

Chanelle Delgado

LMSW & Certified Prevention Specialist

OBJECTIVE

I am a dedicated and innovative professional driven by a passion for creating impactful solutions that tackle complex challenges. My flexible and service-oriented approach allows me to adapt to evolving situations and cultivate meaningful connections with others. With proven experience in strategic planning and program implementation, I am committed to designing comprehensive initiatives that effectively reduce and prevent high-risk behaviors. I thrive when faced with obstacles, as they inspire my creativity and enhance my problem-solving capabilities. I am eager to contribute my skills to an organization that values growth and collaboration, where we can make a significant difference in the lives of individuals and the community at large.

KEY COMPETENCIES

- Microsoft Office Applications/grant reporting software's
 - Trauma-informed practices
 - Public program planning, development, budgeting and management
 - Grant development and administration
 - Skilled in analyzing programs and services and structuring new programs and improvements.
 - Effective communication skills
 - Effective in management and supervision of staff
 - Establish and maintain effective working relationships with employees, other agencies, and the public.
 - Independent worker
 - Culturally competent/sensitive
 - Facilitation of meetings and training
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PROFESSIONAL EXPERIENCE

La Sala Behavioral Health Crisis Center Therapist

August 2023 - Present

Provide mobile crisis and crisis center services to community members facing mental health, substance use, or related behavioral health crises. Utilize clinical skills to assess individuals in crisis, identifying contributing behavioral health factors. Assist individuals and families in de-escalating immediate crises and developing tailored treatment plans. Collaborate effectively with other crisis team staff to ensure coordinated service delivery.

Santa Fe County DWI, Teen Court & Youth Services Youth Services Administrative Program Manager

January 2014 - Current

Plan, implement, administer, and evaluate community service programs to meet public needs effectively. Conduct assessments to identify community needs and coordinate resources to enhance existing programs. Write and manage grant proposals to secure new funding sources and maintain existing financial support. Prepare, administer, and monitor program budgets, ensuring compliance with administrative guidelines. Analyze and revise policies and procedures to improve program efficiency and effectiveness. Supervise and mentor personnel, including front-line supervisors and program coordinators. Negotiate, administer, and monitor a large volume of contracts to support program objectives. Ensure adherence to all relevant federal, state, and local laws and regulations. Maintain collaborative relationships with community agencies, organizations, and stakeholders to promote public service initiatives. Develop and implement programs to raise community awareness about available services. Research, plan, direct, and evaluate the development of evidence-based services tailored to community needs. Coordinate the efforts of various councils and programs, including the Santa Fe County DWI Planning Council and the Teen Court program. Oversee initiatives to prevent substance use and promote healthy behaviors among youth in Santa Fe County. Collaborate with law enforcement, the judicial system, and community organizations on youth public health and safety issues. Manage initiatives aimed at violence prevention and public awareness campaigns related to substance use.

Santa Fe Public Schools Educational Assistant

Assisted teachers with lesson preparation and classroom management, supported educational instruction for students, including bilingual learners, maintained a safe environment during non-classroom hours, and communicated student progress to parents.

Private Child Care Provider
Self employed

August 2009 - 2023

Experienced in transporting and supervising children, organizing educational activities, providing tutoring, resolving conflicts effectively, and collaborating with parents to support children's growth and development.

City of Santa Fe
Summer Recreation Supervisor

2008-2010

Supervised and coordinated recreational, instructional, and educational programs for children ages 6-12 while managing a staff of approximately 13 aides and assistants, ensuring safety and compliance with policies, effectively resolving conflicts, maintaining open communication with parents, and collaborating with Human Resources on employee-related matters.

EDUCATION

2023 Highlands University

- Obtained Master's Degree in Clinical Social Work
- 2024 obtained License in Social Work (LMSW)

2013 University of New Mexico

- Obtained Bachelors Degree in Psychology
- Obtained Bachelors Degree in Sociology

2006 Santa Fe High School

- Obtained High School Diploma

2008 Santa Fe Community College

- Early Childhood Development

INTERNSHIPS

NEW MEXICO LEAGUE OF WOMEN VOTERS (2021-2022)

Collected and used data to drive and design a youth-specific program for the League. I created a Youth Advocacy Facilitators Manual for an 8-week program for local high school youth. The program aims to empower the youth through weekly trainings that educate youth on the essential skills needed to advocate at the local and state levels. As part of the program, youth will be given the opportunity to engage with policymakers on topics that they feel are impacting them and their community.

LA SALA BEHAVIORAL HEALTH CRISIS CENTER (2022-2023)

Provided mobile crisis and crisis center services to community members experiencing mental health, substance use, or other related behavioral health crises. Utilized clinical skills to assess individuals experiencing behavioral health crises, identifying behavioral health components which have contributed to the crisis. Assisted individuals and family members clinically in de-escalating the immediate crisis and developing a treatment plan to address these needs. Worked as a team with other crisis team staff to provide coordinated services.

REFERENCES

• [REDACTED] • [REDACTED] • [REDACTED] • [REDACTED]