



HUMAN SERVICES COMMITTEE STRATEGIC ACTION PLAN 2025 – 2029

QUALITY OF LIFE COMMITTEE

DECEMBER 4, 2024

Tres Hunter Schnell, Committee Chair

Christa Hernandez, Youth and Family Services Program Manager

HOW WE SUPPORT SANTA FE

- The Human Services Committee was formed by a Governing Body Resolution in 1987 to:
 1. Fund essential human services
 - Essential services include primary health care, access to basic material goods, and services like food, shelter, mental health counseling and related crisis services
 2. Provide, maintain, assess and advocate for human service needs
 3. Coordinate resources
 4. Evaluate local human service programs
 5. Provide technical assistance to programs
- Receives dedicated funding of 2% of the City's share of State Gross Receipts Tax for these services
- Reviews and makes funding and policy recommendations based on identified priority results

CURRENT MEMBERS

Chair	Tres Hunter Schnell, MSW	Retired, NM Department of Health, Policy and Accountability Director
Vice Chair	Michal Anne Pepper, PhD	Licensed Psychologist
Member	Karen Baldwin	Back Road Pizza, Assistant General Manager
Member	Katherine Ortega Courtney, PhD	Anna, Age Eight Institute for the Data-driven Prevention of Childhood Trauma, Co-Director
Member	Emily Haozous, PhD, RN, FAAN	Pacific Institute for Research and Evaluation, Research Scientist
Member	Jennifer Romero, MSW	Santa Fe County Community Services, Deputy Director
Member	Kathleen Tunney, MA	CHRISTUS St. Vincent, Community Health Manager
Staff Liaison	Christa Hernandez	Youth and Family Services Program Manager

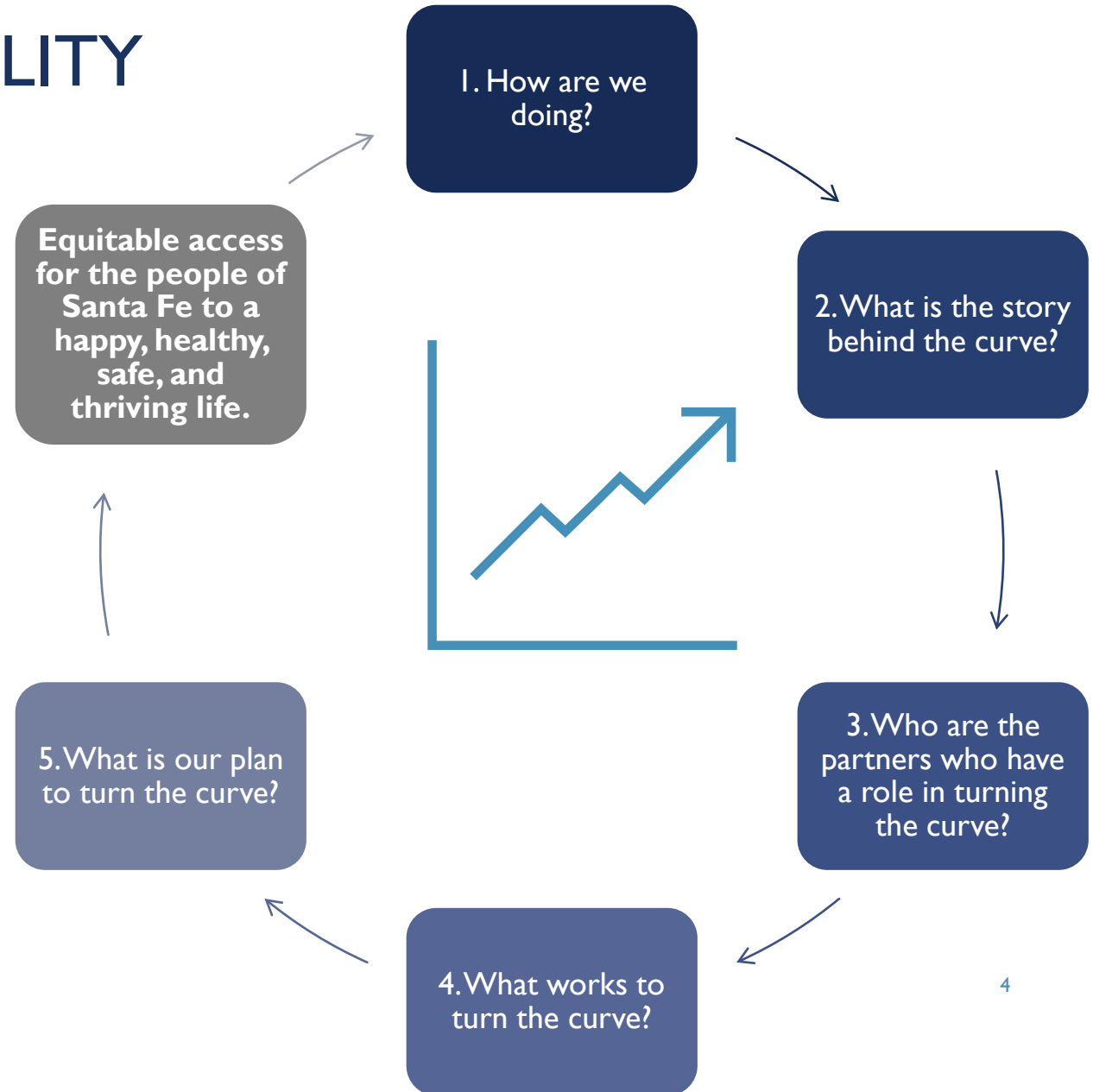
RESULTS BASED ACCOUNTABILITY PLANNING FRAMEWORK

Vision

1. People in Santa Fe are healthy.
2. Santa Fe is a safe community.
3. Santa Fe has a fair, just and equitable society.
4. People in Santa Fe achieve their full potential.

Mission

To build and strengthen community capacity to address the most critical community health and wellness needs and to improve outcomes for adults and families throughout Santa Fe.



EXPECTED RESULTS BY PRIORITY AREA AND INDICATOR

GOALS BY PRIORITY AREA	EXPECTED RESULTS	PRIORITY INDICATORS
IMPROVE ADULT HEALTH	<ul style="list-style-type: none"> ● Reduce risk factors for heart disease, cancer, and diabetes ● Improve diabetes prevention and control ● <i>Improve maternal health</i> ● Reduce risk factors for falls among adults age 65+ 	<ul style="list-style-type: none"> ● % of diabetes deaths ● % of diabetes diagnosis ● % of obesity – adults ● % of persons without health insurance (under age 65) ● <i>% of women receiving prenatal care in first trimester</i> ● Rate of fall-related deaths & hospitalizations (among adults age 65+)
IMPROVE BEHAVIORAL HEALTH	<ul style="list-style-type: none"> ● Reduce risk factors for deaths of despair (suicide, overdose, substance-related injury) ● Improve opportunities to promote mental well-being ● Increase access to behavioral health services 	<ul style="list-style-type: none"> ● % of adults with frequent mental distress ● % of suicide deaths ● % of alcohol-related deaths ● % of drug-overdose deaths

EXPECTED RESULTS BY PRIORITY AREA AND INDICATOR

GOALS BY PRIORITY AREA	EXPECTED RESULTS	PRIORITY INDICATORS
IMPROVE COMMUNITY SAFETY	<ul style="list-style-type: none"> ● Reduce domestic violence ● <i>Reduce gun-related violence</i> ● <i>Increase pedestrian safety</i> 	<ul style="list-style-type: none"> ● Rate of domestic violence ● Rate of firearm Injury and death ● Rate of pedestrian death
STRENGTHEN EQUITABLE SOCIETY	<ul style="list-style-type: none"> ● Increase access to affordable housing ● Increase access to emergency and transitional housing ● Increase access to parenting support ● Increase access to food ● Increase access to transportation ● Increase literacy ● Increase access to workforce development ● Increase access to legal support for vulnerable populations 	<ul style="list-style-type: none"> ● Rate of homelessness for NM ● % unemployment ● % food insecure ● % adults age 25+ with high school diploma ● % adults age 25+ with bachelor's degree or higher



HOW WE ARE DOING

HOW WE ARE SERVING THE COMMUNITY

	FY23 July 2022 – June 2023	FY24 July 2023 – June 2024
Safety Net	52,639**	51,506**
Navigation	1,067	1,256

** Some grantees report numbers served for their entire organization and others report only those served with city funds.

Grantees are funded to provide safety net services to meet essential health and human service needs and/or navigation services to link people with those services.

NAVIGATION INSIGHTS

Emerging and Unmet Needs

- Housing
 - transitional, affordable
- Homelessness
- Transportation
- Affordable childcare
- Aging/elderly population and services/resources
 - guardianship, food, transportation
- Staffing shortages and employment assistance
- Behavioral health support
- Expanding demographics
 - Greater need for more services and space

Supports Needed

- Financial support /funding
- Employee retention – living wages, housing
- More funding for Medicaid waivers
- Employment resources
- Education on available resources

Improved Conditions

- Stronger network/greater collaboration through CONNECT
- Cash assistance
- Food resources
- Substance Use Disorder awareness and harm reduction practices

RECOMMENDATIONS



Encourage collaboration among funders.



Support grantees to remove barriers to accessing services.



Increase contract term from 3 to 4 years so grantees have more time to establish programming and provide measurable results.



Increase GRT funds allocated for the Human Services Committee based on safety net and navigation needs.