

JENNIFER N. ROMERO

██████████ TESUQUE, NM 87574 | (██████████) ██████████ | ██████████

Experienced Deputy Director successful at assessing operations and enacting forward-thinking improvements. Well-coordinated and proactive leader with a hands-on style. Bringing 18 years' experience and the desire to make a difference.

SKILLS

- Community engagement and collaboration
- Partnership development
- Policy and procedure improvements
- Contract oversight
- Grants management
- Program development, implementation and evaluation

EDUCATION

MSW: CLINICAL THERAPY

New Mexico Highlands University | 2014

BACHELOR OF ARTS: PSYCHOLOGY & SOCIOLOGY

University of New Mexico | 2006

ACTIVITIES & HONORS

- 2022 National Association of Counties Achievement Award Winner- CONNECT
- 2017 Leadership New Mexico Local Government Leadership Program
- 2016 National Association of Counties Achievement Award Winner- Teen Court

EXPERIENCE

COMMUNITY SERVICES DEPUTY DIRECTOR

Santa Fe County August 2024-Present

Under the general supervision of the Community Services Director, plan, direct, coordinate and administer select Community Services Department functions, activities and services for Santa Fe County to include the Divisions of Health Services, Senior Services, Behavioral Health and Youth Services.

HEALTH SERVICES DIVISION DIRECTOR

Santa Fe County July 2023-August 2024

Oversight and management of the Health Services Division. Program management and administration, contract management, develop and maintain division budgets. Work with local government, healthcare and social service providers for coordinated care.

HEALTH CARE ASSISTANCE PROGRAM MANAGER

Santa Fe County October 2018-June 2023

Oversight and management of the CONNECT network. Provide contract management for 20+ partner organizations, Managed project budgets and tracked expenses, cultivate and maintain relationships with community groups, project stakeholders and funding sources to maximize program outreach.

PROGRAM MANAGER

Santa Fe County March 2012 to October 2018

Oversight and management of the Santa Fe County Teen Court program. Managed the development and implementation of a web-based data entry system. Developed programs to support the organization's long-term goals. Secured funding to support programs and projects. Improved cross-departmental cooperation and information communication processes by providing presentations to staff members and administration.

PROGRAM COORDINATOR

Santa Fe County July 2010 to March 2012

Provided intake assessment for all new incoming juveniles for the Santa Fe Teen Court program. Provided ancillary support to compile and prepare program, financial and year-end reports. Planned, directed and coordinated all programs and services. Facilitated conferences between organization and community members or clients and helped communicate concerns to managing leadership.

BOARDS & COMMITTEES

- Northern New Mexico Health Grants Group Member 2022- Present
- NM SDOH Collaborative Member 2022-Present
- S3 Housing Member 2021-Present
- NMC Health Services Affiliate Board Member 2018-2025
- Children and Youth Commission Board Member 2019-Present, Vice Chair 2019-2023
- Santa Fe Regional Juvenile Justice Board Member 2012-2019, Vice Chair 2018-2019
- Santa Fe Underage Drinking Prevention Alliance Member 2012-2018, Chair 2016-2018
- Santa Fe County Graffiti Task Force Member 2010-2014
- New Mexico Teen Court Association Member 2007-2019, Chair 2016-2019
- City of Santa Fe Graffiti Task Force Member 2007-2008