

Public Works/Public Utilities Committee Utility Billing Modernization Project Update

CITY^{OF} SANTA FE

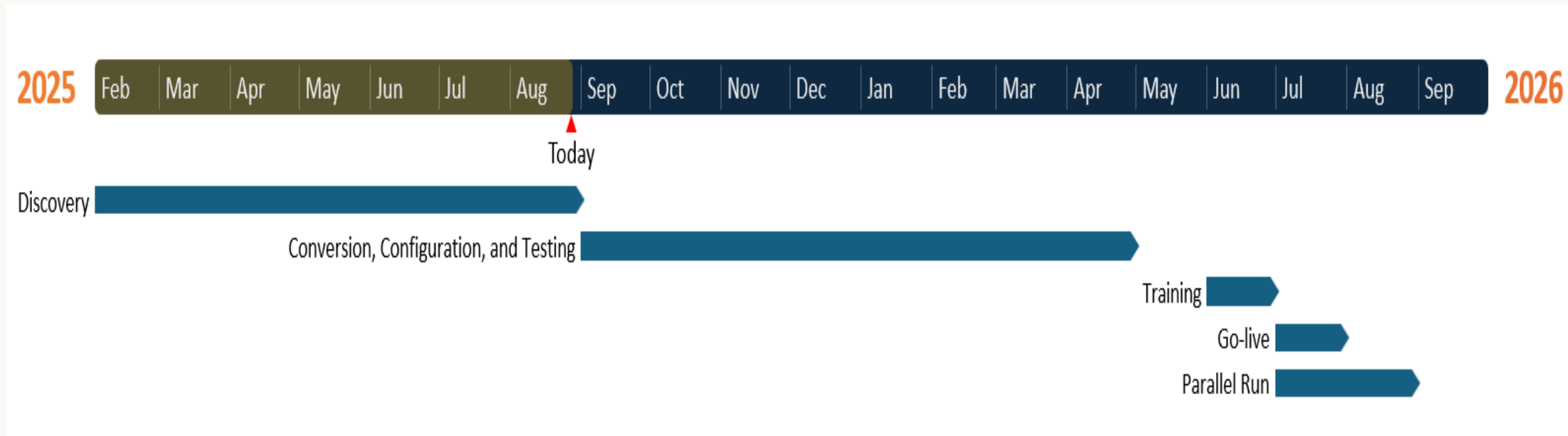
Land of Enchantment, Land of Opportunity



Tuesday,
September 2, 2025

Updated Timeline

Key milestones adjusted to accommodate system upgrades and data complexity



Change Orders

Advanced Utility Systems



- Version 4 → Version 5
- On-Premises → Cloud Hosted
- Reduced Project Management
- Removed Conversion Responsibilities
- Adding Mobile Device Management Functionality

Discovery & Requirements

Functional Requirements

System capabilities, workflow integration, reporting needs

Data Requirements

Extended timeline needed + specialized expertise required

Data Expertise Needs

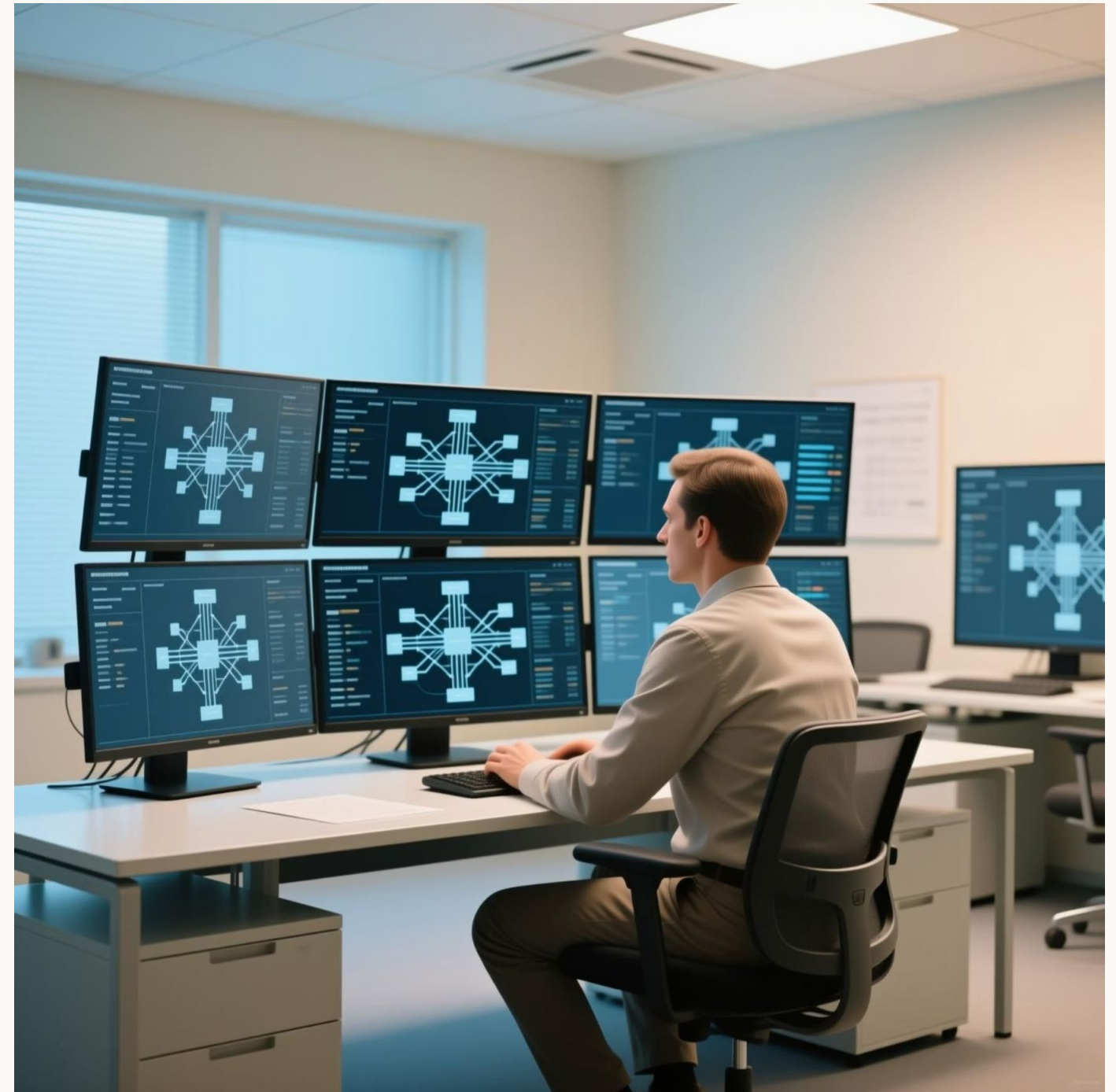
Legacy systems require specialized knowledge for successful migration

AS/400 Data Analysis

Legacy system expertise

Infinity CIS Conversion

Specialized mapping & validation



Sole Source: Mountain River

Specialized Expertise

Unique AS/400 & Infinity CIS knowledge

Time Savings

Advanced doesn't have to spend time learning the data for conversion

Risk Reduction

Proven track record with similar conversions



Funding Approach



1

Current Budget Allocation

Money allocated from the phase 2 of the Advanced project.
Phase 2 is to include the other billing from Water, Conservation and Backflow.

2

Mountain River Contract

\$500,000 Data Conversion
\$150,000 Interface Mapping and Testing
\$500,000 Current System Support

3

Budget Impact

\$No budget impact
\$490,000 from reduction in the Advanced Contract
Additional Funding from the anticipated phase 2 of the Utility Billing Project

Post-Go-Live Support



Long-Term Maintenance



Data Verification Period

Advanced Cloud hosting with regular updates

Initial System Stabilization

Mountain River consulting support

30-day intensive support from
Advanced