

Beatrice Farrell

Manager/Technician

Experience

2024 - Current

Manager/Head Technician *Alpine Sports*

Manage daily retail operations and lead team in exceptional customer service. Training staff on and performing high-quality bicycle and ski repair/maintenance. Manage storage space, inventory, customer inquiries, and staff disputes. Collaborate with the owner on new stock for the store.

2018 – 2019/ 2020– 2024

Technician/Lead *REI*

Performed ski and bicycle maintenance and repair. Trained staff on repair techniques, safety standards, and the latest updates on gear. Managed equipment maintenance and shop inventory. Delivered exceptional customer service, resulting in high customer satisfaction and repeat business.

2019 – 2020

Executive Chef *Vara Winery*

Led the culinary team in creating and serving high-end dishes. Developed seasonal menus using fresh and local ingredients. Managed inventory, staff scheduling, staff training, scheduled cleaning, and staff disputes.

2014 – 2018

Line Cook, Pastry Chef *Various Restaurants*

Prepared and cooked a variety of dishes, ensuring high-quality standards and timely service. Collaborated with head chefs to develop new menu items and specials. Maintained a clean workstation, adhering to food safety guidelines. Trained junior staff and managed inventory.

Education

2021 – 2023

A.S. in Computer Science

Santa Fe Community College

2022

Bicycle Mechanic Certification

REI

Skills

- Customer Service
- Problem Solving
- Mechanically Minded
- Management
- Organized
- Quick Learner

Contact

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Santa Fe, NM, 87505

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