



Human Services Committee

An overview of domestic violence and
the services we provide our community



Visit Our Website
esperanzashelter.org





Our mission is to create a world where **HOPE** is the foundation of all our efforts. We strive to inspire and uplift those affected by domestic violence, fostering an environment where support, self determination, authenticity, commitment and compassion are at the heart of everything we do.

Values

Healing: We are committed to supporting the emotional and physical healing of survivors, providing resources and care to help them recover and rebuild their lives.

Opportunity: We are committed to providing survivors with the opportunity to rebuild their lives, offering resources and support that enable them to create new paths and achieve their goals.

Partnership: We value strong partnerships with survivors, community organizations, and other stakeholders, working together to provide comprehensive support and create lasting impact in the fight against domestic violence.

Empowerment: We are dedicated to equipping survivors with the tools, resources, and support needed to rebuild their lives, regain their independence, and make informed choices for their future.



hope
is...

Community Partnerships

Esperanza Shelter Services



Residential Services



Crisis Line

- A 24/7 confidential crisis hotline (505-473-5200)
- Offers emergency shelter, emotional support, safety planning, and resources



Emergency Shelter

- The emergency shelter is a confidential, cozy and welcoming place for adults and children.
- Families and singles have their own bedroom, bathrooms and living areas.
- Esperanza provides safety and advocacy for ALL victims of domestic violence, regardless of gender, race, ethnicity, immigration status, sexual orientation, etc.



Community Navigation / Advocacy

- Our navigator helps survivors of domestic violence connect with needed services in our community — things like permanent housing, legal help, childcare, transportation, and more.
- Together, navigation and advocacy services aim to reduce isolation and empower survivors: navigation ensures that survivors don't get lost in a fragmented system of services, and advocacy ensures their voices are heard, their needs are met, and they have safer, more stable outcomes.



Strengths of Funded Programming

- Dedicated, certified domestic violence staff provide trauma informed, evidence-based services to residents and clients to help them reach their goals, including support, safety planning, resources, and referrals.
 - Services are provided using tools from Johns Hopkins University (DA-LE) and the University of Oklahoma (Hope Rising).
 - **93.62% of clients surveyed responded that they feel more hopeful about their future.**
 - Confidentiality and privilege protections for clients that are not applicable to systems-based advocates.

Challenges

HSC Program:

- Unable to bill through UniteUs/Connect. Support is ineffective. Christa is assisting.
- Due to the physical & emotional trauma experienced by survivors we serve, the SDOH and CONNECT eval screening forms are overly burdensome and a substantial portion of survivors refuse to respond, which impacts our ability to bill for these services.
- High number of Non-DV Referrals which diverts staff time from assisting clients.

Agency:

- 501(c)(3) status
... Completing 3 audits in 7 months for reinstatement
- Funding decreases at federal, state, local levels
... Increasing policy and involvement in all areas
- VP of Donor & Community Relations role vacant
... If you know someone who may be a good fit for our mission, let us know!



Newest Initiatives



- Born from a collaboration with Denise Brown and Jan McCray on how to make a true impact in the domestic violence movement despite \$8.3B per year cost in US.
- Men as allies and ambassadors of Esperanza Shelter but champions in the DV movement.
- Goals: raise awareness, education, and fundraising.
- **First meeting in November 2025.**
- Interested? More info: ceo@esperanzashelter.org



- Strangulation is the “last warning shot” prior to homicide.
- If strangled 1x, lethality is 750%+, if strangled multiple times, lethality is 1000% higher.
- Average cost to a community per DV homicide is \$17 million.
- Way to focus limited resources to save lives.
- Jan McCray launched Las Vegas (NV) Strangulation Task Force in 2022 to nationwide recognition.
- Jointly with Leila Kelly, Jan’s “inspired collaborator” and key community partners.
- Goals: coordinate the community response to strangulation and reduce homicides/injuries.

Open House and Annual Meeting

Wednesday, November 5, 2025

3130 Rufina Street, Santa Fe, NM 87507

4-6 pm Open House

Meet our fantastic staff, see our refreshed Support Center, and learn more about our programs and dreams for the future.

6-8 pm Annual Meeting

Meet our superb Board of Directors, hear the exciting things we've accomplished in the last year, and about our upcoming **50th Anniversary** in 2026.

Light refreshments will be provided.

RSVP to either or both coming soon in our newsletter and social media channels.



**esperanza
shelter**



esperanza shelter

Healing Begins with Hope

24/7 Crisis Line & Emergency Shelter
505-473-5200 or 800-473-5220

M-F 9-5 Navigation/Advocacy
505-930-2176

Thank you for your time!

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