05:07.199

K Gish: going forward to make sure that we are all on the same page, because I noticed that as well with the job description. You know, Danny Mackey was saying one thing you were, you were doing something else. there needs to be communication between all of us, and we need to all be on the same page, and so I

1336

02:05:07.260 --> 02:05:17.349

K Gish: I am working on that, and I am hoping to make that happen. if you're not notified of something, I obviously can't be upset with you. There's there's no i'm not going to be

1337

02:05:17.390 --> 02:05:35.800

K Gish: there's no you know. I'm. I'm not expecting you to know things that you were never told and but you know there is, and I've noticed that so. so I will continue with the agenda now, because we are at the end. real quick, Regina. Are there any updates on Christopher Pomier? Who we?

1338

02:05:35.970 --> 02:05:41.390

K Gish: I requested a formal request for his appointment on the committee? Have you heard anything at all?

1339

02:05:42.170 --> 02:05:56.019

Regina Wheeler: I think we have that the city clerk is aware of the desire. and I believe you were included on the email that she sent what she believed to be the current list. I think

1340

02:05:56.030 --> 02:06:04.989

Regina Wheeler: we'll give her updates from this meeting about corrections to that list, and she'll be processing an appointment, I believe.

1341

02:06:05.170 --> 02:06:05.900

K Gish: Okay.

1342

02:06:06.290 --> 02:06:13.790

K Gish: So will you please send that information to me as soon as you receive it? If if that when he is appointed or denied one of the 2.

1343

02:06:14.570 --> 02:06:24.029

Regina Wheeler: thank you, Madam Chair, i'd be happy to, and I might even do it a little bit in advance of that. It'll be appointed at a governing body meeting, and if it's on an agenda i'll let you know.

1344

02:06:24.060 --> 02:06:29.999

K Gish: Thank you so much, because I I just want to note that it was September nineteenth when I submitted that to the Mayor. So

1345

02:06:30.160 --> 02:06:33.640

K Gish: this is a process. And now that we have another vacancy.

1346

02:06:33.800 --> 02:06:37.879

K Gish: I'm hoping that it doesn't take another 3 to 4 months to approve somebody, you know.

1347

02:06:38.540 --> 02:06:42.129

K Gish: so are there any Mayors Committee subcommittee reports?

1348

02:06:42.880 --> 02:06:43.970

K Gish: I don't think there are

1349

02:06:44.730 --> 02:07:00.219

Eli Fresquez: there I'll be really quick. I did. I did for the subcommittee the Core Advisory group for disability, access and functional needs. I did touch base with Brian Williams, and he had a fantastic update. He's in the process of preparing the Ada

1350

02:07:00.230 --> 02:07:16.970

Eli Fresquez: communication kits. So these are assistive listening devices that can be used in emergencies, what we call disasters, but also blue sky, so we could also use them for other kinds of events to improve accessibility. They come with like an ipad and ipad and other kinds of assisted devices. We're gonna look, we're talking a bit

1351

02:07:17.260 --> 02:07:29.049

Eli Fresquez: right now, actually about some trainings. So I I just really want to thank the city and thank Brian, for putting that in place. I think he's using some Covid money to do that, and I think it's just it's it's fabulous. So

1352

02:07:29.070 --> 02:07:29.830

thank you.

1353

02:07:31.070 --> 02:07:33.460

K Gish: Thank you. Really, that's a wonderful update for

1354

02:07:33.700 --> 02:07:44.129

Aurore: transit. The transit advisory board is trying to reconstitute itself. So we had kind of a planning meeting for that and the

1355

02:07:45.570 --> 02:07:53.659

Aurore: the senior van is starting to do. Grocery runs again, so that's good, because they were just doing doctors and pharmacies.

1356

02:07:53.680 --> 02:07:56.909

Aurore: So they're starting to do grocery. So that's helpful.

1357

02:07:57.140 --> 02:08:03.930

Aurore: And then, all the the buses that are on like on demand, and all that kind of stuff.

1358

02:08:03.980 --> 02:08:07.999

Aurore: They're down 62% in terms of drivers.

1359

02:08:08.580 --> 02:08:13.309

Aurore: They have 58 slots, and they have 36 vacancies

1360

02:08:13.520 --> 02:08:15.500

Aurore: as of about 2 weeks ago.

1361

02:08:15.670 --> 02:08:20.649

Aurore: So you know, I I think they've done a great job keeping it together.

1362

02:08:22.480 --> 02:08:24.069

Aurore: and they're gonna

1363

02:08:24.330 --> 02:08:29.800

Aurore: take bids for the downtown transit center, so they'll probably do that next winter

1364

02:08:29.960 --> 02:08:34.360

Aurore: because they try and do it when they're tourists are not here, and they're also taking bids

1365

02:08:34.690 --> 02:08:37.239

Aurore: for the maybe next summer for the

1366

02:08:37.390 --> 02:08:39.450

Aurore: South Side Transit center

1367

02:08:39.770 --> 02:08:44.580

Aurore: because they lost part of that money, but they're going to get some Covid money to replace it.

1368

02:08:44.610 --> 02:08:47.349

Aurore: but that's going to have indoor space and

1369

02:08:47.660 --> 02:08:59.630

Aurore: bathrooms. So that's really nice. So, anyway, and they're looking at like micro transit and different kind of the Covid has kind of opened them up to new ideas, you know, in terms of

1370

02:09:00.380 --> 02:09:05.190

Aurore: moving people around in smaller areas and in smaller vehicles.

1371

02:09:05.270 --> 02:09:07.280

Aurore: So stay tuned.

1372

02:09:08.220 --> 02:09:10.349

K Gish: Thank you. Those are both wonderful updates.

1373

02:09:11.150 --> 02:09:14.699

K Gish: so next is matters from Staff Regina.

1374

02:09:16.150 --> 02:09:19.560

Regina Wheeler: thank you, Madam Chair. I don't think you have any additional that matters.

1375

02:09:20.200 --> 02:09:27.559

K Gish: So. so you're supposed to make a statement about a you or Holona is supposed to make a statement about the link

1376

02:09:27.690 --> 02:09:29.309

K Gish: being included in the minutes

1377

02:09:32.590 --> 02:09:33.859

Halona Crowe: item

1378

02:09:34.610 --> 02:09:42.460

Halona Crowe: item 9 matters from staff. Yes. Item 9. I believe this was discussed and added

1379

02:09:42.620 --> 02:09:51.279

Halona Crowe: at Jeff Norse's direction, that a link to the video recording of this meeting will be added to the meeting minutes for this meeting.

1380

02:09:51.560 --> 02:09:52.420

Thank you.

1381

02:09:52.940 --> 02:10:12.340

K Gish: And matters from the committee. I just want to acknowledge and thank you for adding the article on the deteriorating bridge downtown that. I requested that I had to just briefly do an fyi under matters from the committee which we have done in the past.

1382

02:10:12.970 --> 02:10:15.179

K Gish: and that that was attached

1383

02:10:15.260 --> 02:10:18.349

K Gish: to the current packet.

1384

02:10:18.660 --> 02:10:23.319

K Gish: and I thank you for that. And then I also really quickly want to acknowledge

1385

02:10:23.360 --> 02:10:42.230

K Gish: Mayor Weber, Danny Mackie, senior adviser to the Mayor Robin Garrison of Disability rights to Mexico Disability Advocate Mason Gome, Executive Director of the New Mexico Coalition for the Deaf and Hard of Hearing Germany Shell Disability Specialists with the Governor's Commission on Disability Jesse, our Meho assisted Technology coordinator with New Mexico, Tap.

1386

02:10:42.530 --> 02:10:46.940

K Gish: Several community advocates, including Anne Marsh and Gina Maria Opalescent.

1387

02:10:46.970 --> 02:10:50.820

K Gish: the members of the Mayor's Committee on Disability and finally Regina Wheeler

1388

02:10:50.900 --> 02:10:54.900

K Gish: his, our interim Ada Coordinator and Director of Public Works.

1389

02:10:54.950 --> 02:11:00.080

K Gish: because this team that we have, and anyone else who will be joining us in the future.

1390

02:11:00.130 --> 02:11:04.590

K Gish: is key to rebuilding Ada compliance in the city of Santa Fe.

1391

02:11:04.670 --> 02:11:12.459

K Gish: and together we can do it individually. It's too much, but we together we absolutely can, and we can rebuild it to be

1392

02:11:12.710 --> 02:11:14.920

K Gish: what it should have been this entire time.

1393

02:11:15.130 --> 02:11:21.399

K Gish: and and moving forward to make it make of the city of Santa Fe fully Ada compliant.

1394

02:11:21.580 --> 02:11:25.010

K Gish: and and I really appreciate all of you

1395

02:11:25.070 --> 02:11:27.649

K Gish: completely. All of the work that you are doing.

1396

02:11:27.790 --> 02:11:32.810

K Gish: and I understand challenges that we are doing. I I understand, challenges that we have.

1397

02:11:33.020 --> 02:11:42.580

K Gish: I'm not trying to push anybody, or, you know, be a thorn in any one side. This is all really important work, and i'm grateful for each of you.

1398

02:11:42.640 --> 02:11:47.219

K Gish: and Helena as well. I didn't include you in that. Now that you're our liaison.

1399

02:11:47.240 --> 02:11:49.460

K Gish: I appreciate you as well.

1400

02:11:49.560 --> 02:11:53.160

K Gish: and I've appreciated emailing you back and forth, even though we've been

1401

02:11:53.180 --> 02:11:55.569

K Gish: trying to figure out how to get things done.

1402

02:11:55.610 --> 02:12:04.910

K Gish: I did not know that you were a liaison. I was not told that so. I was sitting here thinking, Who is this person you know. so I appreciate that.

1403

02:12:05.050 --> 02:12:09.150

K Gish: And with that Our next meeting is February first.

1404

02:12:09.230 --> 02:12:12.969

K Gish: 23, pm If you have something really quick to say

1405

02:12:12.990 --> 02:12:25.369

Pam Parfitt: very quick, a key point in the feedback on this system. I just noticed that when you were reading quickly the captioning was terrible.

1406

02:12:25.390 --> 02:12:31.510

Pam Parfitt: So it's very. The accuracy is very dependent upon the speed

1407

02:12:31.560 --> 02:12:42.360

Pam Parfitt: with which the speaker is speaking, and you speak quite clearly. Regina, so I I quickly so your transcriptions are not

1408

02:12:42.970 --> 02:12:50.610

Pam Parfitt: auditorially or speed. W. Very easy to Read through the captions.

1409

02:12:51.660 --> 02:12:52.679

K Gish: Thank you, Pam.

1410

02:12:54.340 --> 02:12:55.780

Aurore: Yeah. And I look forward.

1411

02:12:55.810 --> 02:13:06.809

K Gish: I look forward to receiving the transcript. Regina can, if you can, send that to me as well, and I can see for myself what it looks like. I know when I transcribe the audio from the last meetings I audio recorded it.

1412

02:13:06.850 --> 02:13:16.769

K Gish: it was about 75% accurate no titles, no names were accurate, like descriptions of things often were inaccurate. Again, if someone spoke fast it was inaccurate.

1413

02:13:16.880 --> 02:13:25.860

K Gish: so yeah, it's. It's the same issue, and that was order. AI that I used to transcribe that that was a paid account, so that was 75% accurate with a paid account.

1414

02:13:27.840 --> 02:13:31.090

K Gish: so in my estimation.

1415

02:13:31.230 --> 02:13:40.250

K Gish: Our next meeting is February first 2,023 from 3 to 5. Pm. I will be again requesting zoom accommodations.

1416

02:13:40.440 --> 02:13:43.829

K Gish: and if there is nothing else to add

1417

02:13:44.160 --> 02:13:59.759

Aurore: Aurora. Sorry I forgot to say June 20, fourth, 5, 30. There's a transit planning meeting. If you're interested in public transportation or car transit. Please attend 5, 30 at Transit Department.

1418

02:14:00.230 --> 02:14:02.500

Aurore: June January, 20, fourth.

1419

02:14:03.370 --> 02:14:04.099

Thank you.

1420

02:14:04.950 --> 02:14:09.499

K Gish: and if there's nothing else to add, Our meeting is adjourned at 1228. Pm.

1421

02:14:10.930 --> 02:14:15.830

Eli Fresquez: Thank you, everyone. Thank you.

1422

02:14:16.620 --> 02:14:19.200

GinaMaria Opalescent (she/her) NM: You.

Home / Americans with Disabilities Compliance / Mayor's Committee on Disability

# Mayor's Committee On Disability

## Americans With Disabilities Compliance

ADA Etiquette

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ADA Transition Plan

---

Celebrating 31 Years of the ADA

---

City Employee Compliance Guide

---

Grievance Policy and Procedure

---

[Mayor's Committee on Disability](#)

## Mayor's Committee On Disability

The Mayor's Committee on Disability's purpose is to work with and for people with and without disabilities to ensure access, eliminating physical and attitudinal barriers and improving participation in the Santa Fe community for the enrichment in [City Resolution 2006-151](#), this advisory Committee:

- Studies issues of disability regarding City programs, including but not limited to those in the areas of housing, human employment, recreation, and transportation;
- Advises the Governing Body regarding City programs that provide services to persons with disabilities, including, but not those in the areas of housing, human rights, employment, recreation, and transportation services and access;
- Recommends short-range and long-range priorities in those areas of housing, human rights, employment, recreation, and transportation services relating to persons with disabilities;
- Appoints subcommittees to review and comment on preliminary plans of City public works projects such as any major building repair or remodeling that costs more than \$25,000, any new park or recreational facility, any improvement to a recreational facility that costs more than \$25,000, and any new pedestrian construction that costs more than \$10,000;
- Assists the City in community outreach and education and staff training regarding issues of disability; and
- Cooperates with other City boards and committees, including, without limitation, those in the areas of housing, human employment, recreation, and transportation.

## Members

The nine members of the Mayor's Committee on Disability are appointed by the Mayor with the approval of the City Council and Vice-Chair are elected by the members. The Chair appoints sub-committees and sub-committee chairs as needed. The committee is also served by one Citizen Advocate. Our members are:

The Committee's monthly meetings are open to the public and are currently held via Zoom Webinar on the third Thursday from 10:00 a.m. to 12:00 noon. Meeting dates, agenda and information can be accessed at <https://santafe.primegov.cc>. There are always fifteen minutes of every meeting reserved for public comment.

Mayor's Committee on Disability meeting minutes can be found on the following page by scrolling down to the archive from the list of committees, selecting the Mayor's Committee on Disability, and then clicking on the three dots to allow c minutes for the specific meeting in pdf format: <https://santafe.primegov.com/public/portal>

Mayor's Committee on Disability Meeting Schedule for 2022 (Dates are subject to change)

- 1 Thursday, January 20, 2022, 10:00 a.m.-12:00 p.m.
- 2 Thursday, February 17, 2022, 10:00 a.m.-12:00 p.m.
- 3 Thursday, March 17, 2022, 10:00 a.m.-12:00 p.m. **(CANCELED)**
- 4 Thursday, April 21, 2022, 10:00 a.m.-12:00 p.m.
- 5 Thursday, May 19, 2022, 10:00 a.m.-12:00 p.m.
- 6 Thursday, June 16, 2022, 10:00 a.m.-12:00 p.m.
7. Thursday, July 21, 2022, 10:00 a.m.-12:00 p.m.
- 8 Thursday, August 18, 2022, 10:00 a.m.-12:00 p.m.
9. Thursday, September 15, 2022, 10:00 a.m.-12:00 p.m.
10. Thursday, October 20, 2022, 10:00 a.m.-12:00 p.m.
11. Thursday, November 17, 2022, 10:00 a.m.-12:00 p.m.
12. Thursday, December 15, 2022, 10:00 a.m.-12:00 p.m.

#### CommUNITY Day at Santa Fe Plaza May 14, 2016



(Guest Larry Lujan), Aurore Bleck, Mary McGinnis, Meriam Jawhar, and Dave McQuarie

## RE: MCD follow up - notes and action items

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From: WHEELER, REGINA A. (rawheeler@santafenm.gov)

To: Eli Fresquez; Kathlyne Gish; Irgagnon@santafenm.gov

Date: Friday, October 21, 2022 at 02:47 PM MDT

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Hello Kathlyne and Eli,

Thank you so much for meeting today. Here are notes I took, feel free to add and or correct!

1. This committee is part of making Santa Fe a city that acts in alignment with values of diversity, equity, inclusion and accessibility (DEIA)
2. Next meeting December 15, 10am.
  - a. Transit attend next meeting. MCD subcommittee will generate agenda items in advance so that Transit can be prepared.
3. Future meetings could plan to have regular reports to get updates on DEIA in Transit, built environment, community services, City public interface (meetings, website, public engagement)
4. Website work to do
  - a. Move links to the ADA Compliance page to be right under main menus "Living Here" and "Government"
  - b. Update Grievance page on website to show Regina's full contact information Regina Wheeler, Public Works Director and Interim ADA Coordinator, 505-690-4197, [rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)
5. Closed captioning work to do – Regina with City Clerk
  - a. Best practice is to engage a service that uses a stenographer to generate captions so accuracy is better. Called CART. Possible companies include New Mexico Captioning
6. ADA Coordinator position work to do – Regina
  - a. Hiring – MCD members will notify network of opportunity, Regina will ensure interviews conducted ASAP, report on progress at the meeting
  - b. Updating job description – Regina working with Eli and Chair – Eli provide good example
  - c. Discussions with City leadership about where position belongs in City government

Best!  
Regina

Regina Wheeler  
City of Santa Fe  
Public Works Director and Interim ADA Coordinator 😊  
505-955-6622 (o)  
505-690-4197 (m)  
[rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)



# THE CITY OF SANTA FE

## ADA Coordinator

FLSA Status: FLSA Exempt  
Union Status: AFSCME  
Salary Range: 14 (\$23,752 - \$35,628)

### General Definition of Work

The City of Santa Fe ADA Coordinator coordinates with City departments, employees and leadership, subcontractors, public and community groups, and State and Federal Agencies to maximize accessibility and ensure timely and ongoing compliance of City policies, programs, services, and activities with the Americans with Disabilities Act (ADA), Title II of the ADA, Section 504 of the Rehabilitation Act, and other federal, state, and local laws prohibiting disability discrimination. The ADA Coordinator supports [the](#) evaluation of requests for reasonable accommodations and services, coordinates [the](#) regular review of City facilities, programs, policies, and services, and leads the development of the City's ADA Self-Evaluation and Transition Plan. The ADA Coordinator is the staff liaison to the City of Santa Fe Mayor's Committee on Disability and the point person in the City for issues related to [disability justice, rights, and](#) accessibility.

### Supervision Received

Works under the general guidance and direction of the Complete Streets Division Director.

### Supervision Exercised

May provide close to general supervision of assigned staff.

### Qualification Requirements

*To perform this job successfully, an individual must be able to perform each essential function satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. A position may not include all of the duties listed and the listed examples are not an exhaustive list of the duties that may be found in a position of this class.*

### Essential Functions

- Maintain the City's ADA Self-Evaluation and Transition Plan.
- Ensures regular updates to and ongoing implementation of the City's ADA Self-Evaluation and Transition Plans.
- Coordinates with staff across the City to conduct regular reviews of City facilities, programs, policies, and services to ensure compliance with applicable federal, state, and local accessibility and non-discrimination laws and regulations, including Title II of the ADA, Section 504 of the Rehabilitation Act of 1973, and other laws related to access and accommodations for City services, programs, and facilities.
- [Coordinates with City Departments](#) to implement priority improvement and maintains a database of items in progress or completed related to Title II projects, self-evaluations conducted, and the City's Transition Plan.
- [Reviews plans and conducts site inspections, i.e., facility ingress/egress, restrooms, sidewalks, curb ramps, parking, etc.; coordinates with code enforcement staff; resolves ADA issues with contractors.](#)
- Serve as the City's [pPrimary pPoint of cContact for pPeople with dDisabilities regarding concerns and inquiries on ADA issues.](#)
- [Serves as the primary point of contact for the public regarding concerns and inquiries on ADA issues.](#)
- Prioritizes public inquiries, complaints, and accommodation requests.
- Ensures appropriate processes are in place to provide prompt and equitable resolution of complaints and inquiries from the public regarding disability and accommodation requests.
- Maintains a record of all disability and accommodation requests, issues, and resolutions. Serves as the primary contact for persons with disabilities requesting auxiliary services; coordinates auxiliary services for persons with disabilities.
- Administers the City of Santa Fe ADA Grievance Procedure and Notice Requirements.
- Assists in investigating any grievance or complaints alleging noncompliance with the ADA and other applicable state and local laws related to people with disabilities and documents and maintains records of complaints made pursuant to the ADA.
- Processes and [reply/plies](#) to grievances in accordance with applicable laws and timeframes.

- Coordinates with City Attorney's Office and Public Information Office to ensure accessible notice to members of the public advising them of their rights under the ADA and other federal, state, and local laws.
- Ensure the City's grievance procedure and other Title II disability-related policies are up to date and posted on the City's website.
- Serve as the Mayor's Liaison to the Mayor's Committee on Disability (MCD).
- Responsible for the MCD meetings whether in-person, hybrid, and/or virtual.
- Works with the Committee Chair to finalize the agenda, coordinates presentations from other agencies and groups, ensures timely public notice and posting of packet materials, writes meeting minutes and meets other needs of the committee.
- Coordinates implementation of recommendations of the MCD.
- [Conduct outreach to the community, provide disability awareness and consultation to the business community, non-for-profits, and others.](#)
- Coordinates with City Departments to Ensure Accessibility and Awareness.
- Collaborates with City Departments to ensure [effective and](#) accessible communication, programs and services.
- Coordinates with Human Resources to incorporate ADA rights and disability awareness training for employees.
- Coordinate with Emergency Management to incorporate the access and functional needs of people with disabilities into all phases of emergency management and response.in all media including on the City's website.
- Work with community, government, and non-government entities to identify and mitigate potential barriers to accessing emergency services.
- [Coordinate digital accessibility and inclusion initiatives for the City. Responsible for coordinating and monitoring efforts to ensure accessibility of the City's website and other digital content, including social media accessibility.](#)
- [Lead in updating the City's ADA and website accessibility statement page\(s\)](#)
- [Shall work to maintain digital compliance with the ADA and the Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA or another successor standard](#)
- Coordinates with City Transit on overall accessibility of the City's public transportation, including but not limited to the Senior Ride Van, Santa Fe Ride (Paratransit), Santa Fe Trails bus services and vehicles.

## Knowledge, Skills, and Abilities

- Knowledge of Americans with Disabilities Act (ADA) and other local, state, and federal laws pertaining to the rights of people with disabilities.
- Knowledge of 2010 ADA Standards for Accessible Design.
- Knowledge of Web Content Accessibility Guidelines (WCAG) and digital inclusion, access/social media accessibility.
- Knowledge of best practices regarding disability, equity, inclusion, and disability awareness and etiquette training.
- Knowledge of various alternative formats and technologies that enable people with disabilities to communicate, participate, and perform tasks.
- Knowledge of appropriate accommodation, including effective communication and barrier removal to [ensure](#) people with disabilities ~~have to ensure~~ access to programs, services, and activities (e.g., assistive devices, interpreters, physical access).
- Skilled in ~~i~~nterpersonal communication skills and the ability to work well with multiple stakeholders, including community members, City council, and other City, state, and Federal agencies.
- Skilled in program management, planning, coordinating, organizing problem analysis, decision-making, and evaluation skills.
- Skilled in cross-departmental collaboration.
- Skilled in ~~interpret~~[interpret](#) laws, policies, and regulations.

## Education Requirement

Bachelor's degree in Public Administration, [Special Education](#), Communications, Social Work, Social or Human Services, Law or Paralegal, Disability Studies, or a related field.

## Experience Requirement

Three (3) years of experience in an environment involving ADA Compliance, [civil rights](#), disability [justice](#), accessibility, reasonable

accommodations, paratransit, [veteran services](#) or communications or experience working with people with disabilities, older adults, or other vulnerable populations. [Experience examining building plans, PROW compliance, GIS, and social services delivery is highly desired.](#)

[\(Preferred\) Candidates with disabilities are encouraged to apply, and people who have had relevant lived experiences including close relationships with members of the disability community such as family and friends.](#)

### **Licensure and Certifications**

[\(Preferred\) Certification of accessibility expertise, such as ADA Coordinator Certificate from the ADA Great Plains ADA Center and University of Missouri or certification by the International Association of Accessibility Professionals \(IAAP\) including Certified Professional in Accessibility Core Competencies \(CPACC\)](#)

ADA Coordinator Certificate must be secured within one year of hire.

### **Working Environment**

- Work is generally sedentary, with occasional exertion of up to 10 lbs. Frequent travel or remote participation for collaborating across City Departments and community outreach.
- The duties of this position should be able to be performed by a person with disabilities with or without accommodations.

### **EEO/ADA Compliance**

The City of Santa Fe is an Equal Opportunity Employer. In compliance with the American's with Disabilities Act, the City will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective employees and incumbents to discuss potential accommodations with the employer.

### **Veterans' Hiring Initiative**

Pursuant to City of Santa Fe Resolution No. 2013-079, the City of Santa Fe Human Resources Department has implemented a Veterans' Hiring Initiative policy in order to provide opportunities for veterans who meet or exceed the minimum qualifications for city employment to obtain City employment. The Governing Body does not guarantee that a veteran shall be hired for the position being applied for, only that the veteran will be given an interview; and, it does not intend to supersede or modify any collective bargaining agreement that is currently in place with the City of Santa Fe.

Job applicants who are veterans with an honorable discharge from the military or are members of the National Guard or Reserve who have successfully completed basic training, must use the Veterans' Certification Form to identify themselves and then must attach a copy of their DD214 or DD215 and/or their proof of current Active, Guard or Reserve enlistment in order to certify their status for the position in which applying for.

**Applications must be submitted online at:** <https://santafenm.munisselfservice.com/employmentopportunities/>

Resumes will not be accepted in lieu of the city application form, unless the position status is at-will. When required of the position, high school diploma/GED, college degree(s), certification(s), or license(s) must be attached at the time of submission of the application. Each applicant is considered only for the current vacancy indicated on the application submitted. It is the responsibility of the applicant to monitor any future openings and to submit a separate application for each position. Incomplete applications will not be considered. Applications become public record upon receipt and may be made available for public inspection upon request. Pre-placement physical exams, and drug and alcohol screenings are required for some positions.

This job announcement is not intended to be inclusive of all functions, responsibilities and qualifications associated with the position, however, representative of the essential job functions and typical criteria considered necessary to successfully perform the position. This position description does not constitute an employment agreement between the employer and employee and is subject to change by the employer as the needs of the employer and requirements of the position change.

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**From:** Kathlyne Gish \_\_\_\_\_  
**Sent:** Thursday, October 13, 2022 9:35 PM  
**To:** SALAZAR, BERNADETTE J. <[bjosalazar@santafenm.gov](mailto:bjosalazar@santafenm.gov)>  
**Subject:** Questions re City ADA Coordinator Job Postings and Info

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ms. Bernadette Salazar, I am the Chair of the Mayor's Committee on Disability, and I am requesting information regarding the ADA Coordinator position, and have a few related questions.

1. How many times has the ADA Coordinator position been posted to the Employment Opportunities Portal since May 1, 2022 through to this week?

Three advertisements have been processed. Please see the dates below.

1 - 7/8/2022-7/22/2022

2 - 9/8/2022-9/22/2022

3- 10/14/2022-10/28/2022

And can you please provide me the windows of time, (i.e beginning and ending dates), for which the ADA Coordinator position has been available for someone to apply online?

The timeframes are available are listed above.

2. Are all job listings on an automatic schedule, or are they manually entered to be posted? Is there a way to post a certain job more frequently or for a longer period of time?

Jobs are posted manually after receiving a request from the hiring department. HR can post a job as often and as the hiring department would like and as long as they request.

3. If someone were to be hired for this position, how long is it expected to take to process their information to actually hire someone to be working as the city ADA Coordinator?

Once the hiring department makes a recommendation, and HR performs necessary steps, it is typically 20 days or less. When the proposed salary from the hiring department is consistent with the budgeted amount, it usually occurs sooner.

4. Is there any sort of priority category for certain city jobs/positions to be expedited to hire? If so would you know if this position is under any sort of priority or not, for example where it would be expedited to hire someone?

The hiring department can identify as a critical hire and will be tracked accordingly.

5. Do you have information on when the job description was last edited or updated for requirements for the position? And who is responsible for updating that information?

Job Description was last updated May 9, 2022.

Thank you for your time,

Kathlyne Gish, Chair of the Mayor's Committee on Disability

## Old Website Menu

### Prior Departments Menu:

DEPARTMENTS

- Affordable Housing \*
  - Americans with Disabilities Compliance \*
  - Arts and Culture Department \*
  - City Attorney's Office \*
  - City Clerk \*
  - City Manager \*
  - Community Engagement \*
  - Community Services \*
  - Economic Development \*
  - Emergency Management \*
  - Finance \*
  - Risk and Safety \*
  - Fire \*
  - Human Resources \*
  - Information Technology & Telecommunications \*
  - Land Use \*
  - Parks & Recreation \*
  - Police \*
  - Public Utilities \*
  - Public Works \*
  - Transportation \*
  - TOURISM Santa Fe \*
- 

### Prior Residents Menu:



- Americans with Disabilities Compliance \*
  - Community Services \*
  - Fire \*
  - Hiking, Biking, Walking Trails \*
  - Library \*
  - Municipal Court \*
  - Parking \*
  - City of Santa Fe Parks \*
  - Police \*
  - Recreation \*
  - Report & Request \*
  - Route Maps and Schedules \*
  - Santa Fe OpenGov \*
  - Trash and Recycling \*
  - City of Santa Fe Water \*
  - Santa Fe Trends \*
-

## New Website Menu

### Your Government Menu:

<a href="#">Your Government</a>	<a href="#">Sustainability</a>	<a href="#">🔍</a> <a href="#">🌐</a> <a href="#">Language</a>
<a href="#">Elected Officials</a>	<a href="#">Municipal Court</a>	
<a href="#">Meetings and Agendas</a>	<a href="#">Watch a Public Meeting</a>	
<a href="#">Boards, Committees, and Commissions</a>	<a href="#">Public Records Request</a>	
<a href="#">City Charter</a>	<a href="#">Santa Fe Municipal Code</a>	
<a href="#">City Contracts</a>	<a href="#">Bids &amp; RFPs</a>	
<a href="#">Employee Salaries &amp; Positions</a>		

### Living Here Menu:




<a href="#">Living Here</a>	<a href="#">City Team</a>	<a href="#">Your Government</a>	<a href="#">Sustainability</a>
<a href="#">Public Works</a>	<a href="#">Bus Schedules</a>	<a href="#">Reserve a Park</a>	
<a href="#">Transportation</a>	<a href="#">Trash &amp; Recycling</a>	<a href="#">Senior Services</a>	
<a href="#">Parks</a>	<a href="#">Affordable Housing</a>	<a href="#">Libraries</a>	
<a href="#">Airport</a>	<a href="#">Airport</a>	<a href="#">Recreation Complexes</a>	
<a href="#">Engineering</a>	<a href="#">Trails &amp; Parks</a>	<a href="#">Tourism Santa Fe</a>	
	<a href="#">Business and Entrepreneurial Resources</a>	<a href="#">Bids &amp; RFPs</a>	
	<a href="#">Solve a Problem</a>		

### City Team:

<a href="#">City Team</a>	<a href="#">Your Government</a>	<a href="#">Sustainability</a>	<a href="#">🔍</a> <a href="#">🌐</a> <a href="#">Language</a>
<a href="#">City Manager</a>	<a href="#">City Attorney's Office</a>		
<a href="#">City Clerk/Community Engagement</a>	<a href="#">Community Health and Safety</a>		
<a href="#">Community and Economic Development</a>	<a href="#">Public Works</a>		
<a href="#">Public Utilities</a>	<a href="#">Finance Department</a>		
<a href="#">Human Resources</a>			

NEW CITY WEBSITE UPDATES AS OF JANUARY 2022



Living Here | City Team | Your Government | Sustainability

Search [Globe]

Americans with Disabilities Compliance	Bus Schedules
Reserve a Park	Trash & Recycling
Senior Services	Affordable Housing
Libraries	Airport
Active Solicitations	Recreation Complexes
Trails & Parks	Tourism Santa Fe
Business and Entrepreneurial Resources	Solve a Problem
Make a Police Report Online	CONNECT




Living Here | City Team | Your Government | Sustainability

Search [Globe] Language

City Manager	City Attorney's Office
City Clerk/Community Engagement	Community Health and Safety
Community and Economic Development	Public Works
Public Utilities	Finance Department
Human Resources	

**1 I Need To...** **2 Apply...**



Living Here | City Team | Your Government | Sustainability

Search [Globe] Language

Elected Officials	Municipal Court
Meetings and Agendas	Watch a Public Meeting
City Council Committees	Boards, Committees, and Commissions
Public Records Request	City Charter
Santa Fe Municipal Code	Employee Salaries & Positions
Active Solicitations	Legislative Services
Contracts	

**1 I Need To**  
Apply

The screenshot shows the top navigation bar with the city seal on the left and links for 'Living Here', 'City Team', and 'Your Governm'. The main header features a scenic view of Santa Fe with the text 'Welcome To SANTA FE • NEW MEXICO'. A search bar contains the text 'Search for Anything'. Below the search bar is a blue button labeled '1 I Need To...' with a dropdown menu set to 'Report'. A secondary dropdown menu is open, listing various report categories such as 'Abandoned Vehicle', 'City Bus', 'City Trail Concerns', 'Construction without a Permit', 'Dog Receptable Station', 'Encampment', 'Grafitti', 'Historic District Concern', 'Illegal Dumping', 'Make Online Police Report', 'Missed Trash or Recycling Pickup', 'Other', 'Outdoor Lighting', 'Overflowing Trash Cans', 'Overgrown Weeds', 'Overhead Street Lights', 'Pothole', 'Short Term Rental Violation', 'Sidewalk or Curb Repair', and 'Signs Issue'. The 'Abandoned Vehicle' option is highlighted in blue.

This screenshot shows the same website layout but with the 'I Need To...' dropdown menu set to 'Request'. The secondary dropdown menu is open, displaying a list of request categories: 'Short Term Rental Permit', 'Building Inspection', 'Business License', 'City Park', 'Permit status (Building Permit)', 'Police Report', 'Public Records Request', and 'Short Term Rental Permit'. The 'Short Term Rental Permit' option at the top of the list is highlighted in blue.

Home / Americans with Disabilities Compliance

# Americans With Disabilities Compliance

## Americans With Disabilities Compliance

[ADA Etiquette](#)

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[ADA Transition Plan](#)

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[Celebrating 31 Years of the ADA](#)

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[City Employee Compliance Guide](#)

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[Grievance Policy and Procedure](#)

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[Mayor's Committee on Disability](#)

## City Of Santa Fe ADA Compliance The Americans With Disabilities Act

The Americans with Disabilities Act (ADA) provides protections for individuals with disabilities in employment, public access and municipal services and programs.

Within disability compliance laws, the five Titles of The Americans with Disabilities Act, the Amendments Act of 2008, or Rehabilitation Act each govern a different area of compliance:

[Title I – Employment and Jobs](#)

[Title II – State and Local Governments](#)

[Title III – Public Accommodations and Commercial Facilities](#)

[Title IV – Accessible Telecommunications](#)

[Title V – Miscellaneous Provisions](#)

[ADA Amendments Act of 2008](#)

[The 504 Rehabilitation Act of 1973](#) also federally protects qualified individuals with disabilities from discrimination by or that receives federal financial assistance.

- Ensures that publications, notices, postings, and meetings are accessible to people with disabilities
- Develops and posts ADA Policy Statement
- Develops and posts Grievance Policy
- Completes self-evaluation – completed January 2010
- [PROW Transition Plan](#)
- Mayor’s Committee on Disability Staff Liaison

## ADA Compliance In The City Of Santa Fe:

### TITLE I – Employment and Jobs

For grievances and complaints involving workplace discrimination or employment discrimination, please get in touch with the Employment Opportunity Commission: <http://www.eeoc.gov/>.

For City employees, please get in touch with the City’s Human Resources Department at [505-955-6599](tel:505-955-6599).

### TITLE II – State and Local Governments

The City of Santa Fe ADA Coordinator oversees accessibility compliance for the City with respect to ADA Title II, the Act of 2008, and the 504 Rehabilitation Act.

P.O. Box 909  
Santa Fe, New Mexico 87504-0909

### TITLE III – Public Accommodations and Commercial Facilities

Buildings: Greg Martinez, Construction Inspector, Planning and Land Use Department, [gbrmartinez@santafenm.gov](mailto:gbrmartinez@santafenm.gov)  
Site, including sidewalks and parking lots: Kody Keelin, Land Use Compliance Officer, Planning and Land Use Department, [kwkeelin@santafenm.gov](mailto:kwkeelin@santafenm.gov)

### Title IV – Accessible Telecommunications

ITT Department: Marco de Waart [505-955-6634](tel:505-955-6634)

### Title V – Miscellaneous Provisions

P.O. Box 909  
Santa Fe, New Mexico 87504-0909

[Click here](#) to view the Santa Fe Ride (ADA) Complementary Paratransit Policies & Procedures.

Page last updated on 10-13-22

## Compliance

[ADA Etiquette](#)

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[ADA Transition Plan](#)

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[Celebrating 31 Years of the ADA](#)

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[City Employee Compliance Guide](#)

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[Grievance Policy and Procedure](#)

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[Mayor's Committee on Disability](#)

ADA Grievance Form: [Fillable PDF](#)  
Download the Entire Page as a [PDF](#)  
Santa Fe City ADA Compliance Policy: [PDF](#)

# City Of Santa Fe ADA Policy And Grieva

## ADA Compliance Policy

In accordance with the requirements of Title II of the Americans with Disabilities Act (ADA) of 1990 and other applic against individuals on the basis of disability in its services, programs or activities.

### Employment:

The City of Santa Fe will not discriminate on the basis of disability in its hiring or employment practices, as well as A the Equal Employment Opportunity Commission under Title I of the ADA.

### Effective Communication:

The City of Santa Fe will generally, upon request, provide appropriate aids and services leading to effective commu<sup>1/2</sup> including sign language interpreters, documents in Braille, and other ways of making information and communicati

You may file a grievance for yourself, as a witness, or on behalf of someone else. The grievance should be in writing discrimination, such as:

1. The name, address, phone number, and email of the person filing the grievance, and, if you are filing on behalf of the person who experienced the alleged discrimination.
2. If you are a witness and do not know the information of the individuals involved, please state that in your letter.
3. A detailed description of the alleged violation, including the date, location, and persons responsible for the act.
4. Please state what you think should be done to resolve the grievance.
5. Please state if you have filed a complaint with another local, state, or federal civil rights agency.
6. And if so, please provide details regarding the date the complaint was filed with the other agency, the case number, and the person assigned to that case.

You must submit your grievance within sixty calendar days of the alleged violation.

To assist in this process, you may instead choose to fill out the provided accessible format ADA Grievance Form **Fillable** as in-person or phone interviews or tape recording the grievance, are available to persons with disabilities upon request.

The grievance should be submitted by the grievant and/or their designee as soon as possible but no later than sixty calendar days of the alleged violation.

Regina Wheeler  
 ADA Coordinator  
 500 Market Station  
 Santa Fe, NM  
 87501  
505-955-6622  
[rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)

## 2) Investigation and Response

Within fifteen (15) calendar days after receipt of the grievance, the ADA Coordinator or the Designee will schedule a meeting to discuss the grievance and possible resolutions. After an investigation and review, the ADA Coordinator will respond in writing and, where appropriate, in a format that is accessible to the grievant. The response will explain their position on the issue and offer options for substantive resolution of the grievance.

## 3) Appealing a Decision

If the response by ADA Coordinator does not satisfactorily resolve the issue, the grievant and/or their designee may appeal the decision to the City Manager. The appeal must be received by the City Manager within 30 days of receipt of the response to the City Manager.

Contact information for the Santa Fe City Manager: [https://www.santafenm.gov/city\\_manager](https://www.santafenm.gov/city_manager)

After receiving the appeal, the City Manager or the designee will review the appeal and the ADA Coordinator's findings. The City Manager or the designee will respond in writing and, where appropriate, in a format that is accessible to the grievant.

## 4) Alternate Ways to Appeal or Grievance

You have a right to file an appeal or grievance with a state or federal agency, such as the Department of Justice, The Equal Employment Opportunity Commission, or the American Arbitration Association. If you are unsatisfied with the City's final resolution or if you prefer to file with state or federal agencies, you may do so. A lawsuit in federal district court can occur at any time. The use of the Santa Fe City ADA Grievance Procedure in order to resolve your grievance does not preclude you from filing with state or federal agencies.

## 5) Prohibition of Retaliatory Acts

Retaliation for filing a grievance will not be tolerated. It is prohibited to retaliate against anyone who engages in an act of grievance, a witness, anyone who files a grievance, or anyone who files a lawsuit. If retaliation is believed to have occurred, it should be reported to the ADA Coordinator, local offices for city employees, or the Santa Fe City Attorney immediately.

**City of Santa Fe  
ADA Grievance/Complaint Form**

Date: \_\_\_\_\_

Name of Complainant: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: (\_\_\_\_) \_\_\_\_\_ Email Address: \_\_\_\_\_

**Check Applicable:**

I am filing as a witness, my name is: \_\_\_\_\_

I am filing on behalf of another person, my name is: \_\_\_\_\_

Address of person filing grievance, if different: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: (\_\_\_\_) \_\_\_\_\_ Email Address: \_\_\_\_\_

Do you have a preferred way to be contacted? (Phone, e-mail, mail, etc.): \_\_\_\_\_

Date the discrimination occurred: \_\_\_\_\_

Who committed the alleged discrimination? \_\_\_\_\_

Please specify the location of the discrimination, if applicable:

\_\_\_\_\_  
\_\_\_\_\_

Please provide a detailed description of the complaint/grievance. Please use another sheet, if needed:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

What do you think should be done to resolve to this grievance?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you attempted to solve this grievance by other means? If so, please describe:

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Has a grievance been filed with any other federal, state, or local agency regarding this discrimination?

yes  No  I prefer to not answer  I don't know

If yes, who has been contacted: \_\_\_\_\_

Date the complaint was filed: \_\_\_\_\_

Name of contact person working on the complaint: \_\_\_\_\_

Phone number of contact person \_\_\_\_\_ Case # \_\_\_\_\_

This information is solely for follow-up purposes and will not affect the investigation of your grievance with the City of Santa Fe.

I certify that the above information is true to the best of my knowledge, and I am requesting an internal investigation by the City of Santa Fe ADA Coordinator.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Upon request alternative format accommodations will be made. Please include a request for accommodations when you submit this form, or contact the ADA Coordinator for more information.**

Please scan, fax, or mail this form to:

Regina Wheeler  
City of Santa Fe  
Public Works Director  
Office: (505) 955-6620  
Mobile: (505) 690-4197  
E-Mail: rawheeler@santafenm.gov

Date Received: \_\_\_\_\_

Form updated on 08-15-2022

# Americans With Disability Act – An Overview

"This Act is powerful in its simplicity. It will ensure that people with disabilities are given the basic guarantees for which they have worked so hard: independence, freedom of choice, control of their lives, and the opportunity to blend fully and equally into the rich mosaic of the American mainstream."  
President George Bush at the Signing of the Americans with Disabilities Act of 1990

Under the Americans with Disabilities Act (ADA), a person has a disability if they have a medical condition or disorder (also referred to as an "impairment") that substantially limits their ability to perform at least one major life activity. It is estimated half of the US population has at least one chronic condition, which is covered by the ADA (1). Therefore, ADA laws must be followed in order to better serve and include our fellow citizens who have disabilities.

Disabilities can be physical, mental, emotional, developmental, neurological, and sensory, including visual and hearing. The ADA also protects people who are regarded as having a disability; this means that even if a person does not have a documented disability but they are socially regarded and treated as if they do, they are still protected under the ADA. Remember that disabilities are not necessarily obvious 70% of people with disabilities do not have an obvious impairment (2), and many people may be able to perform a task one day but not the next day.

## The Following Are Some Examples Of Major Life Activities:

- Caring for oneself
- Performing manual tasks
- Seeing
- Hearing
- Eating
- Sleeping
- Walking
- Standing
- Lifting
- Bending
- Speaking
- Breathing
- Learning
- Reading
- Concentrating
- Thinking
- Communicating
- Working

Accommodations are as unique as the individuals with impairments. The only stipulation to accommodations is that they must be regarded as "reasonable." A "reasonable accommodation" is:

- 1) Feasible to do and does not fundamentally alter requirements.
- 2) The changes or modifications do not impose an undue financial burden.

At no time will the person requesting accommodations be charged for any related costs associated with the accommodation. It does not matter if the condition is temporary or long-term; anyone may request reasonable accommodations if they have an impairment that substantially limits at least one major life activity.

Under the ADA, reasonable modifications to policies, procedures, and requirements must be made to allow access unless the change would fundamentally alter the nature of the program or would create an undue financial or administrative burden.

Regardless of the number of employees, reasonable accommodations must be made to allow access to employment for persons with disabilities.

Furthermore, under Title II of the Americans with Disabilities Act, all government entities and employees must adhere to strict compliance regarding reasonable accommodations and non-discrimination in the workplace.

No employer can ask whether you have a disability. The only questions that can be asked of you are whether you can perform the job duties and whether you need any accommodations to do so. Under the ADA, a person with a disability must still be able to perform the required job duties, with or without reasonable accommodations. Reasonable accommodations are determined case by case but can include things like flexible start time, time off to receive medical care, part-time employment, accessible workspace, assistive technology, relocation of office to an accessible area, etc.

For more information on reasonable accommodations in the workplace, please [click here](#) EEOC Reasonable Accommodation Guide

## Human Resources

The Human Resources office is the primary place to file complaints regarding discrimination in City employment under the Equal Employment Opportunity Commission (EEOC). If you experience, witness, or suspect discrimination within a City of Santa Fe workplace or City employment, please notify the City of Santa Fe Human Resources Department at [505-955-6599](tel:505-955-6599).

## Accessible Format Communication And Documents

State and local governments must ensure equal, effective, and accessible communication with people with disabilities.

Accessible format documents are made available upon request to persons with disabilities. This means that if you are asked to provide a document in a specific accessible format, you should be aware of what that accessible format is and how to obtain it. An alternate format than the one requested may be offered, but if it is not accepted as an alternative or if it is not accessible to that person, the format requested is to be provided.

**Color Contrast:** Always be aware of "busyness" and reduce color and distraction as much as possible. Limit the use of tables and graphs.

**Scanned Documents:** Scanned documents are not usually in an accessible format. Standard scanning usually creates an "image" of the document. A person with a visual impairment cannot use a screen reader to read an image.

**Other Formats:** Accessible formats might include in-person meetings, audio format, closed captions on videos, transcripts of audio or video, etc.

**Telecommunications Relay Services (TRS):** Telecommunications Relay Services (TRS), also called "the relay," allows communication between a Teletypewriter (TTY) and any phone. By dialing 711 from any phone, anyone may access the relay. The relay is a service where you speak to a TRS operator who types what you said to the person using a TTY device. The TTY message is then verbally relayed back by the TRS operator to the person using a regular phone. While this is acceptable for many things, some situations may not be. There are concerns raised regarding confidentiality and miscommunication that might occur when speaking and typing via an operator.

**Teletypewriter (TTY):** If the Telecommunications Relay Service is not appropriate, such as needing to communicate complex or confidential information, then the government entity is required to have and use a TTY with its own dedicated TTY number. All City employees who work with the general public should have access to and be trained to use a TTY. A dedicated TTY number and phone line should be available for use at all government offices that work with the general public. This number should be listed with other contact information on the website and directories.

## Service Animals

The ADA only acknowledges dogs or miniature horses as being service animals. These service animals must be permitted in all areas and buildings, including all government and City buildings, regardless of whether or not the animal is wearing tags identifying them as a service animal. There are no official ADA tags or banners for service animals. Service animals perform essential functions that the individual is not able to perform without the assistance of the animal.

Under the ADA, there are only two questions you may ask if the reason for the service animal is not obvious:

1. Is the animal a service animal for a person with a disability?
2. What is the animal trained to do?

Upon identification of the animal as a service animal, you cannot deny the animal access unless the animal has behavior issues. If animal behavior issues are present, you must always ensure that the person is invited to return to the building after removing the disruptive animal. In addition to ADA laws, New Mexico has additional provisions. Under [Section 28-11-3 NMSA, Service Animal Act of NM](#), it is a misdemeanor to deny anyone access or use of a service animal, including service animals still in training, or to falsely represent a pet as a service animal.

## Etiquette

When addressing anyone with a disability, remember that they are a person first. Whether the person's disability is visual, mental, hearing, physical, developmental, or emotional, it is not

The Santa Fe Ride transit operator will assist an individual in getting on or off the vehicle but will not load or unload the individual's personal belongings or carry-on items. If an individual needs assistance beyond this, they must be accompanied by a personal care attendant. Required personal care attendants ride free with the person they are assisting.

All persons who are certified for the Santa Fe Ride ADA paratransit service may ride the fixed route buses at no cost with their Santa Fe Ride photo identification card. For more information, please contact Santa Fe Trails at [505-955-2001](tel:505-955-2001) or Santa Fe Ride at [505-473-4444](tel:505-473-4444).

## Emergency Evacuation And Safety

It is required that each government location have an evacuation plan that includes procedures to assist in the safe evacuation of people with disabilities. For example, people with disabilities may not be able to evacuate via stairs, people with hearing impairments may not hear alarms, doors may automatically close, or there might be only one accessible main door with a button in a building. These types of things can cause a person with disabilities to become trapped in a building during an emergency. Training is available upon request.

## How To Report ADA Violations

If you experience or witness an ADA violation or what you believe is a discriminatory or prejudicial action against a person with a disability, please file a grievance within 45 days of the incident to the City of Santa Fe ADA Coordinator and/or another Civil Rights Office.

[Click here](#) for more information on reporting ADA violations in the City of Santa Fe.

## City Of Santa Fe ADA Coordinator

The ADA Coordinator is available to process and investigate grievances, answer questions, and assist with ADA compliance in the City of Santa Fe.

PO Box 909  
Santa Fe, NM 87504-0909

## Additional Resources:

[Click here](#) for a printable or downloadable list of local, state, and federal resources and links to information.

This ADA Resource and Compliance Guide is also available online and in downloadable format at:  
[https://www.santafenm.gov/city\\_employee\\_compliance\\_guide](https://www.santafenm.gov/city_employee_compliance_guide)

Last updated on 07-11-2019

Sources:

(1) <http://www.cdc.gov/chronicdisease/overview/>

# Transition Plan

## [PROW Transition Plan GIS Map](#)

The 1992 City Transition Plan guided the implementation of regulations that provided civil rights protections to individuals with disabilities in employment, public accommodations, and municipal services and programs. The Transition Plan also identified modifications needed at City facilities to make them accessible and guided the implementation of the modifications. The Americans with Disabilities Act mandates that every public entity re-evaluate its current programs, services, and policies to determine whether they are in compliance with Title II regulations.

In 2011 the City awarded a contract to Sally Swanson Architects to update the Transition Plan. The update included barrier assessment surveys of City-owned buildings, parks, and public rights-of-way that lead to City facilities. Sally Swanson Architects also conducted a Self-Evaluation with City staff relating to the needs of persons with disabilities in service situations at all City programs and services.

In 2016 the City awarded a contract to the KFH Group to update the ADA Transition Plan for the Public Right of Way (PROW) which was completed in September 2017. The report can be found below and the GIS Map link above reflects the survey done in 2016/2017.

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## FW: Memo/Letter re CART at MCD Meetings

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From: GRAHAM, THOMAS M. (tmgraham@santafenm.gov)

To: amwebber@santafenm.gov; ekmcsherry@santafenm.gov; silindell@santafenm.gov; rdvillarreal@santafenm.gov; mjgarcia@santafenm.gov; cromero-wirth@santafenm.gov; cmrivera@santafenm.gov; lagarcia@santafenm.gov; jcassutt@santafenm.gov; acchavez@santafenm.gov

Cc: email redacted (to Kathlyne Gish); email redacted (to Eli Fresquez)

Date: Tuesday, July 12, 2022 at 01:54 PM MDT

---

Good Afternoon,

I am sending you the attached Letter put together by the Mayor's Committee on Disability (MCD) at the request of the MCD Chair, Kathlyne Gish. The Committee and Chair Gish are requesting an accommodation for Communication Access Realtime Translation (CART) captioning at monthly Mayor's Committee on Disability meetings.

Please feel free to comment or ask any questions and I will ensure that the information is distributed to the MCD via Chair Gish.

Thank you,

Tom Graham

(acting as a staff liaison for the MCD)

---

**From:** K. Gish  
**Sent:** Tuesday, July 12, 2022 1:18 PM  
**To:** GRAHAM, THOMAS M. <tmgraham@santafenm.gov>  
**Subject:** Memo/Letter re CART at MCD Meetings

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thomas, I would appreciate, greatly, if you could please send the attached letter requesting CART services at MCD meetings, to:

Mayor Alan Webber  
City Atty Erin McSherry  
The entire City Council

and CC myself and Eli Fresquez

Please let them know that because we do not have a current liaison to contact me and Eli directly, if they have any questions or concerns.

Thank you,

Kathlyne Gish, Chair



MCD - CART Letter 07-07-2022.pdf  
131.6kB

# Mayor's Committee on Disability

## City of Santa Fe

April 21, 2022

To: Mayor Alan Webber &  
City Attorney Erin K. McSherry

Via electronic mail to:

[mayor@santafenm.gov](mailto:mayor@santafenm.gov)

[ekmcsherry@santafenm.gov](mailto:ekmcsherry@santafenm.gov)

From: Kathlyne Gish, Chair, Mayor's Committee on Disability



RE: Request for Communication Access Realtime Translation (CART) Captioning at Monthly Mayor's Committee on Disability Meetings

We the City of Santa Fe Mayor's Committee on Disability (MCD), by our authority under **City Resolution 2006-151**, have by unanimous vote requested that the City of Santa Fe provide people with disabilities including the MCD with Communication Access Realtime Translation (CART) captioning services at monthly MCD meetings held on the third Thursday of every month from 10AM to 12PM.

Under Title II of the Americans with Disabilities Act (ADA), state and local governments are required to "communicate effectively with people who have communication disabilities." See ADA Title II 28 C.F.R. 35.160 (a)(1). The goal of effective communication under the ADA is to ensure that communication with people with communication disabilities is "equally effective as communication with people without disabilities." Also under the ADA, "covered entities must provide auxiliary aids and services when needed to communicate effectively with people who have communication disabilities." See Department of Justice ADA Requirements Effective Communication.

CART captioning is an auxiliary aid and service under the ADA. See ADA Title II 28 C.F.R. 35.104 (1). Members of the MCD and members of the community have communication disabilities that require CART captioning for effective communication during the MCD's monthly meetings.

Please note that CART captioning is different and often confused with automated captioning. Automated captioning although increasingly popular remains very inaccurate and

often dips below 50% in accuracy depending on the kinds of language and speech used. CART on the other hand is almost always more accurate since it involves a live human stenographer (in-person or remote) to provide transcription services. Additionally, under the ADA a covered entity such as the City of Santa Fe is required to honor the requester's choice of services unless it can prove that an alternative auxiliary aid or service provides communication that is as effective as that provided to individuals without disabilities and affords an equal opportunity to participate in and benefit from the service, program, or activity.

The MCD looks forward to utilizing CART captioning at its next meeting on August 18, 2022.

We thank you Mayor Webber, for your continued support of the MCD, and for making the City of Santa Fe more accessible and inclusive for people in our entire community.

MCD Members:

Kathlyne Gish, Chair  
Kendra Garcia, Vice-Chair  
Aurore Bleck  
Hope Reed  
Eli Fresquez  
Meriam Jawhar  
Victor Hughes  
Angelique Montoya-Chavez  
Pam J. Parfitt

Cc: Santa Fe City Councilors:

Signe I. Lindell  
Renee Villarreal  
Michael Garcia  
Carol Romero-Wirth  
Chris Rivera  
Lee Garcia  
Jamie Cassutt  
Amanda Chavez

# RE: CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings

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From: WHEELER, REGINA A. (rawheeler@santafenm.gov)

To: K. Gish email redacted

Date: Friday, October 21, 2022 at 03:07 PM MDT

---

Perfect, thank you! I will follow up with City Clerk.

Regina

---

**From:** K. Gish  
**Sent:** Friday, October 21, 2022 3:03 PM  
**To:** WHEELER, REGINA A. <rawheeler@santafenm.gov>  
**Subject:** Fw: CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Regina, Below is the conversation thread regarding CART services.

I will be in touch again early next week with updates on the other things we discussed.

Thank you, again,

Kathlyne

----- Forwarded Message -----

**From:** GRAHAM, THOMAS M. <[tmgraham@santafenm.gov](mailto:tmgraham@santafenm.gov)>

**To:** GAGNON, LEE R. <[lrgagnon@santafenm.gov](mailto:lrgagnon@santafenm.gov)>; MIHELICIC, KRISTINE M. <[kmmihelcic@santafenm.gov](mailto:kmmihelcic@santafenm.gov)>; K. Gish \_\_\_\_\_

**Cc:** Kendra Garcia ;Eli [Fresquez](mailto:fresquez@santafenm.gov) ; CARDENAS, GERALYN F. \_\_\_\_\_ <[gfcardenas@santafenm.gov](mailto:gfcardenas@santafenm.gov)>; SHARPE, ISABELLA L. <[ilsharpe@santafenm.gov](mailto:ilsharpe@santafenm.gov)>; WHEELER, REGINA A. <[rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)>

**Sent:** Thursday, October 13, 2022 at 04:39:58 PM MDT

**Subject:** RE: CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings

Lee,

There was no roadmap, because no response had been received. I reached out for their preferred provider and they gave me this information:

Reach out to Mary Loughran, President 505-247-4048 - NM Commission for the deaf and hard of hearing, she has a list.

An MCD member has used New Mexico Captioning LLC services before and was not disappointed.

Thank you,

Tom

---

**From:** GAGNON, LEE R. <[lrgagnon@santafenm.gov](mailto:lrgagnon@santafenm.gov)>

**Sent:** Thursday, October 13, 2022 3:46 PM

**To:** MIHELICIC, KRISTINE M. <[kmmihelcic@santafenm.gov](mailto:kmmihelcic@santafenm.gov)>; K. Gish ;  
GRAHAM, THOMAS M. <[tmgraham@santafenm.gov](mailto:tmgraham@santafenm.gov)>

**Cc:** Kendra Garcia ; Eli Fresquez ; CARDENAS, GERALYN F.

<[gfcardenas@santafenm.gov](mailto:gfcardenas@santafenm.gov)>; SHARPE, ISABELLA L. \_\_\_\_\_

<[ilsharpe@santafenm.gov](mailto:ilsharpe@santafenm.gov)>; WHEELER, REGINA A. \_\_\_\_

<[rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)> \_\_\_\_\_

**Subject:** RE: [CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings](#)

Hi Kristine –

Thank you for your prompt response. I just passed this message on as I just assumed this role on an interim basis to address a staffing vacancy.

Tom and/or Kathlyne –

Could you fill me in on the internal discussions when you oversaw this? Is there an existing roadmap or action plan?

Thanks,



**Lee R. Gagnon**

M: PO Box 909, SANTA FE, NM 87504-0909

P: 500 Market Station Suite 200, SANTA FE, NM 87501

O: (505) 955-6931

C: (505) 469-8968

[Public Works Engineering | City of Santa Fe, NM](#)

---

**From:** MIHELICIC, KRISTINE M. <[kmmihelicic@santafenm.gov](mailto:kmmihelicic@santafenm.gov)>

**Sent:** Thursday, October 13, 2022 3:32 PM

**To:** GAGNON, LEE R. <[lrgagnon@santafenm.gov](mailto:lrgagnon@santafenm.gov)>

**Cc:** K. Gish ; Kendra Garcia ; Eli Fresquez ; CARDENAS, GERALYN F.

<[gfcardenas@santafenm.gov](mailto:gfcardenas@santafenm.gov)>; SHARPE, ISABELLA L.

<[ilsharpe@santafenm.gov](mailto:ilsharpe@santafenm.gov)>

**Subject:** RE: CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings

Thank you Lee for the email!

We should absolutely get this in place! Do you have a service you prefer?  
Do you need budget?

How can the Clerk's Office help you with this request?

Best,

Kristine Bustos-Mihelcic (Mi-hel-sick)

City Clerk and Director of Community Engagement

City Clerk's Office, Communication, and Community Engagement

---

**From:** GAGNON, LEE R. <[lrgagnon@santafenm.gov](mailto:lrgagnon@santafenm.gov)>

**Sent:** Thursday, October 13, 2022 11:08 AM

**To:** MIHELICIC, KRISTINE M. <[kmmihelcic@santafenm.gov](mailto:kmmihelcic@santafenm.gov)>

**Cc:** K. Gish ; [Kendra Garcia](#) >;Eli Fresquez

**Subject:** FW: CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings

Kristine:

Please see below.



**Lee R. Gagnon**

M: PO Box 909, SANTA FE, NM 87504-0909

P: 500 Market Station Suite 200, SANTA FE, NM 87501

O: (505) 955-6931

C: (505) 469-8968

[Public Works Engineering | City of Santa Fe, NM](#)

---

**From:** K. Gish \_\_\_\_\_

**Sent:** Thursday, October 13, 2022 9:50 AM

**To:** GAGNON, LEE R. <[lragnon@santafenm.gov](mailto:lragnon@santafenm.gov)>

**Cc:** Kendra Garcia ; [Eli Fresquez](#)

**Subject:** [CART Services Request for 10/20/22 ongoing for Mayor's Committee on Disability Meetings](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lee, Please Forward this and all attachments to the City Clerk Kristine Mihelcic. This is a formal ADA Accommodations Request, and is urgent, as our meeting is in 7 days.

To: City Clerk Kristine Mehelcic, City Liaison Lee Gagnon

CC: Kendra Garcia Vice-Chair, Eli Fresquez MCD Member

In our meeting with Mayor Webber on 9/13/2022, we were told that City Clerk Kristine Mehelcic is the person to contact for City meeting ADA accommodations requests. This is the third request to have CART services in our Mayor's Committee on Disability meetings. Prior attempts to obtain these services were made July 12, 2022, and Sept 19th 2022, with no reply from the City Clerk's office.

1. Notice that the Mayor's Committee on Disability will hold our Regular meeting October 20th, 2022 from 10:00 a.m. to Noon (12:00 p.m.).
2. CART Services ADA Accommodation Request. The MCD is requesting CART services for 10/20/2022 AND for ALL future MCD meetings. Please see the attached letter from the Mayor's Committee on Disability formally requesting these services (see attached 7-07-22 CART Services Request Letter).

Also Attached:

On July 12<sup>th</sup> 2022, a formal request for CART services was sent by Thomas Graham, to Mayor Webber, City Attorney Erin McSherry, and the

entire City Council. No one replied or notified us or Tom Graham that the formal ADA accommodations request should have gone to the City Clerk's office, and the city website does not identify any process or contact information to request ADA accommodations for public meetings. Further, the City Clerk is not identified on the City Website by name, and no email and for the City Clerk's office is found on the city website.

On September 19, 2022 A second formal request was made for CART services, sent by myself (see email history in attachments below). Again no reply was made by anyone in the City regarding this formal ADA Accommodations request.

If you have any questions, I prefer communication by email due to my disabilities, but I am available by phone or text message for anything urgent.

Kathlyne Gish, Chair of the Mayor's Committee on Disability

Phone Redacted

E-mail Redacted - \_\_\_\_\_

## RE: information?

---

From: WHEELER, REGINA A. (rawheeler@santafenm.gov)

To: K. Gish; Robin Garrison email addresses redacted

Cc: jwblair@santafenm.gov; ddmaki@santafenm.gov

Date: Monday, January 23, 2023 at 11:39 AM MST

---

Hello Kathlyn,

Happy to provide update

1. Firm has not been selected, need quotes and procurement mechanism worked out.
2. Budget not specifically in place, but will know what we need once we have quotes.
3. Not sure if it will be in place for Feb 1. Need to complete 1 and 2 above.
4. I took on this role to help eventhough I actually officially have 5 jobs. Promise that I am doing my best to make progress on many many fronts for many many people's urgent needs.

Best,  
Regina

---

**From:** K. Gish email address redacted  
**Sent:** Monday, January 23, 2023 11:30 AM  
**To:** Robin Garrison ; WHEELER, REGINA A.

<rawheeler@santafenm.gov>

**Cc:** BLAIR, JOHN W. <jwblair@santafenm.gov>; MAKI, DANIEL D. <ddmaki@santafenm.gov>

**Subject:** Re: information?

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Regina, Please tell me updates.

Can you please tell me which agency are you contacting for these services? Has a budget been allocated for these services yet? and will this be in place by the Feb 1st meeting? As you know this was a top priority item stated in our public meetings in October and December for the MCD to be able to hold meetings.

Kathlyne

On Monday, January 23, 2023 at 09:54:00 AM MST, WHEELER, REGINA A. <[rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)> wrote:

Hello Robin,

I am working on the new CART services as quickly as I can. I will give you all an update soon.

Best,  
Regina

---

**From:** Robin Garrison  
**Sent:** Monday, January 23, 2023 9:48 AM  
**To:** WHEELER, REGINA A. <[rawheeler@santafenm.gov](mailto:rawheeler@santafenm.gov)>  
**Cc:** BLAIR, JOHN W. <[jwblair@santafenm.gov](mailto:jwblair@santafenm.gov)>; MAKI, DANIEL D. <[ddmaki@santafenm.gov](mailto:ddmaki@santafenm.gov)>  
**Subject:** information?  
**Importance:** High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hell Regina,

Happy Monday!! I hope you are well today.

I noticed that the MCD Chair has requested information on the status of the committee's request for CART. In the last meeting we were all able to hear from one of the committee members about how ineffective the Zoom captioning is. I recall you stating that you would look into CART and Nathan, from the Commission for Deaf and Hard of Hearing, provided you with the information you requested. I have seen a few

of these requests from Kathlyne, regarding follow up with this issue. Is there a disconnect somewhere? It seem there should have been some communication with her by now, even if to say you are still working on it? Perhaps someone else has been assigned to communicate with her and hasn't done so?

I believe there is a meeting scheduled for Feb 1 and I think the committee was hoping to have something better than the Zoom closed captioning in place by then.

I know you are super busy, but this issue directly impacts the committee and is fairly high priority, with another meeting coming up. Is it possible for you to reach out to Kathlyne with an update on this and could you CC me as well? I appreciate it! 😊

Robin Garrison  
Advocate  
Disability Rights New Mexico  
contact information redacted