



URBAN  
ALCHEMY

# AGAPE HOUSE

## Santa Fe

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## WE HAVE **ONE** MISSION

create quality jobs for people who have been incarcerated, improving their reentry while reducing recidivism.

## WE SOLVE **TWO** PROBLEMS

people falling through the social safety net, and the resulting turmoil this creates in public places.

## WE OFFER **THREE** GROUNDBREAKING SOLUTIONS

Safe Communities, Housed Communities, and Connected Communities. These initiatives foster health, safety, and peace through relationship-building rather than traditional enforcement and outdated social service programs.



## SAFE COMMUNITIES

Practitioners make communities safer by building relationships and serving as the community's helping hands and eyes on the street.

LOVE Santa Fe—  
Leading Outreach with Valued  
Engagement



## HOUSED COMMUNITIES

Urban Alchemy works to help individuals exit homelessness, emphasizing intake, referrals, and care coordination.

Interim Housing  
Agape House



## CONNECTED COMMUNITIES

Practitioners address hygiene services, space activation, and well-being, restoring a sense of pride and building relationships.

The Oasis @ Agape House  
(a part of LOVE)

# REVOLUTIONARIES AT THE HELM

Our co-founders were raised in the crucible of San Francisco's Hunter's Point.

They created a revolutionary model that transforms trauma into community resilience.

Urban Alchemy's staff, molded by these visionary leaders, stands unyielding in the face of our collective challenges.



**Mr. Bayron Wilson,**  
formerly incarcerated visionary



**Dr. Lena Miller,**  
groundbreaking clinical psychologist



# BUILT BY AND FOR PRACTITIONERS

The trauma and deprivation of prolonged can lead to a profound process of self-transformation. It can cultivate extraordinary emotional intelligence, resilience, and leadership skills. Practitioners have grit and are less likely to grapple with the fear, frustration, and burnout historically prevalent in the social services field.

- 96% of staff, including leadership, have been incarcerated and formerly homeless
- 92% of staff at all levels identify as Black, Indigenous, or People of Color



# PROVEN RESULTS

## URBAN ALCHEMY TRANSFORMS PRACTITIONERS



### CREATED JOBS

Provided over 1,000 formerly incarcerated individuals with stable, well-paying jobs



### REDUCED HOMELESSNESS

Ensuring the rate of homelessness among our staff is functionally zero, while formerly incarcerated individuals are 10 times more likely to experience homelessness



### LOWERED RECIDIVISM

Maintained a staff recidivism rate at under 2%, in stark contrast to the national average of 40-60%



### PROVIDED STABILITY

Paying over \$75 million in wages and benefits to returning citizens

# PROVEN RESULTS

## PRACTITIONERS TRANSFORM PEOPLE



### CONNECTED TO PERMANENT HOUSING

Helped 1,000+ people exit homelessness through permanent housing solutions



### PROVIDED HYGIENE SERVICES

Provided 10,000 showers for people living in Oakland



### FACILITATED POSITIVE INTERACTIONS

Engaged with 5,000+ people in homeless encampments in Austin



### SHELTERED THOUSANDS

Sheltered 1,200+ people nightly in low-barrier, client-centered facilities



### CONNECTED TO LOCAL SERVICES

Connected 4,000 people experiencing homelessness to shelter and services

# WHAT'S DIFFERENT AT AGAPE?

- ◆ 86 beds **TO** 99 beds
- ◆ Overnight Emergency Shelter **TO** Low-Barrier Interim Housing (Bridge Housing)
- ◆ Dinner Meal Service + **TO** 3 meals a day for all Agape guests and Oasis Visitors
- ◆ Bathroom access to bathrooms and showers for all Agape guests 24 hours a day, 7 days a week
- ◆ **PLUS** 12 overflow cots in new Oasis Community Room for **CODE BLUE** events.



# Why did Urban Alchemy make these changes at Agape House?

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- ◆ To prioritize the guest experience according to UA mission and values
- ◆ To stabilize some elements of the guests' daily life so they might begin to imagine alternative futures
- ◆ To reduce real, negative quality of life impacts on the surrounding community

## What about "Volunteers?"

- ◆ Change in service model and organizational mission of service provider changed the need for volunteers

## What need volunteers and donations do we have?

Groups to prepare and serve meals and . . .

Donations of clothing, blankets, etc and . . .

# WHAT ARE THE RESULTS AT AGAPE?

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- 226 Unique Clients Served
- 100% Enrolled in HMIS
- 43% with at least one disability
- 60% of Clients received Connection Services
- 14% of Exits to Permanent Housing or other positive housing alternative



# WHAT WERE/ARE THE CHALLENGES AT AGAPE?

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- Bed bug infestation
- Major roof leaks
- Significant black mold
- Training and Scaling Up Staff Quickly
- Culture/habit of drug use in area
- Propagation of misinformation/ misunderstandings about Urban Alchemy and our services
- Procurement/purchasing delays on capital and other major improvements

# WHAT ARE THE NEXT PRIORITIES AT AGAPE?

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- **Coordinated Entry Assessments**
- **Connections to Service**
- **Integrating with existing resources and providers include Santa Fe Connect**
- **Collaborations with local and regional leaders and providers to increase beds, supports, and the strength of the homeless services continuum in Northern New Mexico**



# PROVEN RESULTS

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## URBAN ALCHEMY TRANSFORMS PRACTITIONERS

- ◆ Currently 41 active employees (93 employment opportunities since July 2025)
- ◆ Cars leased/purchased; housing secured; houses purchased
- ◆ Many Families supported

## PRACTITIONERS TRANSFORM PEOPLE

- ◆ 25 or more “positive” exits (16% of all exits)
- ◆ 227 unique guests served at Agape House
- ◆ 1,478 engagements with neighbors, housed and unhoused
- ◆ Over 15,000 duplicated visitors to the Oasis since August

# Original Service Plan

# Revised Service Plan

75 Bed Shelter – open 16 hours	\$1.5M	798 Guest Shelter – open 24 hours	\$2.43M
2 Community Oasis Sites (LOVE)	\$.93M	1 Oasis Site Co-Located at Shelter	
LOVE Street Teams	\$1M	LOVE Street Teams + State DWS Expansion (\$.44M)	\$1.44M
TOTAL BUDGET	\$3.43M	75 Guest Shelter – open 16 hours	\$3.87M

Requests for Service and Information (505)605-6540

**Thank you. . . any questions?**

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