



AGENDA

HUMAN SERVICES
COMMITTEE
APRIL 20, 2021
3:00 PM
ATTEND VIRTUALLY

SPECIAL PROCEDURES FOR HUMAN SERVICES COMMITTEE MEETING

Attendance: In response to the State's declaration of a Public Health Emergency, the Mayor's Proclamation of Emergency, and the ban on public gatherings in excess of those permitted in the current Public Health Order, the Human Services Committee meeting will be conducted virtually.

Viewing: Members of the public may join the Zoom meeting by internet or phone, as follows:

Internet: To join the Zoom meeting on the internet using a computer, laptop, smartphone, or tablet, use the following link: <https://santafenm-gov.zoom.us/j/96610200461?pwd=S3UwTzI0bWtob0Q4WkZDWDIyYWtFUT09>.

Passcode: 141109

Attendees should use the "Raise Hand" function to be recognized by the Chair to speak at the appropriate time.

Phone: To join the Zoom meeting using a phone, use the following phone numbers and Webinar ID: **US: 1 (346) 248-7799 - Webinar ID: 966 1020 0461 - Passcode: 898769**

Phone attendees should press *9 to use the "Raise Hand" function to be recognized by the Chair to speak at the appropriate time.

The agenda and packet for the meeting will be posted at <https://santafe.primegov.com/public/portal>.

1. **CALL TO ORDER**
2. **ROLL CALL**
3. **APPROVAL OF AGENDA**
4. **APPROVAL OF MINUTES**
5. **DISCUSSION/ACTION ITEMS**



AGENDA

HUMAN SERVICES
COMMITTEE
APRIL 20, 2021
3:00 PM
ATTEND VIRTUALLY

- a. Discussion: Additional HSC Funding: (Julie Sanchez, Division Director, Youth and Family Services Division jjsanchez@santafenm.gov, (505) 955-6678)
6. **PRESENTATION**
7. **MATTERS FROM THE COMMISSION**
 - a. HSC Data Snapshots and Communication Plan: (Tres Hunter-Schnell, HSC Vice Chair, treshunterschnell@gmail.com)
8. **MATTERS FROM THE CHAIR**
 - a. HSC Member Recruitment: Interviews of applicants on the short list for consideration of appointment (Brian Serna, HSC Chair brian@sernasolutionsllc.com)
9. **NEXT MEETING: Tuesday, June 15, 2021**
10. **ADJOURN**



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10. **ADJOURN**



MINUTES

HUMAN SERVICES
COMMITTEE
FEBRUARY 16, 2021
ATTEND VIRTUALLY

1. **CALL TO ORDER**

2. **ROLL CALL**

Members Present:

Member Brian, Serna
Member Douglas, Zang
Member Patricia, Boies
Member Tres, Hunter Schnell

Members Excused:

Others Attending:

In attendance: Natalie Skogerboe and Arianna Trott from Aspen Solutions

3. **APPROVAL OF AGENDA**

- a. Approve February 16th, 2021 meeting agenda.

MOTION: Member Hunter Schnell moved, seconded by Member Zang, to approve the agenda as presented.

VOTE: The motion was approved on the following Roll Call vote:

For: Member Serna, Member Zang, Member Boies, Member Hunter Schnell

Against: None

Abstain: None

4. **APPROVAL OF MINUTES**

- a. Approve 1/7/2021 meeting minutes.



MINUTES

HUMAN SERVICES
COMMITTEE
FEBRUARY 16, 2021
ATTEND VIRTUALLY

MOTION: Member Serna moved, seconded by Member Zang, to recommend approval of the minutes as amended.

VOTE: The motion was on the following Roll Call vote:

For: Member Serna, Member Zang, Member Boies, Member Hunter Schnell

Against: None

Abstain: None

Add Natalie Skogerboe and Arianna Trott as attending. Postpone approval of 12/17,2019 meeting minutes until found and reviewed.

5. **MATTERS FROM THE PUBLIC**

6. **DISCUSSION/ACTION ITEMS**

a. HSC member recruitment

Submission for letters of interest and resumes closes February 19th at 5:00 pm. Applications will be emailed to the chair and vice-chair for their review. They will forward a file of qualified candidates by email to the HSC. Interviews will be scheduled for the April 20th HSC meeting to make a formal recommendation to the Mayor and City Clerk. Names of final candidates will be forwarded to the City Clerk and Mayor by the staff liaison for their review and appointment.

7. **PRESENTATION**

a. Presentation by Aspen Solutions. HSC mid year contract report and discussion.

8. **MATTERS FROM THE COMMISSION**

9. **MATTERS FROM THE CHAIR**



City of Santa Fe

MINUTES

HUMAN SERVICES
COMMITTEE
FEBRUARY 16, 2021
ATTEND VIRTUALLY

- 10. **NEXT MEETING: Tuesday, April 20, 2021**
- 11. **ADJOURN**

Liaison

Chair



MINUTES

HUMAN SERVICES
COMMITTEE
FEBRUARY 16, 2021
ATTEND VIRTUALLY

1. **CALL TO ORDER**

2. **ROLL CALL**

Members Present:

Member Brian, Serna
Member Douglas, Zang
Member Patricia, Boies
Member Tres, Hunter Schnell

Members Excused:

Others Attending:

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Against: None

Abstain: None

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MINUTES

HUMAN SERVICES
COMMITTEE
FEBRUARY 16, 2021
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City of Santa Fe

MINUTES

HUMAN SERVICES
COMMITTEE
FEBRUARY 16, 2021
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10. **NEXT MEETING: Tuesday, April 20, 2021**
11. **ADJOURN**

Liaison

Chair

City of Santa Fe, New Mexico

Human Services Committee and Children and Youth Commission

Concept Paper – Results on Investments: Continuous Communication on Collective Impact

The work of two identified committees falls under the mission of the Community Services Department (CSD), whose mission is:

...to hold the vision that all people in Santa Fe be connected to the resources they need to thrive. Our mission is to provide a broad spectrum of activities and supports to engage the community as a whole, especially those most in need, creating programs and policies to improve quality of life. While each division can stand alone in the services and programs it offers, all divisions align to adopt an underlying strategy of addressing the social determinants of health—access to health and behavioral health care, housing, food, transportation, personal safety, education, childcare, physical activity, social supports and employment—that make up the foundation of health and wellbeing. The Department enacts its strategy via direct services, impact funding of non-profit partners in the community, and recommendations for policy change put forth by committees and task forces. As a team, our core values are compassion, effectiveness, trust, fairness, service, and innovation.

Concept Paper's Identified Goal: The CSD Youth and Family Services Division (YFSD) shall effectively communicate with the people of Santa Fe and partner organizations evidence of improvements and challenges related to allocated funding distributed through the HSC and CYC to social service partners and for the purposes of resource navigation and performance evaluation in order to improve the health and wellbeing of all city residents.

Context: Collective Impact, using a results-based accountability (RBA) model, that includes social service organizations that receive funding from the City of Santa Fe Children and Youth Commission (CYC) and the Human Services Committee (HSC). Communication of collective impact on identified indicators is to inspire community engagement for population health and wellbeing from community partners (public/private/individuals) residing in the City of Santa Fe and Santa Fe County in New Mexico. The intention of this initiative is to communicate results (replace outcomes for consistency) related to 4 priority areas: Adult Health, Behavioral Health, Community Safety, and Equitable Society.

There are **five conditions** of Collective Impact in the RBA model. This concept paper is in support of condition #4:

1. **A Common Agenda:** The use of population Results and Indicators provides a clear, practical, and measurable way of articulating a common agenda for a community.
2. **Shared Measurement System:** Defining performance measures for each community partner that clearly align with the Common Agenda (Population Results and Indicators) provides the information needed to make decisions and revise strategies going forward.
3. **Mutually Reinforcing Activities:** Collecting data is only half the battle. Transparency in your planning can help you to use data to make decisions and guide your strategies to improve.
4. **Continuous Communication:** Communication, not just between partners but also with funders and the public, is a key component to any successful Collective Impact initiative.

5. **Backbone Support Organization:** A backbone organization provides the supporting infrastructure for a Collective Impact effort and is a facilitator of a highly structured data-driven decision-making process.

[\(https://clearimpact.com/achieving-collective-impact/\)](https://clearimpact.com/achieving-collective-impact/)

Action:

Develop a Results Communication Plan for a sequence of snapshots as press releases that include:

1. HSC/CYC Indicator and Agency Level Indicator
2. Organization(s) funded to impact indicator/funding level
3. Baseline – current data relevant to the indicator disaggregated by race, age, gender, etc. when possible
4. Result – Performance measure: data, challenges, adjustment for pandemic, performance accomplished (intended/unintended) – how much, how well, better off
5. How **Connect** (Unite Us) served the community toward realization of the result
6. Story to personalize better off
7. Suggestion for community engagement – “how you can contribute to improve community health”