



Agenda

QUALITY OF LIFE
COMMITTEE MEETING
VIRTUAL MEETING: [YOUTUBE.COM/CITYOFSANTAFE](https://www.youtube.com/c/cityofsantafe)
WEDNESDAY, APRIL 15, 2020
5:00 P.M.

1. CALL TO ORDER
2. ROLL CALL
3. APPROVAL OF AGENDA
4. APPROVAL OF CONSENT AGENDA
5. CONSENT AGENDA
 - a. Request for Approval of 2019 Emergency Management Performance Grant in the Total Amount of \$60,000 for Salary and Benefits. New Mexico Department of Homeland Security and Emergency Management.
(Kyle Mason, Emergency Management Director: kamason@santafenm.gov | 505-955-6704)

Committee Review:

Finance Committee (scheduled)	4/20/2020
Governing Body (scheduled)	4/29/2020

- b. A Resolution Approving an Extension for the Display of Banners Along Guadalupe Street Between Paseo de Peralta (South) and West Alameda.
(Mayor Webber) (Liz Camacho, Economic Development and Communication Administrator: excamacho@santafenm.gov | 505-955-6042)

Committee Review:

Public Works and Utilities Committee (scheduled)	4/27/2020
Governing Body (scheduled)	4/29/2020

6. City Response to Meeting Community Needs During COVID-19.
(Kyra Ochoa, Community Services Director: krochoa@santafenm.gov | 505-955-6603; Julie Sanchez, Children and Youth Program Manager: jjsanchez@santafenm.gov | 505-955-6678; Richard Brown, Economic Development Director: rdbrown@santafenm.gov | 505-955-6625)
(INFORMATIONAL ONLY)



Agenda

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7. Operation Downtown Focus Overview and Update.
(Deputy Police Chief Paul Joye: pmjoye@santafenm.gov | 505-955-5355; Police Captain Matthew Champlin: mrchamplin@santafenm.gov | 505-955-5201)
(INFORMATIONAL ONLY)
 8. MATTERS FROM STAFF
 9. MATTERS FROM THE COMMITTEE
 10. MATTERS FROM THE CHAIR
 11. NEXT MEETING: WEDNESDAY, MAY 6, 2020
 12. ADJOURN

RECEIVED AT THE CITY CLERK'S OFFICE

DATE: April 8, 2020

TIME: 1:16PM

**SUMMARY OF ACTION
QUALITY OF LIFE COMMITTEE MEETING
WEDNESDAY, April 1, 2020 – 5:00 PM**

<u>ITEM</u>	<u>ACTION</u>	<u>PAGE</u>
1.CALL TO ORDER		1
2.ROLL CALL	A quorum was established	1
3.APPROVAL OF AGENDA	Approved	1
4.APPROVAL OF CONSENT AGENDA	Approved	1
5. CONSENT – ACTION CALENDAR		1-2
a) Request for Approval of 2019 Emergency Management Performance Grant in the total amount of \$60,000 for Salary and Benefits. New Mexico Department of Homeland Security and Emergency Management. (Kyle Mason, Emergency Management Director: kamason@santafe.nm.gov 505-955-6704)	Approved	2
b) A Resolution Approving an Extension for the Display of Banners Along Guadalupe Street Between Paseo de Peralta (South) and West Alameda. (Mayor Webber) (Liz Camacho, Economic Development and Communication Administrator: excamacho@santafenm.gov 505-955-6042)	Approved on Consent	2-3
6. City Response to Meeting Community Needs During COVID-19. (Kyra Ochoa, Community Services Director: krochoa@santafenm.gov 505-9556603; Julie Sanchez, Children and Youth Program Manager: jjsanchez@santafenm.gov 505-955-6678; Richard Brown, Economic Development Director: rdbrown@santafenm.gov 505-955-6625) (INFORMATIONAL ONLY)	Discussion	3-8
7. Operation Downtown Focus Overview and Update. (Deputy Police Chief Paul Joye: pmjoye@santafenm.gov 505-955-5355; Police Captain Matthew Champlin: mrchamplin@santafenm.gov 505-955-5201) (INFORMATIONAL ONLY)	Discussion	8-11
8. MATTERS FROM STAFF	None	11
9. MATTERS FROM THE COMMITTEE	None	11

10. MATTERS FROM THE CHAIR	Discussion	11
11. NEXT MEETING: WEDNESDAY, MAY 6, 2020		11
12. ADJOURN	With all business conducted, the Quality of Life Committee adjourned at 6:57 p.m.	11

**MINUTES OF THE QUALITY OF LIFE COMMITTEE MEETING
WEDNESDAY APRIL 15, 2020 – 5:00 PM
VIRTUALLY ATTENDED (<https://www.youtube.com/user/cityofsantafe>)**

1. CALL TO ORDER

The meeting of the Quality of Life Committee was called to order at 5:02 pm by Chair Romero-Wirth via virtual meeting (<https://www.youtube.com/user/cityofsantafe>) Wednesday April 15, 2020.

2. ROLL CALL

Roll call indicated the presence of a quorum as follows:

Members Present:

Councilor Carol Romero-Wirth, Chair
Councilor Christopher Rivera
Councilor Miguel Garcia
Councilor Jamie Cassutt-Sanchez
Councilor Renee Villarreal

Members Absent:

Others Present:

Kristine Mihelcic, Constituent Services
Kyra Ochoa, Director of Economic Development
Julie Sanchez, Children and Youth Program Director
Deputy Chief Paul Joye, Santa Fe Police Department
Rich Brown, Community Services
Linda Vigil, Stenographer

NOTE: All items in the Committee packet for all agenda items are incorporated herewith to these minutes by reference. The original Committee packet is on file in the Public Utilities Department and on the City of Santa Fe Website.

3. APPROVAL OF AGENDA

MOTION: Councilor Rivera moved to approve the agenda with a second from Councilor Villarreal.

ROLL CALL VOTE: Councilors Garcia, Cassutt-Sanchez, Rivera, Villarreal, and Romero-Wirth voted in favor, which passed by roll call vote.

4. APPROVAL OF CONSENT AGENDA

Councilor Villarreal pulled item A for discussion.

MOTION: Councilor Cassutt-Sanchez moved to approve the Consent Agenda as amended with a second from Councilor Villarreal.

ROLL CALL VOTE: Councilors Garcia, Cassutt-Sanchez, Rivera, Villarreal, and Romero-Wirth voted in favor, which passed by roll call vote.

5. CONSENT – ACTION CALENDAR

A) Request for Approval of 2019 Emergency Management Performance Grant in the total amount of \$60,000 for Salary and Benefits. New Mexico Department of Homeland Security and Emergency Management. (Kyle Mason, Emergency Management Director: kamason@santafe.nm.gov 505-955-6704)

Councilor Villarreal asked if the scope of work will change with the emergency needs, and are they able to make changes to the scope of work.

Mr. Mason stated they have had the State review the description. The response is generic for all aspects of emergency management. This position would assist them with what they need for the Department. The description is the same as the position they just hired. They are happy to have Brian Williams as the newest hire.

Councilor Villarreal asked if there will be activities to fulfill and if there will be trainings. Can they prioritize their activities dealing with the current condition?

Mr. Mason stated throughout the course of the grant the prioritizes can be touched and the position understands they would ebb and flow.

MOTION: Councilor Villarreal moved to approve the request for the 2019 Emergency Management Performance Grant with a second from Councilor Cassutt-Sanchez

VOTE: I may mute so you don't hear me type. Then I will unmute when getting roll call votes.

B) Resolution Approving an Extension for the Display of Banners Along Guadalupe Street Between Paseo de Peralta (South) and West Alameda. (Mayor Webber) (Liz Camacho, Economic Development and Communication Administrator: excamacho@santafenm.gov 505-955-6042)

This item was approved on the consent agenda.

6. City Response to Meeting Community Needs During COVID-19. (Kyra Ochoa, Community Services Director: krochoa@santafenm.gov 505-9556603; Julie Sanchez, Children and Youth Program Manager: jjsanchez@santafenm.gov 505-

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Chair Romero-Wirth thanked them all for being here on the first meeting. Chair Romero-Wirth thanked them for their work as it is probably consuming their time.

Ms. Ochoa to discuss the Community Services Division work on the COVID crisis.

Ms. Ochoa presented a slide show highlighting the overview of the work being done by the Community Services Division. They started in March thinking of how to reduce the community spread. They were concerned about homeless shelters. Then they were concerned about the community needs, businesses, housing and businesses.

Ms. Ochoa discussed the concerns with the homeless population. They have worked with the Public Works Department and other agencies to open the Midtown campus to those who have tested positive or are awaiting results.

They want to continue the donation structure to keep them fed. The essential employees with the Community Services have also jumped in to help there at the campus. The Senior Division has been a big presence there. Mr. Rinaldi's military background has been helpful. He formed two teams, they food deliveries are going more often and have many new deliveries. The senior centers are closed. They are also helping with the delivery of commodities.

Ms. Ochoa stated the youth and family services has been amazing as well. They have been helping set up the remote for the after school and summer programs. The library has set up online services, they have issued over 150 new library cards.

Ms. Ochoa stated after the Public Defender employee tested positive the Courts have arranged for pretrial hearings over the phone as well as other modifications.

Ms. Ochoa discussed the work at the homeless shelters. They have met with both the Interfaith Shelter (Pete's Place) and St. Elizabeth's Shelter. The emergency funding has enabled them to place many people in hotels.

Ms. Ochoa states they have coordinated with Christus for testing. The Midtown Campus is a large operation. The libraries are staffing the campus along with Children & Youth staff.

Ms. Ochoa reported they are following people that have tested negative. There are people waiting for results. Youthworks has delivered meals to them daily. They want to avoid having people go through revolving doors. They want to help the homeless population that don't have any options. The Department of Health will set up a wing for those who have tested positive.

Ms. Ochoa states the Community Services staff has worked on getting the emergency funds placed and put into the system. The purchase orders have all been entered and vendors assigned. They have added 10 new programs to perform services. They have more navigators set up.

Councilor Villarreal asked if the Connect system tracks things other than COVID and what if the person doesn't have a smartphone or a computer how will they reach them.

Ms. Ochoa states they don't have the resources yet but they are working with leadership.

Ms. Ochoa state they would like to have the goal to where they can come in directly. If they go directly to the agency they can still get help through Connect. There is a link on the City's webpage that is translated to Spanish. Once entered there is a lot of work entailed with the care coordination team. It will be made up of City and County Departments. They now have 47 programs and more than 30 agencies. There are over 100 navigators enrolled. All of the data is tracked which will give them solid numbers.

Ms. Ochoa states the IT department has done great with setting up the work stations for those who need to work from home.

Ms. Ochoa discussed the launch of Connect today. There are some exciting projects coming up surrounding housing. They are coordinating with the community partners, they will be creative on how to help those in the community.

Councilor Garcia thanked them for all the Division for their work. Councilor Garcia asked how long the hotel stays will be supported.

Ms. Ochoa states the City and County are supporting that initiative and they should be able to support it for a while. The Midtown Campus has been very effective. Not everyone is a candidate for Midtown.

Councilor Garcia asked if the funds from the City are from the emergency funds.

Ms. Ochoa explained it is and \$20,000 went to support Pete's Place and \$20,000 went to St. Elizabeth's for the hotels. The County's funds helped. St. Elizabeth's guests all tested negative and they opted to go back to self-isolate there. The folks that work stay at he hotels because they need to come and go.

Councilor Garcia asked if the goal is to get them from the hotel to the Midtown Campus ultimately, what the capacity at the Midtown Campus is.

Ms. Ochoa she understands they have divided the populations into levels. Level 2 are those waiting for their results. Level 3 is for those who tested positive and are being treated. It is hard to predict how many beds they will need.

Councilor Rivera asked if FEMA has made any funding available to communities.

Ms. Ochoa states they can be reimbursed by the Federal Government, they just need to code it as a COVID expense. All the hotels and the midtown costs will fall under that code.

Councilor Rivera asked about the long lines at the food donation locations. How often are they being replenished?

Ms. Ochoa states that will be in the food security report later on.

Councilor Villarreal asked if the FEMA costs cover them or is that a separate fund they have to apply for.

Mr. Brown discussed the CARES Act that is for businesses.

Councilor Villarreal asked if anything else related to homelessness is included.

Mr. Brown stated there are some other Federal Acts on the way.

Ms. Ochoa explained the other housing grant is from the CDBG funds. DHSEM is also funding some.

Councilor Cassutt-Sanchez thanked them for their work, is Pete's Place looking for housing?

Ms. Ochoa explained that at Pete's Place they are screening and taking temperatures and admitting them as needed. The population is steady now. They asked them to call Midtown first to see if they are a candidate before referring them. The NM Coalition to beat homelessness can also help. They have emergency flex funds for hotels and can triage.

Ms. Ochoa states they will need to do more street outreach.

Councilor Cassutt-Sanchez asked if there has been outreach. She wants to confirm the general population at Midtown is more for the homeless population.

Ms. Ochoa states that it is right now. The NMDOH wing will be staffed by them for the COVID positive and for those that cannot be home. It could be for front line workers and essential workers as well.

Councilor Cassutt-Sanchez states the population is varied, some might need more help for other issues, is there a resource for mental health.

Ms. Ochoa states that it is a prime concern they have. One resource they are using is NM Solutions they are the contractor for the crisis center. They are already on contract. The County agreed to have them focus on the Midtown guests and coordinating with the providers.

Ms. Ochoa states some of the guests are getting paid from the Better Way contract to help with maintenance and custodial work and are able to save money.

Councilor Cassutt-Sanchez is happy to hear that they are making the best of the situation.

Councilor Rivera asked if in a normal situation, is Pete's Place would be preparing to shut down overnight stays.

Ms. Ochoa states they have discussed having them stay open longer, they are going to mention it to their board. Right now they are being monitored and they are having the conversations for that.

Councilor Rivera asked if they have the funding to do it.

Ms. Ochoa states they are doing a great job with the 35 people they have housed now and case management with those that are in hotels.

Councilor Villarreal asked about the goal for the street outreach. What is the procedure for the tent groups in town and what is the best way to approach it? She normally calls the Police Department or should they direct them to a safer environment.

Ms. Ochoa states the leadership is having daily meetings and they are all thinking of public safety options to bring them to shelter. She doesn't know the PD's policy. The coalition is working to put together some information for the public. They are also working with Parks and Recreation Department who has put in additional bathrooms with handwashing stations.

Ms. Ochoa states they are working with the community partnerships. The Fire Department also drops off resources with hand sanitizer and masks.

She doesn't have the position to tell her perhaps they can discuss it with Deputy Chief Joye.

Ms. Sanchez to discuss the Connect system.

Ms. Sanchez states they allocated \$255,000 to 16 different organizations. There are 9 groups working with the undocumented population.

There has been some growth in their agencies who want to expand. They have assigned log ins and set up the navigators in the system. She hopes they continue to grow in the network.

Councilor Cassutt-Sanchez asked about making sure they are linked in and their partners. Will the Councilors be able to gather the data to see the needs on the community to shape their responses?

Ms. Ochoa state yes they will be able to and a there is a tool to help with reports. They can break it down to groups and ages.

Councilor Cassutt-Sanchez asked if they can get updates in the packets.

Ms. Ochoa can print them and put them in the packet. Chair Romero-Wirth agrees with that idea.

Councilor Villarreal thanked them for the information. For emergency needs are they in the grants and what the range is.

Ms. Sanchez states they range from \$20,000 to \$5,000. They took the data from Unitas and allocated it to those who were using it and had a high need for services and flex funds.

Ms. Ochoa added they have existing contracts with them, there is an agreement and allowable use so the navigators would know that amount. Direct relief and can be tracked as well.

Mr. Brown to discuss the Economic Development and Food Security:

Mr. Brown discussed the tasks they were charged with and gave an overview of the unemployment rate and how it will only increase.

Mr. Brown states they will help spread the initiative of alltogether santafe.org., they will also be in charge of the WiFi hotspots and notifying the population where they are.

Mr. Brown states the small businesses portion will help Spanish speaking small business. They are building a database on those who are taking advantage of the stimulus. They will also promote workforce for those looking for work.

Mr. Brown states the community outreach portion will provide materials and they will help spread the word about services on Connect with a pamphlet. They will be gathering the locations where the hotspots will be where the community can use the WiFi.

Mr. Brown explained the new court ruling will affect the absentee voting system.

Mr. Brown discussed the food pantry supply. Youthworks is supplying food at the Midtown Campus. They are working on the local food supply for the future. They are working with the County on it. The partners for the capital resources to sustain them during the pandemic.

Mr. Brown discussed the progress, the webinars were well attended. Friday there is a Spanish webinar. Tomorrow there is a Facebook live event talking about resources that one would need if you do not speak English.

Mr. Brown states a local tech company created a foundation. They are giving out \$300 per month for 3 months for all employees. They have had around 71 businesses sign up so far.

Mr. Brown states they hope to have the library WiFi hot spots soon. They will just extend the WiFi to the parking lots.

Mr. Brown states the altogethersantafe website is changing every day, it is in Spanish and some non-essential employees are helping with translation.

Mr. Brown explained the operations the MAKE Santa Fe is making masks and hand sanitizers for those who are delivering meals.

Mr. Brown states they are helping collect the data for policy solutions. The Food Policy Council and Food Depot is helping to create the farm fresh food, pantry boxes for the schools.

Robert Eggers has come on as a food advisor. They are partnering with the community foundation and others to make sure they monitor the food supply.

Mr. Brown addressed the food depot is causing traffic issues. They are looking at other areas like the SFCC and the SF Place mall or Fire Stations.

There are reports that FEMA is taking supply away, they are working on that. They are forecasted for the next 45 days.

Mr. Brown discussed the financial uncertainty, one thing he doing is working on is some underperforming land assets.

Mr. Brown stated the Federal PPP is running dry and may not any funding left. The House is looking at another program. As long as they have the application in.

Mr. Brown states that the small businesses may need to take out a loan to survive long term. The Federal loans could be small term.

Mr. Brown shared a timeline on the projects. He will have an update at the next meeting. They may go the Governing Body to ask for more emergency funding.

Mr. Brown discussed the next steps are the bi-weekly trainings to discuss the types of programs for the small businesses. Working to spread the word through newsletters, social media and radio. They are working to navigate through the technical assistance partners.

Mr. Brown states they are working on having grant writers help get grants for the small businesses and get them back on track.

Mr. Brown states they are working on the Connect program to create an outreach plan to reach those that do not receive services. The data for the needs of the community for food will also be helpful.

Councilor Villarreal asked about access to the Wi-Fi hotspots? Will the school help by letting parents and students know where they will be.

Mr. Brown stated they are on the radio stations and on the webpage and he created a pamphlet. They can distribute them at the food pickups. Also, part of the funding included getting information to the partners with their information perhaps door knockers.

Councilor Cassutt-Sanchez asked about assistance to small businesses and individuals who are applying for the Federal funds. Will there be guidance to fill out applications.

Mr. Brown stated they want to keep the message out that they can help City businesses, County businesses. All are available to help.

Councilor Cassutt-Sanchez asked if the information is on the AlltogetherSantaFe.org webpage. Mr. Brown stated it was.

Councilor Cassutt-Sanchez asked about the food distribution with the SFPS and collaborating perhaps have the food pantries distribute at the same time.

Mr. Brown states the SFPS is working with them on the locations and how to align it all together.

Councilor Cassutt- Sanchez asked if this pandemic continues how they will change the models to address that.

Mr. Brown states it is with the strategy they have a need, they are working with them on how they are healthy and safe during food distribution.

Chair Romero-Wirth thanked them and asked that they extend their gratitude for their work and Public Works Department as well.

7. Operation Downtown Focus Overview and Update. (Deputy Police Chief Paul Joye: pmjoye@santafenm.gov 505-955-5355; Police Captain Matthew Champlin: mrchamplin@santafenm.gov are tracking coles 505-955-5201) (INFORMATIONAL ONLY)

Deputy Chief Joye addressed Councilor Villarreal's concern of the camps. They are encouraging camps to move to safer areas. There are issues with flash floods under bridges. Depending where the camp is, they should report it to Constituent Services then they will get a referral.

Deputy Chief Joye presented his slides on the operation. This operation is still active until August. Phase 1 included gathering intel. They met with business owners and folks there to discuss issues in the downtown area. They compiled the data in a report and ordered them in priorities. They instituted zero tolerance. They have two full time officers and public safety aids working

Deputy Chief Joye showed the camp they recently moved from under the Sandoval Bridge. They had a significant set up with WiFi and other amenities. Business owners were concerned with those sleeping in stairwells. The hotels and motel employees were to be trained on how to handle those situations. They distributed a pamphlet on the explanations of what can constitute an arrest, how to be a witnesses etc. they received good feedback from the businesses.

They have been evaluating aggressive panhandlers. They were given case workers to offer services. Some were well known and have moved areas for now.

Deputy Chief Joye states the calls for service have gone up. They deployed the message board which has helped.

Councilor Villarreal thanked Deputy Chief Joye for the information it was shared with Constituent Services.

Councilor Villarreal asked if the complaints reduced because the businesses are closed.

Deputy Chief Joye states the complaints have reduced during the time before the closures.

Councilor Villarreal is that something that has been on radar since they are closed.

Deputy Chief Joye states the bike team has extended their areas. The graveyard patrol and stepped up as well. They have been doing some walk through checks in the hotels it is on the fore front to keep them safe.

Councilor Villarreal asked if now that they have the stay at home order what kind of calls do the get now.

Deputy Chief Joye states depending on the time of day, generally speaking they are slower but the officers are still very active and busy. The officers states the highest calls are disorderly conduct calls and reports of people not social distancing and businesses not adhering to the restrictions. They are handling them as they come in.

Councilor Villarreal asked if folks should call PD to report those.

Deputy Chief Joye states that the State Police are the enforcing agency. They can notify the business by phone, the second time they will visit and the third time they will contact the State Police.

Councilor Villarreal asked if there has been an increase domestic violence calls.

Deputy Chief Joye states they looked at the data, March of this year compared to last year it went down. That doesn't mean it's not happening. They want to make sure folks know there are still resources. They respond to every call.

Deputy Chief Joye explained the ways they can make a report not only calling dispatch but through social media as well.

Chair Romero-With asked the next steps with the Downtown merchants.

Deputy Chief Joye state they can reschedule after the crisis is over. However they are going to keep running the numbers.

Chair Romero-Wirth asked if they have heard from any merchants.

Deputy Chief Joye states he hasn't heard anything but they are more inclined to inform them when something is wrong rather than when it is right.

8. MATTERS FROM STAFF

Ms. Mihelcic states they are waiting for any restrictions to be lifted to schedule a meeting with merchants. She has some email responses from them, they are appreciative for the PD.

9. MATTERS FROM THE COMMITTEE

None.

10. MATTERS FROM THE CHAIR

Chair Romero-Wirth thanked them all. This Committee has been charged with a broad scope, they are looking forward to the work they will do.

11. NEXT MEETING: Wednesday, May 6, 2020

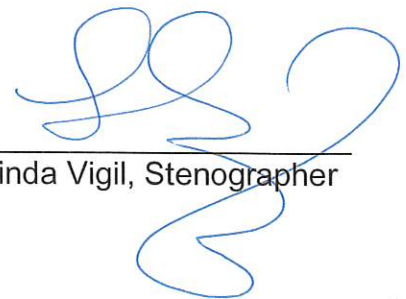
12. ADJOURN

With all business conducted, the Quality of Life Committee adjourned at 6:57 p.m.

Approved:



Councilor Romero-Wirth, Chair



Linda Vigil, Stenographer